



MG SOLUTION PTE LTD

23 Kaki Bukit Ave 4, AAS Kaki Bukit Centre #04-01 Singapore 415933

Tel: 6243 1373 Fax: 6243 1376

(GST Reg. No. 201427944N)

Date : 10/11/2021
Your Ref : SLC8683T
To : QBE INSURANCE (INTERNATIONAL) LTD
Attn : Motor Claims Department

Dear Sir/Mdm,

**RE: ACCIDENT INVOLVING VEHICLE SGW4128K & SLC8683T ON 04/09/2021
AT ALONG ANG MO KIO NORTH FLYOVER AT CTE TOWARDS PIE.**

We refer to the above matter.

Attached copies of the following for your kind perusal:

- 1) Proforma Bill No.218172 @ S\$4,280.00 (Inclusive Of 7% GST)
- 2) Loss of Rental @ S\$900.00 (6 Days x S\$150)
- 3) LTA Search @ S\$7.45
- 4) Authorisation to Act
- 5) GIA Report

Hope the above is in order and kindly let us have your confirmation soon.

Tax invoice will be issue upon amount finalized.

Thank You.

Yours faithfully,



Sharon Chia

HP: 8121 1373

E-mail: mg3solution@gmail.com

LETTER OF AUTHORITY

Name : CHOD POH HOCK
Address : BLK 897A WOODLANDS DRIVE 5D
#09-164 S(730897)
Contact No : _____
TO: OBE INSURANCE (SINGAPORE) PTE LTD

Dear Sirs,

ACCIDENT INVOLVING SGW 4128K AND SLC 8683T ON 04/09/2021
AT/ALONG ANG MO KIO NORTH FLYOVER AT CTE TOWARDS PIE

I/We, CHOD POH HOCK, am/are the registered owner of
motor car no. SGW 4128K

Please note that I have assigned all compensations monies due to me/us in the above said accident to **M/S MG SOLUTION PTE LTD**.

I/We, hereby authorize you to release all compensation monies pertaining to the above-mentioned accident to **M/S MG SOLUTION PTE LTD** and forward your settlement cheque to **M/S MG SOLUTION PTE LTD** whom I had authorized to collect the said compensation monies.

Thank you



Signature of Claimant



Witness By

Provided always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect my further claim for general and special damages for my personal injuries sustained in the same accident.

DISCHARGE VOUCHER

**Without Prejudice
Save As to Costs**

Your Reference : SGW 4128K
Our Reference : VC014732

I/We, CHOO POH HOCK do hereby acknowledge the sum of Singapore Dollars: Five thousand seven and cents forty five only (S\$5,007.45) being full discharge and satisfaction of all claims against QBE Insurance (Singapore) Pte Ltd and their Insured, 'SG CAR CHOICES 2 PTE LTD', over damage to my/our vehicle SGW 4128K from an accident involving SGW 4128K and SLC 8683T at/along CTE which occurred on 04 SEPTEMBER 2021 at about 0945 hours.

Further, I/we hereby acknowledge and accept that the above said sum paid to me is 'strictly on a without admission of liability basis' and I/we hereby discharge and release the said QBE Insurance (Singapore) Pte Ltd and their Insured 'SG CAR CHOICES 2 PTE LTD', from all claims, demands or action of damages as a result of the said accident.

Also, I/we hereby agree to indemnify and keep indemnified the said QBE Insurance (Singapore) Pte Ltd against all and any claims whatsoever made or to be made by any person or persons on my/our behalf in respect of the said accident.

Dated this (day) 14 of (month) 04 (year) 2015


Signature

CHOO POH HOCK
Claimant's Name

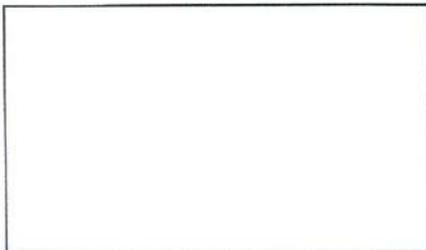
S 8103594F
FIN/NRIC No.

