

Hui Zhen (LKK Auto)

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Monday, 18 October 2021 11:07 AM
To: Hui Zhen (LKK Auto)
Cc: SUR; automim.ops@gmail.com
Subject: Re: AUTHORISE REPAIR GBF9421D AIG OWN DAMAGE
Attachments: SATISFACTION - GBF9421D JIAXING AIRCON PTE LTD.pdf; Invoice AC2021068OD GBF9421D.pdf

Dear Hui Zhen

Please find attached the Tax invoice and DV.

Thank you.



Automobile Integrated Management Pte Ltd

Mailing Address: 61 Ubi Ave 2 #07-04 Automobile Megamart Singapore 408898

Workshop Address: 23 Kaki Bukit Ave 4, Kaki Bukit Vicom #04-01 (South Wing) Singapore 415933

Tel: 91198371 www.aimgarage.com.sg

On Tue, Oct 12, 2021 at 3:44 PM Hui Zhen (LKK Auto) <huizhen@lkkauto.com> wrote:

Dear Sir,

Kindly expedite the discharge voucher and tax invoice to us for close case.

Best Regards,

Hui Zhen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: huizhen@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Denise Tay (LKKAUTO)
Sent: Monday, 27 September 2021 12:32 PM
To: AIM PTE LTD
Cc: SUR; automim.ops@gmail.com
Subject: Re: AUTHORISE REPAIR GBF9421D AIG OWN DAMAGE

Dear Sir/Madam,

We have check with AIG their guideline and direction, all repairs to be at Part by Part basis except for limit repair cases.

Please proceed as earlier email part by part cost plus 15%

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: AIM PTE LTD <automim.claim@gmail.com>
Sent: Friday, 24 September 2021 12:42 pm
To: Denise Tay (LKKAUTO) <denisetay@lkkauto.com>
Cc: SUR <sur@lkkauto.com>; automim.ops@gmail.com <automim.ops@gmail.com>
Subject: Re: AUTHORISE REPAIR GBF9421D AIG OWN DAMAGE

Dear Denise

We would like to negotiate for Lump Sum repair as the claimant needs to use the vehicle and wants it to be repaired fast.

Going by parts by parts repair will delay the repair.

Please convey the message to AIG or can we liaise directly with AIG?

Thank you.



Automobile Integrated Management Pte Ltd

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Tel: 91198371 www.aimgarage.com.sg

On Thu, Sep 23, 2021 at 5:19 PM Denise Tay (LKKAuto) <denisetay@lkkauto.com> wrote:

Dear Sir,

As instructed by our client, please proceed to repair the insured vehicle **GBF 9421D** (Excess \$600/-). **PART BY PART cost plus 15%**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

Re-inspection to be done for damage check and supplementary items / labour with clear photos.

FRONT BUMPER TOP BEAM, FRONT GRILLE – TOP, FRONT GRILLE BASE – Retake damage photos.

FRONT SUPPORT PANEL – To repair.

All old parts to be taken with the new parts during before paint photos. Part by part repair.

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

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