

Mei Kwan (LKKAuto)

From: Jenny Toh <jenny.toh@qbe.com>
Sent: Tuesday, 9 November, 2021 11:54 AM
To: Mei Kwan (LKKAuto)
Cc: Jaslin Kok (LKK Auto); Admin A; claims-singapore
Subject: VC014732 Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021
Attachments: SLC8683T.pdf
Categories: HMK

Hi Mei Kwan

Please ignore the below email.

Attached the GIA report.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

+65 64771225

[Website](#) [LinkedIn](#) [Twitter](#)



Winner of Insurance Asia Awards 2021 – Claims Initiative of the Year, Singapore
Insurance Business Asia List – Elite Women 2021, Asia
Insurance Business Asia List – Top Insurance Workplaces 2020, Asia
Winner of AustCham Singapore Business Awards 2020 – Digital Capability Award

Celebrating 130 years in Singapore, 1891 – 2021

I work flexibly and may send emails outside normal working hours. If you have received an email from me outside of your normal business hours I am not expecting you to read or respond unless it is urgent.

From: Jenny Toh

Sent: Tuesday, 9 November 2021 11:40 am

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Dear Mei Kwan

Have checked our record vehicle no: SLC8683T not insured with QBE at the material time of the accident.

Please check and advise.

Thank you.

Jenny Toh

Senior Assistant

Claims | Asia

1 Wallich Street, #35-01 Guoco Tower, Singapore 078881

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 30 September 2021 4:21 pm

To: claims-singapore <claims-singapore@qbe.com>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; Syaheeda Nacah Binte Mohamed Othman <syaheeda.othman@qbe.com>

Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

This email was sent from someone outside of QBE. Be cautious opening links and attachments. Use the 'Report Phishing' button if suspicious.

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Monday, September 20, 2021 4:01 PM
To: claims-singapore <claims-singapore@qbe.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; syaheeda.othman@qbe.com
Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Dear Sir/Madam,

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Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Mei Kwan (LKKAuto)
Sent: Friday, September 10, 2021 4:34 PM
To: claims-singapore <claims-singapore@qbe.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; syaheeda.othman@qbe.com
Subject: RE: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Dear Sir/Madam,

We refer to the above matter.

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 8 September, 2021 1:59 PM
To: claims-singapore <claims-singapore@qbe.com>
Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jenny Toh <jenny.toh@qbe.com>; syaheeda.othman@qbe.com
Subject: Direct Settlement - Accident Involving SLC8683T (OI : QBE - TBA) AND SGW4128K (TP : LKK REF - CC6/QBE21009457/Ara3) on 04/09/2021

Dear Sir/Madam,

We refer to the above matter.

We have inspected TP vehicle SGW 4128K at M/s MG Solution Pte Ltd - Kaki Bukit on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:
- TP GIA report

Please be informed that estimated cost of repair is not ready yet.

We will get back to you on preliminary advice in due course.

Meanwhile, kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Please take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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