

Celine Fong (LKKAuto)

From: Hui Zhen (LKK Auto)
Sent: Wednesday, 22 September 2021 4:26 PM
To: Mithoosingh, Aashweenjeetkaur; SUR
Cc: Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang
Subject: RE: aigencrypt - RE: RE: AIGENCRYPT - AIG - RE: aigencrypt - OD / GBF9421D / DOA : 04/09/2021

Dear Aashween,

According to our surveyor, at the time of his inspection, the steering system was in order. The vehicle was also continued to be driven till arrangement for survey on 21/09/2021. Hence there is no issue to the steering system of the vehicle.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Mithoosingh, Aashweenjeetkaur [mailto:Aashweenjeetkaur.Mithoosingh@aig.com]
Sent: Friday, 17 September 2021 6:59 PM
To: Admin-D (LKKAuto); assignments; SUR
Cc: Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts; Lim, Sheng Yang
Subject: aigencrypt - RE: RE: AIGENCRYPT - AIG - RE: aigencrypt - OD / GBF9421D / DOA : 04/09/2021

Dear LKK,

May we get an update on the request below.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II
Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.
Tel 8001206556 | Ext: 1002215
Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, September 14, 2021 10:01 AM
To: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>; assignments@lkkauto.com; sur@lkkauto.com
Subject: [EXTERNAL] RE: AIGENCRYPT - AIG - RE: aigencrypt - OD / GBF9421D / DOA : 04/09/2021

This message is from an external sender; be cautious with links and attachments.

Dear Sir / Mdm,

Thank you for your email.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Nadaraja, Deeban [<mailto:Deeban.Nadaraja@aig.com>]

Sent: Monday, 13 September 2021 5:34 PM

To: Mithoosingh, Aashweenjeetkaur; SUR

Cc: Lim, Sheng Yang; Mohd Rizal, Nur Mariah Huibrechts; Lim, Kok-Chong; Loo, Tong Shing

Subject: AIGENCRYPT - AIG – RE: aigencrypt - OD / GBF9421D / DOA : 04/09/2021

Dear LKK,

Any update as per below request.

Thankyou

Best Regards.

Deeban Nadaraja

AIG

Senior Claims Examiner II

Singapore– Auto Express & FNOL

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext : 1012793

E: Deeban.Nadaraja@aig.com

From: Mithoosingh, Aashweenjeetkaur <Aashweenjeetkaur.Mithoosingh@aig.com>

Sent: Friday, September 10, 2021 9:34 AM

To: 'SUR' <sur@lkkauto.com>

Cc: Nadaraja, Deeban <Deeban.Nadaraja@aig.com>; Lim, Sheng Yang <ShengYang.Lim@aig.com>; Mohd Rizal, Nur Mariah Huibrechts <NurMariahHuibrechts.MohdRizal@aig.com>

Subject: aigencrypt - OD / GBF9421D / DOA : 04/09/2021

Dear LKK,

As per Insured's statement while driving his steering wheel suddenly locked which cause the vehicle to swirl to the right and hit TP.

Upon survey, kindly assist to advise if there is any mechanical and electrical breakdowns of the vehicle.

Brief Details.

On 04/09/2021 at around 1900hrs, I was driving my vehicle, registration number: GBF9421D on the first lane along PIE. While I was driving, my steering wheel suddenly locked. This caused my vehicle to turn left and collide with the rear right side of another vehicle, SKW236K. This collision caused both vehicle to stop. As the other party called for the police, I just waited near my vehicle. Shortly after, Traffic Police came down and gave me a case card. An ambulance also came and conveyed the other party. I was then advised to lodge a police report in regards to the accident.

I wish to state that I am not injured. The damage to my vehicle is as follows:

- 1.) Crack on the front vehicle headlight
- 2.) Scratches on the front left side of my vehicle

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

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