

Letter of Demand

Your Ref : SMC 8395M
Our Ref : **OCR/06092021/TP-10825 - SLD 9473X**
Date : 21/10/2021

LKK AUTO CONSULTANTS PTE LTD (CENTRAL NARCOTICS BUREAU)
51 UBI AVE 1, #01-25
PAYA UBI INDUSTRIAL PARK
Singapore - 408933

Attn : Motor Claim Department
Subject : ACCIDENT INVOLVING VEHICLE NUM : SLD-9473-X, SMC8395M ON
06/09/2021 AT 624 EDGEFIELD WALK S(850624)

Dear Sir / Madam,

We would like to append our losses as follows :-

	AMOUNT (\$)
1. Repair Cost	2,417.86
2. Loss Of Use (5 days) - 1 weekend	400.00


TOTAL **2,817.86**

Enclosed : Copies of Repair Cost Invoice & GIA Report for your perusal and kind attention.

Kindly look into the matter and revert to us as soon as possible.

Thank you,

Yours faithfully,

Lim Ai Lee 
CLAIM DEPARTMENT
DID : 66547920
FAX :
EMAIL : ailee.lim@ethozgroup.com

Date : 09/09/2021

To : **ETHOZ GROUP LTD**
(☒) 30, Bukit Batok Crescent, Singapore 658075
() 50, Gul Crescent, Singapore 629543
() 22, Tampines Street 92, Singapore 528876

From : **ETHOZ AUTO LEASING LTD**
(Name of Owner & Policyholder/Authorising Party**)

CLAIM VEHICLE NO. : SLD9473X

ACCIDENT DATE : 06/09/2021

LOCATION : 624 EDGEFIELD WALK S(850624)

OTHER VEHICLE (S) : SMC8395M
(IF ANY)

1. I¹ hereby authorise **ETHOZ GROUP LTD** ("ETHOZ") to : -
- a. proceed with the repairs (the "Repair") to the above accident (the "Accident") damaged vehicle (the "Vehicle"); and
- * ☐ b. act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle (the "Damage") from my insurer in question (the "Insurer") until the Claim is wholly completed, settled and/or resolved. [Claim against own insurer(s)].
- * ☒ b. act as sole and principal agent to claim (the "Claim") on my behalf for the damage to the Vehicle and/or ** bodily injury sustained as a result of the Accident (collectively known hereinafter as the " Damage ") from the Third Party and/or Third Party Insurer in question (collectively known as the " Third Party ") until the Claim is wholly completed, settled and/or resolved. [Claim against Third Party].
2. I confirm that ETHOZ's authorisation shall include without limitation paying for all relevant reports/documents, corresponding and negotiating with the Insurer/Third Party** and any other relevant parties, correspondence of any nature with solicitors, appointing solicitors to act in connection with the Claim and, any or all such other tasks concerning the settlement, resolution and/or completion of the Claim;

¹ Where authorising party is not vehicle owner and policyholder.

*



I am duly authorised by the owner and policyholder of the Vehicle to enter into this Agreement with ETHOZ on his behalf. Unless the context otherwise requires, any references to "me", "my", "I" and the like in this Agreement shall be taken to mean the vehicle owner and policyholder.



Handwritten signature

Page 1 of 3

*Tick where applicable.
** Delete as appropriate.

EXCEPT :-

- a. such matters or tasks that the Insurer/Third Party** and/or the law requires me to personally attend to; and
 - b. the due submission of the Claim to the Insurer (where applicable)
3. I understand if I submit a claim of whatever nature to my own insurer(s) FOURTEEN (14) days after the Accident (or such other time stipulated by my own insurer(s) and/or the law), such claim will not or may not be accepted by my own insurer.
4. I further confirm and accept that :-
- a. To the extent permitted by law :-
 - i. I will indemnify and keep ETHOZ indemnified in connection with or arising from the Claim; and
 - ii. That notwithstanding this Agreement or otherwise, under no circumstances will I (jointly or severally) in any manner hold ETHOZ liable for losses/damages of whatever nature arising from or in connection with the Claim.
 - b. ETHOZ does not guarantee and never represented that the Insurer/Third Party** will fully indemnify me for the Damage and/or the Repair's costs AND that I shall be and continue to be liable to ETHOZ for the whole of the Repair's costs.
6. I agree and accept "ETHOZ's Deposit refund policy". If the final successful percentage of indemnity/contribution/liability from or of the Insurer/Third Party** in respect of the Repair's costs to me is: -
- | | | | |
|----|---------------|---|--------------------|
| a. | 50% and below | - | NO REFUND |
| b. | 100% | - | FULL REFUND |
7. I shall inform and forward to ETHOZ all correspondence and letters received by me from the Insurer/Third Party**, any other insurer, solicitors, governmental authorities and/or, any other relevant party.
8. I shall fully co-operate with and act expeditiously on any requests by ETHOZ, particularly the signing/endorsement/execution of any "Discharge Voucher", failing which I shall be liable to ETHOZ for the full repair costs and the expenses incurred (directly or indirectly) by ETHOZ in connection with the Claim.
9. I shall not: -
- a. respond to correspondence and letters; and
 - b. negotiate agree or accept any offer from the Insurer/Third Party** or any other relevant party; without consultation of and expressed approval from ETHOZ



