

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 20 September 2021 2:50 pm
To: 'Subramaniam, Divyashni'; Mavis, Chew; SUR; Cheok, Lee Wai
Cc: 'Lim, Kok-Chong'; 'Low, Xianyu'; 'Teo, Ericweihong'; 'Hor, Yinrul'
Subject: RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNA5560X AND FBF497U ON 23/08/2021

Dear Mavis/Kathlyn,

We have conducted the TP WP of FBF 497U.

Please be informed that there is BI involved.

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Thursday, 9 September 2021 9:49 am
To: 'Subramaniam, Divyashni' <Divyashni.Subramaniam@aig.com>; Admin A <admin-a@lkkauto.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Lim, Kok-Chong' <Kok-Chong.Lim@aig.com>; 'Low, Xianyu' <Xianyu.Low@aig.com>; 'Teo, Ericweihong' <Ericweihong.Teo@aig.com>; 'Hor, Yinrul' <Yinrul.Hor@aig.com>
Subject: RE: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNA5560X AND FBF497U ON 23/08/2021

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>
Sent: Thursday, 9 September, 2021 9:16 AM
To: admin-a@lkkauto.com; assignments@lkkauto.com
Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong <Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>
Subject: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNA5560X AND FBF497U ON 23/08/2021

Hi LKK,

Kindly assist on attached PRI.

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: Subramaniam, Divyashni

Sent: Thursday, September 9, 2021 9:11 AM

To: kelly@chiaarul.com

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: aigencrypt RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNA5560X AND FBF497U ON 23/08/2021

Without Prejudice

Your Reference: FBF497U (KC)

Our Reference : SNA5560X

Dear Sir/Madam,

We refer to your email below. We disagree with the list of your nominated surveyors.

Pursuant to Appendix C of Pre-Action Protocol for NIMA cases, citation 2.9. We will proceed to appoint our appointed surveyor for the pre-repair inspection.

Thanks & Regards,

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: kelly@chiaarul.com <kelly@chiaarul.com>

Sent: Thursday, September 9, 2021 7:15 AM

To: Subramaniam, Divyashni <Divyashni.Subramaniam@aig.com>

Cc: Lim, Kok-Chong <Kok-Chong.Lim@aig.com>; Low, Xianyu <Xianyu.Low@aig.com>; Teo, Ericweihong

<Ericweihong.Teo@aig.com>; Hor, Yinrul <Yinrul.Hor@aig.com>

Subject: RE: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNA5560X AND FBF497U ON 23/08/2021

Dear Sir,

Our client is not agreeable to your proposed surveyor and proposes Prudent Adjustors Services.

Thank you.

M/s Chia S Arul LLC

From: Subramaniam, Divyashni

Sent: Wed, 8 Sep 2021 10:34:31 +0000

To: kelly@chiaarul.com

Cc: Lim, Kok-Chong, Low, Xianyu, Teo, Ericweihong, Hor, Yinrul

Subject: PRE-REPAIR INSPECTION - ACCIDENT INVOLVING OUR INSURED VEHICLE SNA5560X AND FBF497U ON 23/08/2021

Without Prejudice

-

Your Reference: FBF497U (KC)

Our Reference : SNA5560X

Dear Sir/Madam,

We refer to your Notice of Accident of even date.

We intend to conduct a pre-repair survey of the damage to your client's/your customer's vehicle jointly with your client/your motor workshop. We propose to use one of the motor surveyors named in the attached list to conduct the joint pre-repair survey as a single joint expert:

Name of Surveyor

Company Name

Lawrence Ng Chun Kee

Priority Services

Jeffrey Ong Leng Kiat

Priority Services

Jimmy Lee

Priority Services

EC Looi

Automobile Inspection Services Pte Ltd

Pang Kiah Keen (Frankie)

Formteam Adjusters Pte Ltd

Ng You Han

Formteam Adjusters Pte Ltd

Soon HanXin (Gary)

Formteam Adjusters Pte Ltd

Chow Bo Xiong

Formteam Adjusters Pte Ltd

Chua Soo Teck (Benjamin)

Formteam Adjusters Pte Ltd

You Jin Feng

Formteam Adjusters Pte Ltd

Li Lewei

Formteam Adjusters Pte Ltd

Henry Ng

Formteam Adjusters Pte Ltd

Kenji Tan

Formteam Adjusters Pte Ltd

Terrence Low

Formteam Adjusters Pte Ltd

Steve Chen Tsue Yee

LKK Auto Consultants Pte Ltd

Xing Guo Qiang

LKK Auto Consultants Pte Ltd

Marcus Chua

LKK Auto Consultants Pte Ltd

Mohamad Taufikh

LKK Auto Consultants Pte Ltd

Adrian Ling

LKK Auto Consultants Pte Ltd

Mohammed Rasul

LKK Auto Consultants Pte Ltd

Kenneth Kong

LKK Auto Consultants Pte Ltd

Please let us know within two (2) working days whether you agree to the appointment of any of these motor surveyors as a single joint expert. You may select one or more of the listed motor surveyors. We will bear the cost of the pre-repair survey carried out by the single joint expert.

Divyashni Subramaniam

AIG

FNOL Adjuster I

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel: 8001206556 | Ext: 1012103

Divyashni.Subramaniam@aig.com | www.aig.sg

From: kelley@chiaarul.com <kelley@chiaarul.com>

Sent: Wednesday, September 8, 2021 9:45 AM

To: AIG SGP, Claims-Survey <AIGSGP_ClaimsSurvey@aig.com>; claimssurvey@aig.com; Claims Admin Support <ClaimsAdminSupport@aig.com>

Subject: [EXTERNAL] PRE-INSPECTION OF FBF 497U (KC)

This message is from an external sender; be cautious with links and attachments.

Dear Sir,

Enclosed our pre-inspection notice of even date for your attention.

Regards,

Ms Kelley Choong (Legal Secretary)

M/s Chia S Arul LLC

151 Chin Swee Road

#03-09 Manhattan House

Singapore 169876

Tel: (65) 6733 4647 Fax: (65) 6733 8183

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