

O/Ref: D21002634M/GA/TPD1 Y/Ref: CC4/FCI21009486/Kra3

Esther Lim <EstherLim@msfirstcapital.com.sg>

Tue 9/21/2021 3:48 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

 3 attachments (2 MB)

Preliminary Advice.pdf; LKK SURVEY PHOTO.PDF; TP ESTIMATE - MARKED.PDF;

Dear Mei Kwan

Please expedite on the survey report.

Thank you.

Regards

Esther Lim

Motor Claims

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement. However, we are actively working to support our clients and partners. We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

MS First Capital Insurance Ltd | 36 Robinson Road, City House, #16-01 Singapore 068877 | Tel: 6507 3848

Fax: 6507 3849 | Company Reg. No. 195000106C

A Member of **MS&AD** INSURANCE GROUP



Change of email address

EstherLim@msfirstcapital.com.sg

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Monday, 13 September 2021 4:50 pm

To: Esther Lim <EstherLim@msfirstcapital.com.sg>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [EXTERNAL] PRI - SLW6047M CLAIMING AGAINST SBS6554E (Go-Ahead Singapore), DOA: 07/09/2021 *** LKK REF: CC4/FCI21009486/Kra3

Dear Esther,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Thursday, September 9, 2021 9:34 AM

To: 'Harinder Kaur' <Harinder@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>; 'Esther Lim' <EstherLim@msfirstcapital.com.sg>

Subject: RE: [EXTERNAL] PRI - SLW6047M CLAIMING AGAINST SBS6554E (Go-Ahead Singapore), DOA: 07/09/2021

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 10-09-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Harinder Kaur <Harinder@msfirstcapital.com.sg>

Sent: Thursday, 9 September, 2021 9:08 AM

To: assignments@lkkauto.com; admin-a@lkkauto.com; Esther Lim
<EstherLim@msfirstcapital.com.sg>
Cc: kaitlyn.chio@ow.sg
Subject: FW: [EXTERNAL] PRI - SLW6047M CLAIMING AGAINST SBS6554E (Go-Ahead Singapore), DOA: 07/09/2021

Dear Sirs,

Enclosed is our survey assignment.

Thank You.

Best Regards,

Harminder Kaur

Motor Claims

MS First Capital Insurance Ltd

A Member of **MS&AD** Insurance Group

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From: Kaitlyn Chio <kaitlyn.chio@ow.sg>

Sent: Wednesday, 8 September, 2021 3:47 PM

To: Wilson Yeoh Wei Sheng <wilson.yeoh@go-aheadsingapore.com>

Cc: Eve Tan <Eve.tan@ow.sg>; Joseph Low <joseph@ow.sg>; Ling Ting An <tingan.ling@ow.sg>; Victor Seng <victor.seng@ow.sg>

Subject: [EXTERNAL] PRI - SLW6047M CLAIMING AGAINST SBS6554E (Go-Ahead Singapore), DOA: 07/09/2021

Dear Wilson,

Kindly arrange PRI at 10 Ang Mo Kio Industrial Park 2A #01-05 AMK Autopoint S568047.

Thank you.

Best Regards,

Kaitlyn Chio (Ms.)

Claims Executive, Motor Claims Department

D: +65 6481 1522 | F: +65 6481 1011

OPTIMA//WERKZ™ PTE. LTD.

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