

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Tuesday, 14 September 2021 9:37 am
To: 'Tan Kian Wei Billy'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D205108/C02/GBC1609Z/TANKW / FW: Pre-Repair Inspection for SMU 9616 A // Accident on 09/09/2021 @ 12:19HR at along Moulmein Road x Mandalay Road involving Vehicle Number SMU 9616 A & GBC 1609 Z

Dear Billy,

Please be informed that we have inspected the vehicle SMU 9616A on 13/09/21 and pending for estimate from repairer.

Kindly assist to create the claim in Merimen System.

The make & model is MERCEDES BENZ GLB200 (A).

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Friday, 10 September 2021 3:20 pm
To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205108/C02/GBC1609Z/TANKW / FW: Pre-Repair Inspection for SMU 9616 A // Accident on 09/09/2021 @ 12:19HR at along Moulmein Road x Mandalay Road involving Vehicle Number SMU 9616 A & GBC 1609 Z

Dear Billy,

Thank you for the assignment.

Repairer arrange on 13.09.2021.

Thank you.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Sent: Friday, 10 September, 2021 2:26 PM

To: Zoom Autowerks <zoomautowerks@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205108/C02/GBC1609Z/TANKW / FW: Pre-Repair Inspection for SMU 9616 A // Accident on 09/09/2021 @ 12:19HR at along Moulmein Road x Mandalay Road involving Vehicle Number SMU 9616 A & GBC 1609 Z

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Friday, 10 September 2021 2:25 PM

To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Re: SNM21D205108/C02/GBC1609Z/TANKW / FW: Pre-Repair Inspection for SMU 9616 A // Accident on 09/09/2021 @ 12:19HR at along Moulmein Road x Mandalay Road involving Vehicle Number SMU 9616 A & GBC 1609 Z

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Dear All,

Please arrange LKK Marcus Chua

On Fri, Sep 10, 2021, 14:20 Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

[Confidential]

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBC1609Z & SMU9616A on 09/09/2021

We refer to your email of 09/09/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Friday, 10 September 2021 2:16 PM
To: zoomautowerks@gmail.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205108/C02/GBC1609Z/TANKW / FW: Pre-Repair Inspection for SMU 9616 A // Accident on 09/09/2021 @ 12:19HR at along Moulmein Road x Mandalay Road involving Vehicle Number SMU 9616 A & GBC 1609 Z

Without Prejudice

Dear Billy,

Please conduct PRS for SMU9616A.

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Zoom Autowerks <zoomautowerks@gmail.com>

Sent: Thursday, 9 September 2021 9:56 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: Pre-Repair Inspection for SMU 9616 A // Accident on 09/09/2021 @ 12:19HR at along Moulmein Road x Mandalay Road involving Vehicle Number SMU 9616 A & GBC 1609 Z

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Dear Sir/Madam,

We are instructed by Prabu S/O Kanan to notify you of a road traffic accident on 09/09/2021

at about 12:19HR along PMoulmein Road x Mandalay Road involving our client's vehicle registration number SMU 9616 A and vehicle registration number GBC 1609 Z driven by your insured at the material time.

A copy of the Singapore Accident Statement/Traffic Police Report filed is enclosed. As a result of the accident, our client's vehicle has been damaged. Before our client proceeds to repair the damaged vehicle, please let us know within 2 working days of your receipt of this notice whether you would like to conduct a pre-repair survey of the vehicle. If we do not receive any reply from you within the stipulated time, our client shall proceed to repair the vehicle without further reference to you.

Please contact me @ 9450 7920, should you require more information.

Kindly arrange survey at Blk 15 Kaki Bukit Road 4, Bartley Biz Centre, #01-53, Singapore 4178 08.

Warmest Regards,
Elin Cai

Zoom Autowerks Pte Ltd
130 Bedok Reservoir Road
#08-1339 Singapore 470130
☎9450 7920
✉zoomautowerks@gmail.com

- Please note our change in mailing/registered address with effect from 1st July 2018 -