

Shiau Chan (LKKAUTO)

From: Shiau Chan (LKKAUTO)
Sent: Monday, 4 October 2021 2:21 pm
To: 'Tan Kian Wei Billy'; SUR
Cc: 'Claims Dept of CTI'
Subject: RE: SNM21D205056/C02/GBG5672S/TANKW / FW: RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)
Attachments: GBG5177E IA.pdf

Dear Billy,

Re-send.

Enclosed herewith preliminary advice of GBG 5177E.

Kindly assist to create claim in Merimen System.

The make & model is TOYOTA DYNA 150 5MT (2982cc).

Thank you.

Best Regards,

Shiau Chan (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Monday, 4 October 2021 2:20 pm
To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205056/C02/GBG5672S/TANKW / FW: RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)

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LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: Sur@lkkauto.com | fax: 6256-4315
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>
Sent: Wednesday, 8 September 2021 11:03 am
To: 'Tan Kian Wei Billy' <billy.tan@sg.cntaiping.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: 'Claims Dept of CTI' <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205056/C02/GBG5672S/TANKW / FW: RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)

Dear Billy,

Thank you for the assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Yan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Sent: Wednesday, 8 September, 2021 10:49 AM
To: Shirley Lim <shirley.sym5033@gmail.com>; SUR <sur@lkkauto.com>; assignments <assignments@lkkauto.com>
Cc: Elainesyms@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: SNM21D205056/C02/GBG5672S/TANKW / FW: RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)

[Confidential]

Without Prejudice

Save as to cost

Dear Sir / Madam,

We will be assigning LKK to survey your client's vehicle on a without prejudice basis.

Aside to LKK,

Please arrange and survey the vehicle.

Thank you.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thanks and Best Regards

Billy Tan
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Shirley Lim <shirley.sym5033@gmail.com>
Sent: Wednesday, 8 September 2021 10:47 AM
To: Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>
Cc: Elainesyms@gmail.com; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: Re: SNM21D205056/C02/GBG5672S/TANKW / FW: RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)

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Dear Mr. Billy,

Thank you for your email.
Our Selection is : 7. Kenneth Kong (LKK)

Please arrange the survey time and date directly with [MS ELAINE CHIA](#) at Mobile no: [9239 3188](tel:92393188).

Kindly let us know when your insured has reported the GIA in due course.

Thank You.

Regards,
[Shirley Lim](#)
Tel: 64810555 / 64815652

On Wed, Sep 8, 2021 at 10:35 AM Tan Kian Wei Billy <billy.tan@sg.cntaiping.com> wrote:

Without Prejudice

Save as to cost

Dear Sirs / Madam,

ACCIDENT INVOLVING GBG5672S & GBG5177E on 30/08/2021

We refer to your email of 07/09/2021.

Kindly note the following:-

1. We would like to conduct pre-repair survey of the vehicle at the appointed workshop.
2. We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

3. If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.
4. As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.
5. As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Billy Tan @ 6389 6175 and email us at claimsdept@sg.cntaiping.com

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

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Thanks and Best Regards

Billy Tan

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896175 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, 8 September 2021 10:30 AM

To: shirley.sym5033@gmail.com; Elainesyms@gmail.com; Tan Kian Wei Billy <billy.tan@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205056/C02/GBG5672S/TANKW / FW: RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)

Without Prejudice

Dear Billy,

Please conduct PRS for GBG5177E. (OUR INSURED HAS YET TO FILED SAS REPORT)

Note: officer in charge Billy Tan 63896175.

*** Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平
獅城 Taiping SG

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From: Shirley Lim <shirley.sym5033@gmail.com>

Sent: Tuesday, 7 September 2021 12:09 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Claims Dept of China Taiping Insurance (e-claims) <e-claims@sg.cntaiping.com>

Cc: Elainesyms@gmail.com

Subject: RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)

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Hi Sir / Mdm,

RE :Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021)

Survey department:

Kindly Arrange for PRI for Our Ref: GBG 5177 E / Your Ref: GBG 5672 S (Accident Date : 30/8/2021) at our w/shop.

Please arrange the survey time and date with MS ELAINE CHIA at Mobile no: 9239 3188.

Hereby forward our GIA and police report for your perusal.

Motor claim department:

Kindly let us know the claim reference number and officer in charge to ease the claim process.

Please feel free to contact us directly if you require further assistance/information.

Thank You.

Regards,

Shirley Lim

Tel: 64810555 / 64815652