

Shiau Chan (LKKAuto)

From: Shiau Chan (LKKAuto)
Sent: Friday, 10 September 2021 2:21 PM
To: Alfred Toh
Cc: Claims Dept of CTI; Chong Boon Sen; SUR
Subject: RE: SNM21D204995/C02/YL6709R/TOHHS / SMY3166A - 3rd party claim vehicle request surveyor appointment DOA : 30/08/2021
Attachments: SMY3166A IA.pdf

Dear Alfred,

Enclosed herewith preliminary advice of SMY 3166A.

Kindly assist to create claim in Merimen System.

The make & model is NISSAN QASHQAI 1.2 DIG-T CVT ABS 2WD 5DR.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Wednesday, 8 September 2021 5:18 PM
To: Grace <grace@ricardo.com.sg>; assignments <assignments@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>; Chong Boon Sen <boonsen.chong@sg.cntaiping.com>
Subject: RE: SNM21D204995/C02/YL6709R/TOHHS / SMY3166A - 3rd party claim vehicle request surveyor appointment DOA : 30/08/2021

WITHOUT PREJUDICE

Dear Sirs

We refer to the above matter.

Liability is in favour of your client.

In view of the above, we agree to go for Direct Settlement, subject to consistency of damages, based on findings from M/s LKK Auto Consultants Pte Ltd., with supporting documents.

Aside to M/s LKK Auto Consultants Pte Ltd., please assist to arrange survey on SMY3166A.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Grace <grace@ricardo.com.sg>

Sent: Wednesday, September 8, 2021 4:07 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: SNM21D204995/C02/YL6709R/TOHHS / FW: SMY3166A - 3rd party claim vehicle request surveyor appointment DOA : 30/08/2021

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Hi Alfred,

We refer you to 3rd party claim vehicle SMY3166A surveyor appointment, till today we did not hear from you the arrangement?

According to YL6709R (your insured) owner, he had filed the reporting to China Taiping.

Please revert.

Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)

6460 9542 (DID)

F: 6475 4666

W: www.ricardo.com.sg

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Monday, 6 September 2021 11:35 am

To: grace@ricardo.com.sg; Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204995/C02/YL6709R/TOHHS / FW: SMY3166A - 3rd party claim vehicle request surveyor appointment DOA : 30/08/2021

Without Prejudice

Dear Alfred,

Please conduct PRS for SMY3166A. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Alfred Toh

*** Kindly quote our reference number when replying.

NOTICE :

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Grace <grace@ricardo.com.sg>
Sent: Friday, 3 September 2021 6:23 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SMY3166A - 3rd party claim vehicle request surveyor appointment DOA : 30/08/2021

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Dear OIC,

Re: Accident involving SMY3166A & YL6709R along Balestier Road on 10.30 am

We are instructed by owner of SMY3166A to file 3rd party claim against YL6709R, which insured with your company. Attached SMY3166A repair quotation and GIA report for your perusal.
Kindly arrange surveyor to survey SMY3166A at below address without any delay.
We would appreciate you reply on SMY3166A liability asap. Thanks.

Kind Regards,

Grace Tan
Ricardo Auto Centre Pte Ltd

160 Sin Ming Drive #02-02/03
Sin Ming AutoCity
Singapore 575722

T: 6475 2112 (Main)
6460 9542 (DID)

F: 6475 4666

W: www.ricardo.com.sg

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