[Handwritten signature]

10. In consideration hereof (including without limitation ETHOZ's agreeing to repair the Vehicle and defer demanding payment of the Repair's cost), I wholly assign to ETHOZ all proceeds of the Claim for: -

- a. the Repair's costs; and
- b. damage, compensation, interest, costs (including party-to-party legal costs on a full indemnity basis) and expenses in connection with the Accident, Repair and/or Claim;

which ETHOZ shall be further entitled to apportion in its absolute withany excess being paid by ETHOZ to me as it deems fit in its absolute discretion.

11. I further confirm that payment to ETHOZ or to any person (which shall include a body corporate) authorised by you to receive payment in lieu shall constitute a good and effective discharge of the payment obligations by any party of the aforesaid proceeds of my Claim And that I shall not be authorised in law to receive payment.



[Handwritten signature]
27/11/07

Owner & Policyholder's Signature/Company Stamp (if applicable); or **
Authorising Party's Signature/Company Stamp (if applicable)
Name: ETHOZ AUTO LEASING LTD
NRIC No.: 201613943
Designation:
Address: 30 BUKIT BATOK CRESCENT S(658075)

[Handwritten signature]
Witness' Signature JACKSON TEO
Name:
NRIC No.:
Designation: MOTOR CLAIMS SALES EXECUTIVE
Address: C/O 30 BT BATOK CRESCENT SINGAPORE 658075

ACCEPTANCE AND INDEMNITY

I, the undersigned **ETHOZ AUTO LEASING LTD** (NRIC No. **2XXXXX943G**) of **SLD 9473X** DO HEREBY AGREE to accept the offer of Government of the Republic of Singapore (hereinafter referred to as the Government) of the sum of Dollars **TWO THOUSAND SEVEN HUNDRED SEVENTEEN AND CENTS EIGHTY SIX** Only (**\$2,717.86**) (including interest and costs) in full and final settlement of all claims howsoever arising as a result of or in connection with the damages caused to my vehicle **SLD 9473X**, in an accident involving Government vehicle No. **SMC 8395M** at **624 EDGEFIELD WALK S(850624)** on **06/09/2021**. Payment is to be made directly to my/our solicitor's* bank account which is set out below:

NAME	BANK	BRANCH	ACCOUNT NO.
ETHOZ AUTO LEASING LTD	DBS	SHENTON WAY	003-9391960

I recognise that the payment is made without any admission of liability on the part of the Government or any servant or agent of the Government. I declare that I have no further claim whatsoever against the Government or any servant of the Government in respect of the abovementioned incident and hereby give the Government full and final discharge in respect of any liability or liabilities which may have arisen or may arise out of the aforesaid incident. I also declare that I am the person entitled to receive the above compensation and hereby undertake to indemnify the Government against any claim made or which may be made by any person in respect of this compensation.

Date: 22/11/2021

Signature of Claimant: _____

Name of Claimant: ETHOZ AUTO LEASING LTD



If Claimant is a Company or Firm, Name and Designation of the person signing on behalf of the Company or Firm.

Signature of Witness: _____

Name and Designation of Witness: LIM AI LEE

Where necessary, explained in _____ by _____
whose signature appears below.

TAX INVOICE

LKK AUTO CONSULTANTS PTE LTD
51 UBI AVE 1, #01-25
PAYA UBI INDUSTRIAL PARK
SINGAPORE - 408933

Tax Invoice : WS 2111/OFM0028
Invoice Date : 22-Nov-2021
Ref. No. : 21090366
GST No. : M2-0057587-3

VEHICLE NO. : SLD-9473-X
ACCIDENT DATE : 06/09/2021

MAKE & MODEL : MAZDA 3 1.5 (A) SEDAN STANDARD

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Description	Qty	Unit Price(S\$)	Amount (S\$)
BEING 100 % SUCCESSFUL CLAIM FOR VEH NO. SLD-9473-X ACCIDENT ON 06/09/2021 AS FOLLOWS :-			
REPAIR COSTS			2,259.68
LOSS OF USE			300.00
7 % GST			158.18

Total (S\$)	2,717.86
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E & O.E

CHEQUE SHOULD BE CROSSED AND MADE PAYABLE TO ETHOZ GROUP LTD

No receipt will be issued.

Computer generated document no signature required.

CONTACT : LIM AI LEE
DID : 66547920
Main : 63198000
Fax :

PLEASE DETACH AND ENCLOSED WITH PAYMENT

Customer's Copy

Please do not staple. Please write your Invoice No. on the back of your cheque.

