

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 14 September 2021 12:07 PM
To: itabfe2018@gmail.com
Subject: Claim Notification - ACCIDENT INVOLVING SFD 119A(AIG) AND SMT 9725Z AT/ALONG PIE NEAR THE BEDOK RESERVOIR ROAD ON 07/09/2021

14 Sept 2021

Ms Tan Irene

[By Email Only]

Dear Sir/Madam,

You Ref: SFD119A

Our Ref: CC4/AIG21009483/Apa3

ACCIDENT INVOLVING SFD 119A(AIG) AND SMT 9725Z AT/ALONG PIE NEAR THE BEDOK RESERVOIR ROAD ON 07/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SMT9725Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as your vehicle was filtering to another lane and collided with third party who was driving within his own lane. Under Motor Accident Guide, vehicles should keep in the proper lane and change lane only when it is safe. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

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