

RE: AIG Ref: 3791577600SG //LKK Ref: CC6/AIG21009507/Aps3 [ACCIDENT INVOLVING GBF9421D(OI) AND SKW236K(TP) ON 04/09/2021]

Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Thu 14/10/2021 4:38 PM

To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Dear Hsiao,

PLs proceed as per your email below.

Thank you

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Wednesday, September 29, 2021 8:53 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] Re: AIG Ref: 3791577600SG //LKK Ref: CC6/AIG21009507/Aps3 [ACCIDENT INVOLVING GBF9421D(OI) AND SKW236K(TP) ON 04/09/2021]

This message is from an external sender; be cautious with links and attachments.

Hi Joanne,

According to our surveyor, at the time of his inspection, the steering system was in order. The vehicle was also continued to be driven till arrangement for survey on 21/09/2021. Hence there is no issue to the steering system of the vehicle. Attached is a copy of our reply to OD claim officer.

In view of the above, kindly advise if we may proceed DS for this matter.

Thank you.

Note: We are on work from home arranaement. All corresnondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Sent: Tuesday, 14 September 2021 12:15 pm

To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Subject: RE: AIG Ref: 3791577600SG //LKK Ref: CC6/AIG21009507/Aps3 [ACCIDENT INVOLVING GBF9421D(OI) AND SKW236K(TP) ON 04/09/2021]

Dear Hsiao,

Refer to your email below.

This matter our insured also claiming OD also conduct by your side. Could you able to check at your end. N pls kindly revert.

Thank you.

Best regards,

Joanne Yong

Senior Complex Claims Examiner – Auto Property Damage Claims

AIG Asia Pacific Insurance Pte. Ltd

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1953

Joanne-LF.yong@aig.com | www.AIG.sg

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>

Sent: Tuesday, September 14, 2021 11:32 AM

To: Yong, Joanne-LF <Joanne-LF.yong@aig.com>

Subject: [EXTERNAL] AIG Ref: 3791577600SG //LKK Ref: CC6/AIG21009507/Aps3 [ACCIDENT INVOLVING GBF9421D(OI) AND SKW236K(TP) ON 04/09/2021]

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Hi Joanne,

We refer to the above matter.

We noticed that our driver reported that while he was driving, his steering wheel suddenly locked. This caused his van to turn left and collided with third party.

Kindly advise if AIG will be conducting investigation and whether policy engaged for Direct Settlement.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)