

## Asher Sng (LKKAuto)

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**From:** Asher Sng (LKKAuto)  
**Sent:** Friday, 3 December 2021 1:48 PM  
**To:** Alfred Toh; Admin A; Angela Lim  
**Cc:** Claims Dept of CTI; Josephine Tan; Lim Shu Min  
**Subject:** RE: ACCIDENT INVOLVING SNB72R & GBE3992S ON 31 AUGUST 2021 ALONG JURONG PORT ROAD - YOUR REF: CC6/CTI21009459/Uea3; OUR REF: SNM21D204916/SNB72R/tohhs  
**Attachments:** MUTUAL SETTLEMENT FORM.pdf

Hi Alfred,

We refer to the above matter.

Insured have mutual settle the matter with third party.

Enclosed a copy of the mutual settlement form for your necessary action.

We will close file at our end, insured have also settled the survey fee.

**Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Sent:** Monday, 18 October 2021 2:20 PM

**To:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Angela Lim <[angela@credencel.com.sg](mailto:angela@credencel.com.sg)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Josephine Tan <[josephine.tan@sg.cntaiping.com](mailto:josephine.tan@sg.cntaiping.com)>; Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>

**Subject:** RE: ACCIDENT INVOLVING SNB72R & GBE3992S ON 31 AUGUST 2021 ALONG JURONG PORT ROAD - YOUR REF: CC6/CTI21009459/Uea3; OUR REF: SNM21D204916/SNB72R/tohhs

Hi Asher

Contents of your email duly noted.

**NOTICE :**

**In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com). Any inconvenience caused is much regretted.**

**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**DID: 65 6389 6183**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>  
**Sent:** Monday, October 18, 2021 12:36 PM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Angela Lim <[angela@credencel.com.sg](mailto:angela@credencel.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Josephine Tan <[josephine.tan@sg.cntaiping.com](mailto:josephine.tan@sg.cntaiping.com)>; Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>  
**Subject:** RE: ACCIDENT INVOLVING SNB72R & GBE3992S ON 31 AUGUST 2021 ALONG JURONG PORT ROAD - YOUR REF: CC6/CTI21009459/Uea3; OUR REF: SNM21D204916/SNB72R/tohhs

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Hi Alfred,

We refer to the email below.

We are in the midst processing on the private settlement on behalf.

However we are still awaiting for third party to confirmed there is no injury involvement in order for us to process.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.**

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**From:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Sent:** Monday, 18 October 2021 10:55 AM  
**To:** Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>; Angela Lim <[angela@credencel.com.sg](mailto:angela@credencel.com.sg)>  
**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>; Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>; Josephine Tan <[josephine.tan@sg.cntaiping.com](mailto:josephine.tan@sg.cntaiping.com)>; Lim Shu Min <[shumin.lim@sg.cntaiping.com](mailto:shumin.lim@sg.cntaiping.com)>  
**Subject:** ACCIDENT INVOLVING SNB72R & GBE3992S ON 31 AUGUST 2021 ALONG JURONG PORT ROAD - YOUR REF: CC6/CTI21009459/Uea3; OUR REF: SNM21D204916/SNB72R/tohhs

**LKK REF - CC6/CTI21009459/Uea3**  
**CTI REF - SNM21D204916/C02/SNB72R/TOHHS**

Dear Asher

We refer to the above matter.

Understand from our agent that mutual client, LEE JINHE said that he will take full responsibility and China Taiping relevant department is assisting on negotiating private settlement with third party. (email below refers)

Please assist to check and let us have your advice for our next course of action.

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**Best Regards**

**Alfred Toh**  
**Senior Executive**  
**Claims Department**  
**China Taiping Insurance (Singapore) Pte. Ltd.**  
**3 Anson Road #15-00 Springleaf Tower Singapore 079909**  
**Email: [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)**  
**[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)**

**W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 TaipingSG**

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Sent:** Monday, October 18, 2021 10:15 AM  
**To:** Alfred Toh <[alfred.toh@sg.cntaiping.com](mailto:alfred.toh@sg.cntaiping.com)>  
**Subject:** RE: CLAIM DECLARATION - SNM21D204916/SNB72R/tohhs

Uncle, pls assist.

Thanks, shumin

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**From:** Josephine Tan <[josephine.tan@sg.cntaiping.com](mailto:josephine.tan@sg.cntaiping.com)>  
**Sent:** Monday, 18 October 2021 9:30 am  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Subject:** FW: CLAIM DECLARATION

Hi Claims Department,

Please advise if Insured has done private settlement for this case.