Customer Name : LKK AUTO CONSULTANTS PTE LTD
Reference. No. : 21090366
Tax Invoice : WS 2111/OFM0028
Invoice Date : 22-Nov-2021
Invoice Amount : S\$ 2,717.86
Payment Due Date : 22-Nov-2021
Cheque No. : _____

ETHOZ GROUP LTD
30 BUKIT BATOK CRESCENT
SINGAPORE 658075



Asher Sng (LKKAUTO)

From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>
Sent: Friday, 19 November 2021 8:35 AM
To: Asher Sng (LKKAUTO); Mohamad Juahir ISMAIL (CNB)
Subject: RE: [MANDATE REQUEST] RE: rear ended bump onto MOP vehicle // ACCIDENT INVOLVING SMC 8395M (CNB) AND SLD 9473X (TP) ON 06/09/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Message Classification: *Restricted*

Hi Asher

Ok, please proceed to make the offer.

Chris Tan

Logistics Officer
Corporate Services Division
DID: (65) 6557 4315
Mobile: (65) 9049 7706



Central Narcotics Bureau **W** cnb.gov.sg **FB** fb.com/CNB.DrugFreeSG **IG** Instagram.com/cnb.drugfreesg

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Wednesday, 17 November 2021 2:49 PM
To: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>; Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>
Subject: RE: [MANDATE REQUEST] RE: rear ended bump onto MOP vehicle // ACCIDENT INVOLVING SMC 8395M (CNB) AND SLD 9473X (TP) ON 06/09/2021

Hi Chris,

We refer to the email below.

The inspection and repair over weekend.

10/09/21 (Fri) – Inspection / Repair Day 1
11/09/21 (Sat) – Repair Day 2
12/09/21 (Sun) – Non Working day
13/09/21 (Mon) – Repair Day 3
14/09/21 (Tue) – Repair Day 4

Total of 5days.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Sent: Wednesday, 17 November 2021 2:37 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>

Subject: RE: [MANDATE REQUEST] RE: rear ended bump onto MOP vehicle // ACCIDENT INVOLVING SMC 8395M (CNB) AND SLD 9473X (TP) ON 06/09/2021

Message Classification: *Restricted*

Hi Asher

Just to understand – surveyor’s recommended repair is 4 days, but loss of use is 5 days?

Chris Tan

Logistics Officer
Corporate Services Division
DID: (65) 6557 4315
Mobile: (65) 9049 7706



Central Narcotics Bureau **W** cnb.gov.sg **FB** fb.com/CNB.DrugFreeSG **IG** Instagram.com/cnb.drugfreesg

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Sent: Wednesday, 17 November 2021 11:56 AM

To: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Subject: [MANDATE REQUEST] RE: rear ended bump onto MOP vehicle // ACCIDENT INVOLVING SMC 8395M (CNB) AND SLD 9473X (TP) ON 06/09/2021

Dear Sirs,

ACCIDENT INVOLVING SMC 8395M (CNB) AND SLD 9473X (TP) ON 06/09/2021

We refer to the above matter.

The accident occurred when CNB vehicle reversed into the parking lot and hit onto a civilian parked vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

We seek your approval to offer repairer " **ETHOZ GROUP LTD** " at **\$ 2,717.86 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (w/GST)	\$ 2,931.46	\$ 2,417.86
2. Loss of Use (5days x \$80)	\$ 400.00	\$ 300.00 (5days x \$60)
Total	\$ 3,331.46	<u>\$ 2,717.86</u>

Surveyor recommended 4days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval to offer to third party repairer

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mohamad Juahir ISMAIL (CNB) <Mohamad_Juahir_Ismail@cnb.gov.sg>

Sent: Tuesday, 7 September 2021 5:19 PM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Shirlene YEO (CNB) <Shirlene_YEO@cnb.gov.sg>; Chris TAN (CNB) <Chris_TAN@cnb.gov.sg>

Subject: rear ended bump onto MOP vehicle.

Hi Asher,

We have another collision damaged accident for you to follow-up.

Our vehicle SMC8395M was involved in a rear end collision with a vehicle belonging to a MOP while reversing in a parking lot. Attached documents for your perusals.

Please liaise with 3rd party on the damaged caused to their vehicle. We have yet to get the particulars of the MOP as he was not present during the incident.

Grateful if you can give us an interim update from third party by 15 Sep.

Regards

Mohamad Juahir Ismail
Logistics Officer
Corporate Service Division
DID: (65) 63256596 Hp: 91501422



Central Narcotics Bureau [W cnb.gov.sg](http://cnb.gov.sg) [FB fb.com/CNB.DrugFreeSG](https://fb.com/CNB.DrugFreeSG) [IG](https://ig.com/cnb.drugfree.sg)
[instagram.com/cnb.drugfree.sg](https://ig.com/cnb.drugfree.sg)

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