BLK 897A WOODLANDS

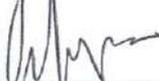
DRIVE 50 #09-164

S(730897)

Address



Company stamp if applicable


Witness's Signature

SHARON CHIA
Witness's Name

S9312454E
FIN/NRIC No.

23 KARI BUKIT AVE4

AAS KARI BUKIT CENTRE :

#04-01 S(415933)

Address

Please return to:
General Claims Department
QBE Insurance (Singapore) Pte Ltd
60 Anson Road
#11-01 Mapletree Anson
Singapore 079914
Fax: 6534 5356



Invoice

SGW4128K
CHOO POH HOCK

Invoice No : GPLIN0002444
Invoice Date : 10/9/2021
Due Date : 10/9/2021
VHA No : 2729
Referral ID : M035

Description :	Amount
Rental for 6 Day/s @ \$150 per Day \$	900.00

Vehicle No : SLR8194J

Vehicle Description : Toyota Wish 1.8X A

Rental Period : 04/09/2021 to 10/09/2021

Total Amount Payable : \$ 900.00

GOOD WAY RENT-A-CAR PTE LTD

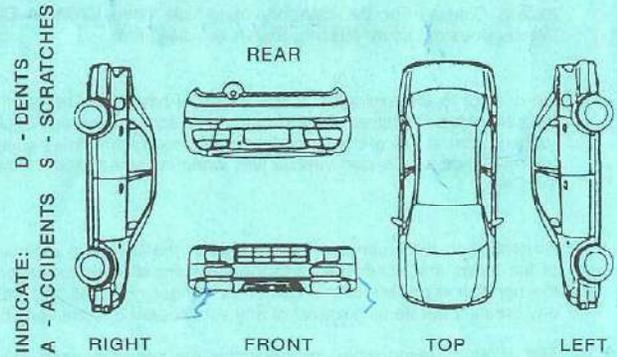
8 Kaki Bukit Ave 4 #06-04 Premier@Kaki Bukit Singapore 415875
Tel: 6315 8479 H/P: 9833 0807

