RE: GBF9421D

Koh, Victor-CK < Victor-CK.Koh@aig.com>

Thu 23/9/2021 4:56 PM

To: Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>

Hi Denise,

OK cost plus 10-15% is acceptable to proceed.

Thanks & Regards

Victor Koh

AIG

Claims Technical Controller
Claims | AIG Asia Pacific Insurance Pte. Ltd

78 Shenton Way #08-16 Singapore 079120 Tel +65 6419 1785 | Fax +65 68357416 Victor-ck.koh@aig.com | www.aig.com

From: Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Sent: Thursday, 23 September 2021 4:07 pm

To: Koh, Victor-CK < Victor-CK.Koh@aig.com>; SUR < sur@lkkauto.com>

Cc: Lim, Kok-Chong < Kok-Chong.Lim@aig.com>

Subject: [EXTERNAL] Re: GBF9421D

This message is from an external sender; be cautious with links and attachments.

Dear Victor,

Our surveyor has spoken to the repairer to repair on part by part, they are requesting for cost plus 15%.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: <u>denisetay@lkkauto.com</u> | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Koh, Victor-CK < <u>Victor-CK.Koh@aig.com</u>> Sent: Thursday, 23 September 2021 3:10 pm

To: SUR < sur@lkkauto.com>

Cc: Lim, Kok-Chong < Kok-Chong < Kok-Chong.Lim@aig.com>

Subject: GBF9421D

Hi,

Authorise repair. Re-inspection to be done for damage check and supplementary items / labour with clear photos.

FRONT BUMPER TOP BEAM, FRONT GRILLE – TOP, FRONT GRILLE BASE – Retake damage photos.

FRONT SUPPORT PANEL - To repair.

All old parts to be taken with the new parts during b/f paint photos. Part by part repair.

Thanks & Regards

Victor Koh AIG

Claims Technical Controller
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