

**Claim Notification - ACCIDENT INVOLVING SBD 24L(AIG) AND SMN 396E AT/ALONG SIXTH AVENUE ON 06/09/2021**

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Tue 5/10/2021 11:06 AM

To: ONGCHIA@YAHOO.COM.SG <ONGCHIA@YAHOO.COM.SG>

05 Oct 2021

**Ms Chia Ah Luang @ Chia Puay Luan Alice**

*[By Email Only]*

Dear Sir/Madam,

**You Ref: SBD24L**

**Our Ref: CC6/AIG21009508/Aps3**

**ACCIDENT INVOLVING SBD 24L(AIG) AND SMN 396E AT/ALONG SIXTH AVENUE ON 06/09/2021**

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMN396E against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle reversed and collided onto third party parked vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

If you have evidence/information to proof that we should not settle the third-party claim, kindly let us have them in writing within the next 10 days i.e. **by 15/10/2021**, after we shall proceed with negotiation with Third Party claimant on the without prejudice basis and any settlement should not bind any claims whatsoever by you/your driver against the other party's insurer arising from this particular accident.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Best Regards,

**Hsiao Tong, Chew** | Case Handler

**LKK Auto Consultants Pte Ltd**

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