

RE: SNM21D205087C02 - Accident Involving YN 5722Y and SLN 6160R ON 03.09.2021 (TP : LKK REF - CC3/CTI21009472/bs3) on 03/09/2021

Chee So Chow <sochow.chee@sg.cntaiping.com>

Wed 9/29/2021 5:02 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

 1 attachments (2 MB)

SNM21D205087C01 - Insured SAS report.pdf;

Hi Jasper & Team

Please refer to the attached for insured's SAS report

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Main: (65) 6389 6116 | F: (65) 6222 5879

Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Thursday, September 16, 2021 3:03 PM

To: Chee So Chow <sochow.chee@sg.cntaiping.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Re: SNM21D205087C02 - Accident Involving YN 5722Y and SLN 6160R ON 03.09.2021 (TP : LKK REF - CC3/CTI21009472/bs3) on 03/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLN 6160R at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**

Meanwhile, kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Friday, September 10, 2021 1:00 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: SNM21D205087C02 - Accident Involving YN 5722Y and SLN 6160R ON 03.09.2021 (TP : LKK REF - CC3/CTI21009472/bs3) on 03/09/2021

[Confidential]

Hi Su Li

Please be advised that our insured has not reported accident.

We are writing to them to file report.

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Thanks and Best Regards

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From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, September 8, 2021 6:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Re: Direct Settlement - Accident Involving YN 5722Y (OI : CTI - TBA) and SLN 6160R (TP : LKK REF - CC3/CTI21009472/bs3) on 03/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Re-send with attachment.

Sorry for your inconvenience caused.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SLN 6160R at M/s PREMIER AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Wednesday, September 8, 2021 6:49 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Subject: Direct Settlement - Accident Involving YN 5722Y (OI : CTI - TBA) and SLN 6160R (TP : LKK REF - CC3/CTI21009472/bs3) on 03/09/2021

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Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd