

Re: Re: SJP5636E - AIG TP - DOA: 23/8/2021 - Yr Veh: SJV2055U - Liability Confirmation LKK REF : CC4/AIG21009545/ps3

VAuG Claims <claims@vinsautogroup.com.sg>

Fri 8/10/2021 11:12 AM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Good morning,

Thanks for the video

The video clearly showed that your client was a stationary vehicle and suddenly changed lane.

Our insured was the one moving straight

I believe the case was closed at 50%. FWD had offered 50% to AIG, and AIG accepted for the 50% recovery

Please double confirm before we escalate

Thanks!

Best Regards

Raymond Teo



Sin Ming AutoCity
160 Sin Ming Drive
Singapore 575722
Showroom/Office: #03-03
Workshops: #08-08/09/10
Tel: 64532121 (4 lines)
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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Fri, 8 Oct 2021 at 10:58, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:

Without Prejudice

Deer Sirs/Mdm,

We refer to the above matter.

We attached here with a copy of our insured video for your easy reference. The video shows that our insured had already changed to the 2nd lane before your client filtered into the lane and collided onto our insured vehicle. We are of the view that your client should be more liable for this accident.

In view of this, we regret to inform you that we are unable to look into your client's claim.

Thank you.

"The video footage is confidential information and is solely for investigation and shall not be reproduced. You undertake to preserve its confidentiality and will not disclose, provide or make available the video footage in whole or in part, to any third party."

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: VAUG Claims <claims@vinsautogroup.com.sg>

Sent: Saturday, 2 October 2021 3:49 pm

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Subject: Re: Re: SJP5636E - AIG TP - DOA: 23/8/2021 - Yr Veh: SJV2055U - Liability Confirmation LKK REF : CC4/AIG21009545/ps3

Good afternoon,

Can check if any update for the liability?

Thanks!

Best Regards

Raymond Teo



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On Tue, 28 Sept 2021 at 14:40, Hsiao Tong (LKKAuto) <chewht@lkkauto.com> wrote:
Without Prejudice

Dear Sirs/Mdm,

Please be informed that liability is unclear. Attached is a copy of our insured police report for your easy reference.

We are in the midst of engaging our insured on this matter.

You may advise your client to do OD claim. Thank you.

"Kindly note that this negotiation between parties on this matter is purely on a without prejudice basis with the sole intention of resolving the matter amicably without parties resorting to legal proceedings. No admission of liability, whatsoever, should be deemed / inferred from this negotiation of terms/settlement."

In the event of new evidence being discovered or subsequently produced by either party that will materially affect/influence on the issues of liability/damages, either party is not bound, thereafter, by the negotiation terms/settlement."

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Monday, 27 September 2021 12:04 pm

To: VAuG Claims <claims@vinsautogroup.com.sg>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Cc: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Re: SJP5636E - AIG TP - DOA: 23/8/2021 - Yr Veh: SJV2055U - Liability Confirmation LKK REF : CC4/AIG21009545/ps3

Without Prejudice

Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Hsiao Tong,

FYNA, CC4/AIG21009545/ps3

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Sent: Monday, September 27, 2021 11:56 AM

To: Admin A <admin-a@lkkauto.com>

Subject: FW: Re: SJP5636E - AIG TP - DOA: 23/8/2021 - Yr Veh: SJV2055U - Liability Confirmation

Hi LKK,

FYNA.

Thanks.

AIG Claims Survey

From: VAuG Claims <claims@vinsautogroup.com.sg>

Sent: Monday, September 27, 2021 11:45 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>

Subject: [EXTERNAL] Re: SJP5636E - AIG TP - DOA: 23/8/2021 - Yr Veh: SJV2055U - Liability Confirmation

This message is from an external sender; be cautious with links and attachments.

Dear Officers,

Any updates of this case?

Thanks and best regards,
Elaine

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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **

On Thu, 23 Sept 2021 at 11:14, VAuG Claims <claims@vinsautogroup.com.sg> wrote:

Good morning,

Can we confirm the liability of this case?

Kindly send us the surveyor list to choose.

Thanks and best regards,
Raymond Teo

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