Thank you

Josephine Tan  
Personal Lines Department

**China Taiping Insurance (Singapore) Pte. Ltd.**  
3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 63896559 | F: (65) 6222 1033

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太平狮城 Taiping SG

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**From:** Angela Lim <[angela@credencel.com.sg](mailto:angela@credencel.com.sg)>  
**Sent:** Friday, October 15, 2021 4:34 PM  
**To:** Josephine Tan <[josephine.tan@sg.cntaiping.com](mailto:josephine.tan@sg.cntaiping.com)>  
**Cc:** Credencel Insurance Agency <[info@credencel.com.sg](mailto:info@credencel.com.sg)>  
**Subject:** Re: CLAIM DECLARATION

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Hi Josephine,

Any updates on this?

Thanks and Regards,  
Angela Lim  
Credencel Insurance Agency  
+65 8180 5536

On 15 Oct 2021, at 11:37 AM, Angela Lim <[angela@credencel.com.sg](mailto:angela@credencel.com.sg)> wrote:

Hi Josephine,

I have this case insured is currently insured with CTPI. He had a claim on 31/08/2021 (SNB72R) which he said that he will take full responsibility and China Taiping relevant department is assisting on negotiating private settlement with third party.

As such, how should I declare the NCD and claim for this case?

He is buying a new vehicle.

<image002.png>

<image001.png>

Thanks and Regards,  
Angela Lim  
CredenceI Insurance Agency  
+65 8180 5536

## Mutual Settlement Form

When involved in a motor accident, you can choose to enter into a private settlement with the **OWNER** of the other car if there are:-

- no personal injuries or death of motorist and/or pedestrians
- damages are minor
- no involvement in chain collisions

Under this private settlement, both parties agree to settle the matter amicably without suing each other.

It is a legally binding agreement.

1. Details of the Accident:-

Date (dd/mm/yyyy) : 31/08/2021 Time : 17:15  
Location: JURONG PORT RD, SINGAPORE

2a. Vehicle registration no. GBE 3992S driven by MOHAMED BIN ROSE & SXXXX233A  
(Name & Nric no) and owned by GOLDBELL LEASING PTE LTD (Name & Nric no).

2b. Vehicle registration no. SNB 72R driven by LEE JINHE & SXXXX154C  
(Name & Nric no) and owned by LEE JINHE & SXXXX154C (Name & Nric no).

3. The parties have agreed to settle this matter amicably as follows: \*delete a or b as applicable.

\*a. Neither party shall be liable to compensate the other party for any loss or damages incurred or To be incurred as a result of the accident.

\*b. Without any admission of liability, LEE JINHE (party paying compensation) has paid a sum of \$ 3,482.00 which GOLDBELL LEASING PTE LTD (owner receiving compensation) hereby acknowledge receipt thereof in full and final settlement of all damages and costs incurred and/or to be incurred as a result of the accident.

4. There are no personal injuries to the undersigned parties.

5.

	Vehicle A no. : GBE 3992S	Vehicle B no. : SNB 72R
Name	GOLDBELL LEASING PTE LTD	LEE JINHE
NRIC no.	199001196N	SXXXX154C
Address	No. 14 Benoi Road Singapore 629887	
Remarks:	<small>Vehicle Damage Discharge Only This Discharge Voucher applies only to the claimant's claim for property damage and will not affect the personal injuries claim and/or uninsured losses claim on a later date. Further, the settlement terms herein shall not be used as evidence to prejudice the claimant's personal injuries claim and/or other uninsured losses claim arising out of the subject matter in this action.</small>	
Signature & Date	 	

Please note this transaction number for your records: 28591360404

Recipient's Name LIU S BROTHER AUTO E  
Amount transferred S\$3,482.00  
Transaction status Successful

Full Transaction Details ^

## To

Recipient's Name LIU S BROTHER AUTO E  
Recipient's Bank Maybank Singapore Limited  
Recipient's Account 04141077546

## From

From Account Lee Jinhe 038-43222-2  
Transfer Amount S\$3,482.00  
Purpose of Transfer Cash Disbursement  
Comments for Recipient repair fee for GBE 3992S  
Processing Fee S\$0.00  
Total Debiting Amount S\$3,482.00  
Transaction reference 28591360404

## Make a Transaction

03 Dec 2021 01:12 PM Singapore



1. Input Details

2. Verify Details

3. Completion

Your transaction has been completed.

### Recipient Details

Type Unique Entity Number (UEN)  
Recipient's UEN 199607198R002  
Entity Name **LKK AUTO CONSULTANTS PTE LTD** - A/C 2

### Transfer Details

Transfer Amount **S\$428.00**  
From Account Lee Jinhe 038-43222-2  
UEN / Bill Reference Number 199607198R002  
Transaction Status Successful  
Add Recipient No

Print

Finish