



# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub Singapore 608581

Office Phone: 6773 7377 Email : motor@wahhong.sg

Co Reg No : 199806235M GST Reg No : 199806235M

Our Ref: **WH0824**

Date: 23/09/2021

**ATTENTION: MOTOR CLAIMS DEPT**

**WITHOUT PREJUDICE**

India International Insurance Pte Ltd

64 Cecil St, #04-#05 IOB Building, Singapore 049711

**CLAIMANT : CAR OWNER**

**ACCIDENT INVOLVING SJN5558H AND PC2871J**

**ALONG BLK 206 CLEMENTI AVENUE 6 TOWARDS COMMONWEALTH AVE WEST ON 10/09/2021 @ 0907HRS.**

We are instructed by MR SHANKAR GANESH S/O BALAKRISHNA to claim damages against your insured in connection with a road accident on involving our client's motor registration number SJN5558H and motor vehicle registration number PC2871J driven by you or your authorised driver at the material time.

We are instructed that your negligent caused the accident. As a result of the accident, our client's vehicle was damaged and our client was put to loss and expense, particulars of which are as follows;

1) Cost of Repair after surveyor final estimate (W/GST)	\$	3,210.00
2) Loss of use (Includes loss of PRS and loss of Sun & PHs ) (6 days x \$100.00) 11/09/2021 TO 16/09/2021	\$	600.00
3) TP Insurer Enquiry Fee	\$	2.00
<b>Total Amount (SGD\$)</b>		<b>\$ 3,812.00</b>

A copy of each of the following supporting documents is enclosed:

- 1) LETTER OF DEMAND
- 2) REPAIRER'S INVOICE
- 3) TP ENQUIRE FEE
- 4) LETTER OF AUTHORISATION
- 5) WORKSHOP'S DISCHARGE VOUCHER

Please note that if you are insured and wish to claim under your insurance policy, you should immediately pass this letter to your insurer.

Please note that you or your insurer should send to us an acknowledgement of receipt of this letter within 14 days of your receipt of this letter, failing which our client will have no alternative but to commence claims against you without further notice to you or your insurer.

Please note that if you have a counterclaim against our client arising out of accident, you are also required to send to us a letter giving full particulars of the counterclaim together with all relevant supporting documents within 8 weeks of your receipt of this letter.

For any further enquiry, kindly contact us via email to **motor@wahhong.sg** or call **Melvin** at 8778 3338 directly.

**Payment Details : WAH HONG MOTORS & CREDIT PTE LTD**

**Account With : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)**

**Account No : 6877 6098 3001 / PAYNOW : UEN 199806235M**



Melvin

## LETTER OF AUTHORITY & INDEMNITY

To : Wah Hong Motors & Credit Pte Ltd

ACCIDENT INVOLVING VEHICLE NO. SJN5558H AND PC 2871J  
AT/ALONG BLK 206 CLEMENTI AVENUE 6 TOWARDS COMMONWEALTH AVE WEST  
ON 10/09/2021 @ 09:07 HRS.

1. I/We, SHANKAR GANESH S/O BALAKRISHNA, the owner of vehicle no. SJN5558H hereby instruct and authorize you to commence repairs to the above said vehicle.
2. I/We hereby authorize that any payment due to me/us from the aforesaid claim to be paid to **M/s Wah Hong Motors & Credit Pte Ltd.**
3. If the matter is unable to resolve due to liability issues, the matter may/may not proceed to Dispute Resolution Mechanism (DRM) as such I/We will be liable for the DRM Fees and other disbursements incurred.
4. If for whatever reason, my/our insurer and/or the third party insurance claim is **not successful** or **fraud accident** or **repudiate** or **reject my/our claim**, I/We agree to undertake to pay full amount of your repair bills, administration charge and any other disbursements reasonably incurred by me/us under the policy of insurance shall be borne by me/us.
5. In the event, if I/We instruct you to withdraw my/our claim, I/We agree to pay the repair cost, administration charge and other disbursements that you have incurred.
6. I/We understand that Total Loss Claim (3rd Party), I/We agree to pay Administration Fee, Storage Fee & other disbursements (LTA Search Fee, GIA Fee, Loss of Use, etc...) incurred before the collection of my/our vehicle.
7. I/We understand that I/We must co-operate to sign the Final Discharge Voucher. If I/We refuse to co-operate, I/We will have to pay for the repair cost, administration charge and other disbursements incurred. My repairer will also reserve their rights to proceed legal action against me and all the legal costs and disbursement incurred will be bear by me.
8. ***I/We hereby confirmed I/We have read and understand the contents of the document and the same. I/We herein give my/our consent and acknowledgement.***

Dated this 13 day of 09 20 21.

