

ACCIDENT INVOLVING FBG8282P & GBK6894R ON 07.09.2021 CLAIM REF: 1202100004864-002/LT

Venessa Chan - SGUser <venessa.chan@fwd.com>

Fri 9/10/2021 10:00 AM

To: aman_bmz@hotmail.com <aman_bmz@hotmail.com>

Cc: Motor Claims SG - SG Common <motorclaims.sg@fwd.com>; Lionel Tan Tian Pei - SGUser <lionel.tan@fwd.com>; CRM and all customer engagements - SG <service2.sg@fwd.com>

Dear Miss Siti Nur Wahidah Binte Mohammed Zakariah,

We'd like to let you know a third-party claim was lodged against your policy for the alleged accident on 07.09.2021 at/along Geylang Road.

The officer in charge for this matter is Lionel Tan.

As FWD has yet to receive your accident report, we'd like to gently remind you that according to the General Insurance Association (GIA) Motor Claims Framework (MCF), a policyholder must report an accident to the insurance company within 24 hours of the accident, or next working day.

Please bring your vehicle to our nearest Approved Reporting Centre to make a report (which includes taking photograph) within two working days from the date of this e-mail. Any reporting delay might affect your claim outcome.

Simply click here [link](#) for the list of FWD's Approved Reporting Centres.

Thank you.

Best Regards,

Venessa Chan
Executive, Claims



FWD Singapore Pte. Ltd.

6 Temasek Boulevard, #18-01 Suntec Tower Four, Singapore 038986

E venessa.chan@fwd.com

W www.fwd.com.sg



**Purchase and manage your
policy through FWD SG app**

Download our FWD SG app today!



*Covid-19, International Health
and Endowment policies are
not available on the app



ATTENTION:

The email and any attachments transmitted with it are private and confidential and intended solely for the use of the individual or entity to whom they are addressed. If you have received this email in error, please notify the sender immediately and delete this email and any attachments from your system.

You should not use, disclose, copy or store this email and any attachments.

Messages and attachments are scanned for all viruses known. However, you are advised that you open any attachments at your own risk. If this message contains password-protected attachments, the files have NOT been scanned for viruses by our mail domain. Please always scan for viruses before opening any attachments.