VHA No: **2729**

Invoice No: **GPLIN2444**
Hirer's Vehicle No: **SGW4128K**

UEN: 201505120D

VEHICLE RENTAL AGREEMENT

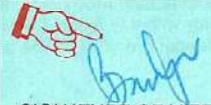
HIRER'S PARTICULARS Name: (as in I/C) <u>CHOO Poh Hock</u> NRIC / FIN No: <u>S 8103594F</u> Address (Res): <u>BLK 897A WOODLANDS DR 50</u> <u>#09-164 S(730897)</u> Name & Address of Employer: _____ Occupation: _____ Driving Exp: _____ Singapore Driving Licence No: _____ Issue Date: _____ Date of Birth: <u>10/1/81</u> Tel: (O) _____ (R) _____ HP: _____	Vehicle No: <u>SLR 8194J</u> Replace Veh No: _____ Mileage Out: <u>72996</u> Mileage Out: _____ Make & Model: <u>TOYOTA WISH 1.8A</u> Auto / Manual Out : Date <u>4/9/21</u> Time: <u>12:10</u> HIRE / PERIOD EXPIRY Time: _____ NON-WAIVER EXCESS=\$ <u>3000/-</u>																																																																		
ADDITIONAL DRIVER'S PARTICULARS Name: (as in I/C) _____ NRIC / FIN No: _____ Address (Res): _____ Occupation: _____ Driving Exp: _____ Singapore Driving Licence No: _____ Issue Date: _____ Date of Birth: _____ Tel: (O) _____ (R) _____ H/P: _____	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="4" style="text-align: center;">CHARGES</th> </tr> <tr> <td>Daily</td> <td><u>6</u></td> <td>@ \$ <u>150</u> per day</td> <td><u>\$900</u> -</td> </tr> <tr> <td>Weekly</td> <td></td> <td>@ \$ _____ per week</td> <td></td> </tr> <tr> <td>Monthly</td> <td></td> <td>@ \$ _____ per month</td> <td></td> </tr> <tr> <td>Hours</td> <td></td> <td>@ \$ _____ per hour</td> <td></td> </tr> <tr> <td>Extension</td> <td></td> <td>@ \$ _____</td> <td></td> </tr> <tr> <td colspan="4">Delivery/Collection Service</td> </tr> <tr> <td colspan="4" style="text-align: right;">SUB-TOTAL \$</td> </tr> </table>	CHARGES				Daily	<u>6</u>	@ \$ <u>150</u> per day	<u>\$900</u> -	Weekly		@ \$ _____ per week		Monthly		@ \$ _____ per month		Hours		@ \$ _____ per hour		Extension		@ \$ _____		Delivery/Collection Service				SUB-TOTAL \$																																					
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VEHICLE CHECK LIST INDICATE: D - DENTS S - SCRATCHES A - ACCIDENTS RIGHT FRONT TOP LEFT 	<table border="1" style="width: 100%; border-collapse: collapse;"> <tr> <th colspan="11" style="text-align: center;">PETROL LEVEL</th> </tr> <tr> <td>Out</td> <td>E</td> <td>1/8</td> <td>1/4</td> <td>3/8</td> <td>1/2</td> <td>5/8</td> <td><u>3/4</u></td> <td>7/8</td> <td>F</td> <td></td> </tr> <tr> <td>In</td> <td>E</td> <td>1/8</td> <td>1/4</td> <td>3/8</td> <td>1/2</td> <td><u>5/8</u></td> <td>3/4</td> <td>7/8</td> <td>F</td> <td></td> </tr> <tr> <td colspan="11">Fuel</td> </tr> <tr> <td colspan="11">Traffic / Parking Fines</td> </tr> <tr> <td colspan="11" style="text-align: right;">TOTAL CHARGES \$</td> </tr> </table>	PETROL LEVEL											Out	E	1/8	1/4	3/8	1/2	5/8	<u>3/4</u>	7/8	F		In	E	1/8	1/4	3/8	1/2	<u>5/8</u>	3/4	7/8	F		Fuel											Traffic / Parking Fines											TOTAL CHARGES \$										
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TOTAL CHARGES \$																																																																			
MISSING / FAULTY ACCESSORIES / PARTS REMARKS : _____	Hirer's Signature  Additional Driver's Signature _____																																																																		

I have read and agree to the terms and condition on both sides of the agreement. If I have presented a charge/credit card for payment. I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given GOOD WAY RENT-A-CAR PTE LTD in connection with this agreement is true.

***IMPORTANT**

- VEHICLE IS STRICTLY PROHIBITED FOR "HIRE FOR REWARDS" USAGE SUCH AS UBER / GRABCAR / GRABSHARE ETC.
- ONLY PERSON ABOVE 23 YEARS OF AGE WITH MORE THAN 2 YEARS DRIVING EXPERIENCE, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.
- ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER. AN ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
- THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
- IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY. IF THERE IS BODILY INJURIES, A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.
- VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY GOOD WAY RENT-A-CAR PTE LTD.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN " SIGNATURE OF HIRER / DRIVER " FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO GOOD WAY RENT-A-CAR PTE LTD AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	REMARKS	
<u>10/9</u>	<u>13:15</u>	<u>73213</u>			 SIGNATURE OF HIRER/DRIVER

> Back to OneMotoring



Land Transport Authority
10 Sin Ming Drive
Singapore 575701
GST Registration No. : M4-0006529-2

Print Date/Time : 04 Sep 2021 / 17:11:50

Receipt Date/Time : 04 Sep 2021 / 17:11:50

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210904-001756

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - SLC8683T				
As at 04 Sep 2021/09:45:00				
Insurance Co: QBE INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - SLC8683T Enquiry Fee 20210904171015501558	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	20210904171029281	Direct Debit: eNETS Debit (Internet Banking)		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