Policy Holder's Signature  
(Company stamp if applicable)

Name: SHANKAR GANESH S/O BALAKRISHNA

NRIC No.: SXXXXX703Z

Contact: 8111 8111

Driver's Signature  
(If driver is not policyholder)

Name:

NRIC No.:

Contact:



Witness Signature

Name: ABI TAN

NRIC No.: SXXXXX364I

Contact: 8778 4888

## EXPRESS SETTLEMENT

### DISCHARGE VOUCHER

#### III- Direct Settlement (PODS)

**India Ref:** MCV2021D0003933

**Claimant Ref :** SJN 5558H

We/I, WAH HONG MOTORS & CREDIT PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed Surveyor of India International Insurance Pte Ltd LKK Auto Consultants Pte Ltd (name of Surveyor) with respect to the amount claimed for S\$ 3,210.00 (repair cost), S\$ 360.00 (loss of use/rental), S\$ 2.00 (search fee), vehicle no. SJN 5558H that was damaged pursuant to the accident which occurred on 10/09/2021 (date) at BLK. 208 CLEMENTI AVE 6 (location) involving vehicle no. PC 2871J (insured vehicle). This is pursuant to the inspection conducted on 13/09/2021 (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner SHANKAR GANESH S/O BALAKRISHNA ("the third party claimant") of vehicle no. SJN 5558H to make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify India International Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to cost of repairs and/or rental and/or loss of use pursuant to the damage to SJN 5558H (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of all claims of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

We/I authorize you to pay the total amount of S\$ 3,572.00 to WAH HONG MOTORS & CREDIT PTE LTD

Dated this 30 day of NOVEMBER 20 21.

**CLAIMANT:**

Signature:

Signed by "the workshop" (with chop)

Name:

NRIC:

Address:

Nationality:

Occupation:

**WITNESS:**

Signature:

Signed by appointed Surveyor

Name:

NRIC:

Address:

Nationality:

Occupation:



CTY



Blk 51, Paya Ubi Industrial Park,  
Ubi Avenue 1, #02-25 | S(408933)

S'porean  
Manager

# Wah Hong Motors & Credit Pte Ltd

38 Toh Guan Road East #01-57 Enterprise Hub

Singapore (608581)

Phone : 6773 7377

Email : motor@wahhong.sg

CO / GST Reg No : 199806235M

## TAX INVOICE

### BILLING DETAILS

BILL TO : India International Insurance Pte Ltd  
NAME : SHANKAR GANESH S/O BALAKRISHNA  
VEHICLE NUMBER : SJN5558H  
MAKE & MODEL : HYUNDAI AVANTE 1.6

INVOICE NO.: WH0824  
REFERENCE NO.:  
DATE : 13/09/2021  
REMARKS :

S/N	DESCRIPTION	QUANTITY	UNIT PRICE	AMOUNT (\$)
1	To supply and replace parts, labour charges for repair, panel beating, welding and respary painting.			\$3,000.00

Payment Mode : CASH / NETS / PAYNOW / CHEQUE	Subtotal (SGD\$)	\$3,000.00
	Tax 7% GST (SGD\$)	\$210.00
	Total (SGD\$)	\$3,210.00

Please Note : Goods sold are not returnable.

#### Payment Instructions :

Please Indicate The Invoice Number For Payment & Send Us A Copy of the Screenshot Payment To 8778 3338.

Bank Transfer to be made to Wah Hong Motors & Credit Pte Ltd

Account with : OVERSEA-CHINESE BANKING CORPORATION LIMITED (OCBC)

Account No : 6877 6098 3001

PAYNOW : UEN 199806235M

Thank you for your business.

This is a computer generated document, no signature is required.



INSURER ENQUIRY

# Find insurer

Vehicle reg. no.

