

Our Ref: CT0821/SHA3125D/CK(st)
Date: 15.09.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Attn : Motor Claims Department

Without Prejudice

Mainline +65 6383 6280
Facsimile +65 6280 9755

Dear Sir/Madam

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 31.08.2021 INVOLVING SHA3125D & SLH8112Z ALONG PIE TWDS JURONG TOWN HALL EXIT

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHA3125D, which was involved in the captioned accident with your insured vehicle No SLH8112Z.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	4,547.50
2. Loss of Rental	6 days x S\$ 125.19	S\$	751.14
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	7.49
5. GIA / Police Report Fee		S\$	0.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	6 days x S\$ 80.00	S\$	480.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **5,786.13**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

LETTER OF AUTHORISATION

(NAF / PAF)

ACCIDENT INVOLVING Hyundai Ioniq **SHA3125D** , **SLH8112Z** **ON 31-Aug-21 12:55**
ALONG **PIE TWDS JURONG TOWN HALL EXIT**

I / We **TOH KAH TEONG** (Hirer) NRIC No.: **SXXXX457B**

and/or (Relief) NRIC No.: **SXXXX457B**

Taxi Number **SHA3125D**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date **01-Sep-2021**

Name of Hirer **TOH KAH TEONG**
Hirer NRIC **SXXXX457B**

Signature :



Address **636C SENJA ROAD #08-339**
673636

Contact No. **94562929**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : Claim No : SNM21D205109/C02/SLH8112Z/LEWLC

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$5,430.00
SINGAPORE DOLLARS FIVE THOUSAND FOUR HUNDRED AND THIRTY ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHA 3125D

Insured Vehicle No. : SLH 8112Z

Date of Loss : 31/08/2021

Place of Accident : TOWARDS JURONG TOWN HALL EXIT ONTO BUKIT BATOK ROAD

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : ALLSWELL LEASING & LIMOUSINE PTE LTD

Driver Name : ONG WEN JIE

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.


I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$	5,430.00
=====		
TOTAL	S\$	5,430.00
=====		

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature :


CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Date : 23/10/21

"The contents of this document apply to vehicle damages only
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

GST REG. NO. M2-8921817-3

TAX INVOICE

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER

3 ANSON ROAD #16-00
SINGAPORE 079909

CONTACT NO: 62222366

VEHICLE NO
SHA3125D

MAKE
HYUNDAI

MODEL
IONIQ(G2)

DATE OF REG
13.09.2018

CHASSIS CODE
KMHC851CVKU107455

NO/DATE
91594758 13.09.2021

JOB NO.
305485284

ODOMETER READING

JOB TYPE

Description : 3P 31.08.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	4,250.00
Add GST @ 7.000 %	297.50
Total Invoice amount	4,547.50

Issued by : KATHERINETAN 13.09.2021 12:31:57
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE INSURED AT THE CUSTOMERS OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNIFY ANY DAMAGE TO THE COMPANY IN WRITING TO THE COMPANY OF ANY DAMAGE TO THE VEHICLE. THE VEHICLE SHALL BE RETURNED TO THE COMPANY IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND UNPAID TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE. ON PAYMENT OF THE DUE AMOUNT, THE PERIOD OF DEFAULT WILL BE TERMINATED. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE INVOICE WILL BECOME FINAL AND CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.

Our Ref: CT21080522

Date: 13 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 31/08/2021 @ 12:55 hrs
ALONG PIE TWDS JURONG TOWN HALL EXIT
INVOLVING SLH8112Z

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA3125D** (the "Taxi"). The Taxi was hired to **TOH KAH TEONG IC NO SXXXX457B** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

Enquire Vehicle-Related Transaction History

Transaction History Details

Log Date/Time:	01 Sep 2021 / 14:53:21		
Asset Type:	Vehicle	Transaction Amount:	\$7.49
Asset ID:	SLH8112Z		
Transaction Type:	18.32 Insurance Enquiry (GIRO Payment)	Channel:	External Agency
User ID:	ECENGCC0 - GOH CHENG CHUAN ANDREW CORNELIUS	Business Transaction Reference No.:	20210901145321188386

Search Date / Time: 31 Aug 2021 12:55:00
Insurance Company: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD
Information displayed is correct as at the log date and time.

[Enquire Related Logs](#)

[Back to List](#)

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Friday, 17 September 2021 2:17 PM
To: ben@allswellmotor.com.sg
Subject: ACCIDENT INVOLVING SLH 8112Z AND SHA 3125D ON 31/08/2021

Our Ref: CC3/CTI21009502/Vea3

17 SEPT 2021

ALLSWELL LEASING & LIMOUSINE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SLH 8112Z AND SHA 3125D ON 31/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Jenny Lew <jenny.lew@sg.cntaiping.com>
Sent: Friday, 15 October 2021 10:00 AM
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205109/C02/SLH8112Z/LEWLC / FW: Direct Settlement - Accident Involving SLH8112Z (OI : CTI - TBA) and SHA3125D (TP : LKK REF - CC3/CTI21009502/Vea3) on 31/08/2021

Follow Up Flag: Follow up
Flag Status: Flagged

Hi Asher,

Please proceed up to the mandate at S\$5,430.94.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

Jenny Lew
Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Tuesday, 5 October 2021 12:17 pm
To: Jenny Lew <jenny.lew@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205109/C02/SLH8112Z/LEWLC / FW: Direct Settlement - Accident Involving SLH8112Z (OI : CTI - TBA) and SHA3125D (TP : LKK REF - CC3/CTI21009502/Vea3) on 31/08/2021

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Your ref : SNM21D205109/C02/SLH8112Z/LEWLC
Our ref : CC3/CTI21009502/Vea3q2

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " **COMFORTDELGRO ENGINEERING PTE LTD**" at **\$5,430.94 (all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs (with GST)	\$ 7,717.46	\$ 4,547.50
2. Loss of Rental (6days x \$125.19)	\$ 751.14	\$ 625.95 (5days x \$125.19)
3. Loss of Income (6days x \$80)	\$ 480.00	\$ 250.00 (5days x \$50)
3. LTA Search Fee	\$ 7.49	\$ 7.49
Total	\$ 8,956.09	\$ 5,430.94

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Jenny Lew <jenny.lew@sg.cntaiping.com>

Sent: Monday, 13 September 2021 12:07 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D205109/C02/SLH8112Z/LEWLC / FW: Direct Settlement - Accident Involving SLH8112Z (OI : CTI - TBA) and SHA3125D (TP : LKK REF - CC3/CTI21009502/Vea3) on 31/08/2021

[Confidential]

Dear Mei Kwan,

Please refer to attached.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Regards,

Jenny Lew

Executive
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, September 13, 2021 10:51 AM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Lew <jenny.lew@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205109/C02/SLH8112Z/LEWLC / FW: Direct Settlement - Accident Involving SLH8112Z (OI : CTI - TBA) and SHA3125D (TP : LKK REF - CC3/CTI21009502/Vea3) on 31/08/2021

Dear all,

Please note that officer in charge for this case is Jenny Lew.

Claim no SNM21D205109/C02/SLH8112Z/LEWLC.

Dear Jenny,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, 10 September 2021 4:04 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SLH8112Z (OI : CTI - TBA) and SHA3125D (TP : LKK REF - CC3/CTI21009502/Vea3) on 31/08/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHA 3125D at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.