ACCIDENT INVOLVING SLC 8683T / SGW 4128K / OTHERS ALONG/AT CTE ON 04/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Tue 11/30/2021 1:52 PM

To: INFO@SGCARCHOICE2.COM <INFO@SGCARCHOICE2.COM>

Cc: Admin A <admin-a@lkkauto.com>

OUR REF : CC6/QBE21009457/Ara3

SG CAR CHOICES 2 PTE LTD – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SLC 8683T / SGW 4128K / OTHERS ALONG/AT CTE ON 04/09/2021

We refer to the above accident where we are acting for QBE Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Pursuant to the above said accident wherein you and/or your authorized driver had amongst other information given us your version of how the accident had occurred, we as the appointed agent of your insurers shall proceed to negotiate for an amicable settlement with third party claimant.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

You are aware that your No-Claim Discount (NCD – if applicable) will be with held for the time being. Pending for final allocation of liability in settlement by our principal QBE Insurance (International) Limited.

Please call us if you have further queries.

*c.c. QBE Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Friday, 11 February, 2022 3:53 PM
To: Jaslin Kok (LKK Auto)
Cc: Admin A; claims-singapore
Subject: RE: VC014732 Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Categories: HMK

Dear Jaslin

Proceed as per advised.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01, Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



SBR Management Excellence Awards 2021 – Innovator of the Year & Team of the Year – General Insurance, Singapore
Insurance Asia Awards 2021 – Claims Initiative of the Year, Singapore
Insurance Business Asia List – Elite Women 2021, Asia and Top Insurance Workplaces 2020, Asia
AustCham Singapore Business Awards – Business Excellence Award 2021 and Digital Capability Award 2020, Singapore

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Friday, 11 February 2022 9:52 am
To: Jenny Toh <jenny.toh@qbe.com>
Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: RE: VC014732 Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Jenny

We refer to our mandate request on 17/1/2022.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Monday, 17 January 2022 2:38 PM

To: Jenny Toh <jenny.toh@qbe.com>

Cc: Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>

Subject: RE: VC014732 Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING SLC 8683T (QBE) AND SGW 4128K (TP) ON 04/09/2021

We refer to the above matter.

We seek your approval to offer repairer "**MG SOLUTION PTE LTD**" at **\$ 5,187.45 (all-in)**.

The summary is as follows: -

.

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 7,932.40	\$ 4,280.00 (\$4,000.00 + 7% GST)
2. Loss of Rental (6 days x \$150.00)	\$ 900.00	\$ 900.00 (6 days x \$150.00)
3. Cost of Repair	\$ 7.45	\$ 7.45

Surveyor recommended 6 days for repair.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 9 November 2021 11:54 AM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; claims-singapore <claims-singapore@qbe.com>
Subject: VC014732 Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Hi Mei Kwan

Please ignore the below email.

Attached the GIA report.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2021 – Claims Initiative of the Year, Singapore
Insurance Business Asia List – Elite Women 2021, Asia
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

Celebrating 130 years in Singapore, 1891 - 2021

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Jenny Toh

Sent: Tuesday, 9 November 2021 11:40 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Dear Mei Kwan

Have checked our record vehicle no: SLC8683T not insured with QBE at the material time of the accident.

Please check and advise.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2021 – Claims Initiative of the Year, Singapore
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celebrating 130 years in Singapore, 1891 – 2021

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 30 September 2021 4:21 pm

To: claims-singapore <claims-singapore@qbe.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Monday, September 20, 2021 4:01 PM
To: claims-singapore <claims-singapore@qbe.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; syaheeda.othman@qbe.com
Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

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Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Friday, September 10, 2021 4:34 PM
To: claims-singapore <claims-singapore@qbe.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; syaheeda.othman@qbe.com
Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

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Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 8 September, 2021 1:59 PM
To: claims-singapore <claims-singapore@qbe.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; syaheeda.othman@qbe.com
Subject: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SGW 4128K at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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