

RE: Re : SNM21D204881/C02/XD7827E/TAYHP / FW: Re : SLL7672J / XD7827E , DOA 30/8/2021 - TP Survey & Liability

Admin-D (LKKAuto) <admin-d@lkkauto.com>

Wed 8/9/2021 1:33 PM

To: 'Irene Tay' <irene.tay@sg.cntaiping.com>; assignments <assignments@lkkauto.com>

Cc: SUR <sur@lkkauto.com>

Dear Irene,

Thank you for the assignment.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Irene Tay <irene.tay@sg.cntaiping.com>

Sent: Wednesday, 8 September, 2021 1:13 PM

To: workshop <workshop@hinlung.com.sg>; 'assignments' <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Re : SNM21D204881/C02/XD7827E/TAYHP / FW: Re : SLL7672J / XD7827E , DOA 30/8/2021 - TP Survey & Liability

Dear Sir/Mdm (LKK),

Please assist to get your surveyor to liaise with HIN LUNG to conduct survey.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

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From: workshop <workshop@hinlung.com.sg>

Sent: Tuesday, September 7, 2021 5:21 PM

To: Irene Tay <irene.tay@sg.cntaiping.com>

Subject: Re : SNM21D204881/C02/XD7827E/TAYHP / FW: Re : SLL7672J / XD7827E , DOA 30/8/2021 - TP Survey & Liability

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Dear Irene,

We would want to appoint LKK Steve Chen to survey the vehicle.

Thanks and regards,

Anna

Hin Lung Workshop

Tel: 6858 3000 Fax: 6476 0075

Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722

From: Irene Tay [<mailto:irene.tay@sg.cntaiping.com>]

Sent: Tuesday, 7 September 2021 4:54 pm

To: workshop@hinlung.com.sg

Subject: RE: SNM21D204881/C02/XD7827E/TAYHP / FW: Re : SLL7672J / XD7827E , DOA 30/8/2021 - TP Survey & Liability

Dear Sir/Mdm,

We refer to your email

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

| | |
|------------------------|-----------------------|
| 1. Gary Soon (FTA) | 6. Marcus Chua (LKK) |
| 2. Chow Bo Xiong (FTA) | 7. Kenneth Kong (LKK) |
| 3. Ben Chua (FTA) | 8. Adrian Ling (LKK) |
| 4. Ng You Han (FTA) | 9. Mohd Taufikh (LKK) |
| 5. Henry Ng (FTA) | 10. Steve Chen (LKK) |

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Irene Tay at 63896192 and email us at claimsdept@sg.cntaiping.com

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Regards,

Irene Tay

Executive

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F: (65) 62247478/62247175

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Tuesday, September 7, 2021 1:55 PM

To: workshop@hinlung.com.sg; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D204881/C02/XD7827E/TAYHP / FW: Re : SLL7672J / XD7827E , DOA 30/8/2021 - TP Survey & Liability

Without Prejudice

Dear Irene,

Please conduct PRS for SLL7672J.

Note: officer in charge Irene Tay 63896192.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: workshop <workshop@hinlung.com.sg>
Sent: Monday, 6 September 2021 4:17 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re : SLL7672J / XD7827E , DOA 30/8/2021 - TP Survey & Liability

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Dear Sir,

We refer to the above subject and we are the authorized representative for owner of motor vehicle no. SLL7672J to resolve the above matter.

The attach documents are for your reference.

Kindly take note that the vehicle is in our workshop on 31/8/2021 after accident (warded).

Please let us hear from you and we wish to know on the liability.

Thanks and regards,
Anna
Hin Lung Workshop
Tel: 6858 3000 Fax: 6476 0075
Address: Blk 1008 Bukit Merah Lane 3 #01-20 Singapore 159722