PC2871J

Date of Accident

10/09/2021 

Reset

## % RESULT & RECEIPT

### TP Insurer Enquiry

Insurance ..... **India International Insurance ...**

Period of Insurance ..... **28/10/2020 - 27/10/2021**

Requested By ..... **Tan Ting Yi (WAH HONG MOTO...**

Requested Date ..... **10/09/2021 10:57**

#### Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

#### General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

## Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	10 Sep 2021 16:11	<b>Clim Dtl Modified</b>	Claimant's Name: -> SHANKAR GANESH S/O BALAKRISHNA.	[A] HOW MEI KWAN
2	10 Sep 2021 16:11	<b>Clim Veh Model Changed</b>	(202734) HYUNDAI AVANTE 1.6 HD (A).	[A] HOW MEI KWAN
3	10 Sep 2021 16:11	<b>Clim Created</b>	Reg No: SJN5558H. Acct Date: 2021/09/10. Claim Type: TP. Insurer: India International Insurance Pte Ltd (HQ). TP Insurer: Direct Asia Insurance (Singapore) Pte Ltd (HQ). Workshop: Wah Hong Motors & Credit Pte Ltd (HQ)	[A] HOW MEI KWAN
4	10 Sep 2021 16:11	<b>Adj Co Assigned</b>	LKK Auto Consultants Pte Ltd (HQ):	[A] HOW MEI KWAN
5	10 Sep 2021 16:11	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/21	[A] HOW MEI KWAN
6	10 Sep 2021 16:11	<b>Adj Mandate Set</b>	Approved:0.00.Reinsp:Adj decides.	[A] HOW MEI KWAN
7	10 Sep 2021 16:13	<b>Label Added</b>	(30651):Vehicle Not In,(30653):Direct Settlement.	[A] HOW MEI KWAN
8	10 Sep 2021 16:13	<b>Adj Adjuster Assigned</b>	[None] -> MOHD RASUL	[A] HOW MEI KWAN
9	10 Sep 2021 20:41	<b>Adj Mandate Request</b>	Cur.Req:0.00:PODS Liability: 100% OI TURNING INTO MAIN ROAD Remarks: For your approval. Thanks	[A] Jaslin Kok Chin Yi
10	14 Sep 2021 00:05	<b>Adj Next Rpt Changed</b>	Next Rpt:Final Rpt.Due Date:2021/09/21	[I] Zuhaidah Bte Samsuri
11	14 Sep 2021 00:05	<b>Adj Mandate Set</b>	Approved:0.00.	[I] Zuhaidah Bte Samsuri
12	20 Sep 2021 00:02	<b>Adj Adjuster Assigned</b>	MOHD RASUL -> CHEN TSUE YEE	[A] HOW MEI KWAN
13	20 Sep 2021 00:02	<b>Label Removed</b>	(30651):Vehicle Not In.	[A] HOW MEI KWAN
14	23 Nov 2021 10:27	<b>Adj Rpt Initiated</b>		[A] JOANNE LEE KHANG MIN
15	23 Nov 2021 10:27	<b>Clim Dtl Modified</b>	Insured Name: -> -. Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	23 Nov 2021 10:27	<b>Clim Dtl Modified</b>	JPJ Reg. Date: -> 2009/02/20.	[A] JOANNE LEE KHANG MIN
17	23 Nov 2021 10:27	<b>Clim Details Notified</b>		[A] JOANNE LEE KHANG MIN
18	25 Nov 2021 17:43	<b>Adj Mandate Request</b>	Cur.Req:3572.00:Liability:100%*Quantum: (a)CORw/GST:\$3,1210+(b)LOU(6days x \$60.00):\$360+(c)GIA search fee:\$2= Total: \$3,572.00**Recommended 7 repair days.	[A] Jaslin Kok Chin Yi
19	26 Nov 2021 00:46	<b>Adj Mandate Set</b>	Approved:3572.00.	[I] Zuhaidah Bte Samsuri

Date From  Date To  Audit Type None Go

### ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2724207	10 Sep 2021 17:07:56	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	India International Insurance Pte Ltd (HQ)	SJN5558H	PC2871J	11.00
2724680	14 Sep 2021 00:04:41	Video Upload	Motor	India International Insurance Pte Ltd (HQ)	India International Insurance Pte Ltd (HQ)	SJN5558H	Zuhaidah Bte Samsuri	xx.xx
2742915	23 Nov 2021 10:27:31	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants	LKK Auto Consultants	SJN5558H	PC2871J	11.00

				Pte Ltd	Pte Ltd (HQ)			
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