

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Our Ref : AAD2109-014

Your Ref : SKD905M

Date : 12.October 2021

AIG ASIA PACIFIC INSURANCE PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING SHD9096Z AND SKD905M ON 04/09/21 05:25 pm ALONG NEAR RIVERVALE DRIVE

It appears that the above accident was caused by your insured's negligence. We, therefore seeking compensation from you for our financial loss as itemized below :-

1.	Cost of Repair (inclusive of 7% GST)	\$	2,240.53
2.	Loss of Rental for <u>6</u> days @ \$ <u>96.30</u> per day	\$	577.80
3.	Loss of Income for <u>6</u> days @ \$ <u>50.00</u> per day	\$	300.00
4.	LTA Search Fee	\$	7.49
5.	Survey Fee	\$	0.00
	Total	\$	3,125.82

We enclose a copy of the following documents for your consideration :-

GIA report lodged by our driver

Rental rate and mileage records

Certificate of Insurance

Authorization To Act

Original final repair bill

LTA Search Fee

Kindly let us have the discharge voucher within the next 14 days, failing which we shall proceed to hand over the conduct of this matter to our solicitors without further reference to you.

Yours Faithfully

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager

Tel No. : 6603 1250 (DID)

Note : Please email any further correspondence to claims@transcab.com.sg (6603 1259)

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

Authorization To Act

We, Trans-Cab Services Pte Ltd of Company Registration No. 200303878K hereby authorize Trans-cab Auto Services Pte Ltd to act on behalf to claim for all losses incurred for the accident involving SHD9096Z and SKD905M along NEAR RIVERVALE DRIVE on 04/09/21 05:25 pm.

In addition, we also hereby authorize the above payment to be made in favour of Trans-cab Auto Services Pte Ltd upon settlement.

Dated this 12 (day) of October 2021

Yours Faithfully

Trans-Cab Services Pte Ltd

Jasmine Tan

General Manager



RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

“We/I, TRANS-CAB AUTO SERVICES PTE LTD (“the workshop”) hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,850.00 (Global Sum) for vehicle no. SHD 9096Z that was damaged pursuant to the accident which occurred on 04/09/2021 (date) along JUNCTION OF RIVERVALE DR AND SENGKANG EAST WAY involving vehicle no/s SKD 905M.

This is pursuant to the inspection conducted on 07/09/2021 (date) at “the workshop”.

We/I confirm that we/I are/am authorized by the owner TRANS-CAB SERVICES PTE LTD (the third party claimant”) of vehicle no. SHD 9096Z make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by “the third party claimant”.

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that “the third party claimant” after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHD 9096Z (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of “the third party claimant” pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 7 (day) of DEC (month) 20 21 (year)



Signed by appointed surveyor



Signed by “the workshop” (with chop)

Trans-Cab Auto Services Pte Ltd

No. 2 Ang Mo Kio Street 63 Singapore 569111

Tel: 6287 6666**Fax:** 6287 7764**Co. Reg. No.:** 201019626G**GST Reg. No.:** 201019626G**Tax Invoice / Debit Note**

TO: AIG ASIA PACIFIC INSURANCE PTE LTD 78 Shenton Way #07-16 CHARTIS Building 079120 Singapore ATTENTION:	INVOICE NO. : INV2109-119 DATE : 30. September 2021 REFERENCE NO : AAD2109-014 TERMS : Net 30 Days DUE DATE : 30. October 2021 PAGE : 1
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NO.	CODE	DESCRIPTION	QTY	UNIT PRICE	AMOUNT
1.	6050101	Repair-SHD9096Z;DOA 040921 [PART BY PART-21]	1	2,240.53	2,240.53

Total SGD Excl. GST :	2,093.95
7% GST :	146.58
Total SGD Incl. GST :	2,240.53

**** TWO THOUSAND TWO HUNDRED FORTY AND FIFTY THREE SGD ONLY

- 1) All cheques should be crossed and made payable to "Trans-Cab Auto Services Pte Ltd"
- 2) Please quote our Invoice Number during payment.
- 3) We reserve the right to charge interest @ 1.5% per month on overdue invoice.
- 4) Any dispute as to the accuracy, charges etc of this invoice must be communicated within 10 days from the date hereof failing which it shall be deemed to have been unconditionally accepted.

E. & O. E.**THIS IS A COMPUTER GENERATED INVOICE WHICH REQUIRES NO SIGNATURE**

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

12 October, 2021

To Whom It May Concern

Dear Sir / Madam,

Accident on 04/09/21 05:25 pm at NEAR RIVERVALE DRIVE

1. We refer to the above-mentioned accident and wish to inform that Trans-Cab Services Pte Ltd is the registered owner of the taxi bearing vehicle registration no. SHD9096Z. The taxi was hired to PEE HSIU AN a registered hirer-operator of Trans-Cab Services Pte Ltd at the time of occurrence of the aforementioned accident at a rental rate \$96.30 per day (inclusive of GST).
2. Please be advised that the Taxi is insured with AXA INSURANCE PTE LTD on a third party basis at the material time of the accident.
3. Please liaise with us directly for any settlement of claims in respect of the said accident.

Yours faithfully,

Jasmine Tan
General Manager

Trans-Cab Services Pte Ltd

No. 2 Ang Mo Kio Street 63

Tel No.: 6287 6666 Fax No. 6287 7764

Co./GST Reg. No. 200303878K

04-09-2021

Dear Sir/Madam,

Please be informed that the taxi was undergo accident repair in the workshop as follow:

Date In	Date Out	Vehicle No.
Accident No.	AAD2109-014	Accident Date 04-09-2021
4/9/2021 17:25	9/9/2021 16:00	SHD9096Z

Yours Faithfully,

Trans-Cab Services Pte Ltd



Jasmine Tan

General Manager



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 07 Sep 2021 / 08:44:02

Receipt Date/Time : 07 Sep 2021 / 08:44:02

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210907-000319

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - SCZ2626J				
As at 04 Sep 2021/16:00:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
1	Insurance Enquiry - SCZ2626J Enquiry Fee 20210907084245038613	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLN6256Z				
As at 05 Sep 2021/09:27:00				
Insurance Co: LONPAC INSURANCE BHD				
2	Insurance Enquiry - SLN6256Z Enquiry Fee 20210907084245089296	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SLP6679B				
As at 05 Sep 2021/13:35:00				
Insurance Co: NTUC INCOME INS CO-OP LTD				
3	Insurance Enquiry - SLP6679B Enquiry Fee 20210907084245133395	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Result of Insurance Enquiry - SKD905M <i>Std 9096 Z</i>				
As at 04 Sep 2021/17:25:00				
Insurance Co: AIG ASIA PACIFIC INSURANCE PTE. LTD.				
4	Insurance Enquiry - SKD905M Enquiry Fee 20210907084245194002	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		28.00	1.96	29.96
Rounding Difference				0.01
Total Amount Payable				29.95
Paid By				
554827XXXXXX5467		eNETS Credit Card		29.95
Total				29.95
Cash Change				0.00
Tendered Amount				29.95
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Claim Notification - ACCIDENT INVOLVING SKD 905M(AIG) AND SHD 9096Z AT/ALONG SENGKANG E WAY SLIP ROAD TO PUNGGOL ROAD ON 04/09/2021

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Mon 13/9/2021 11:28 AM

To: bh_soo@yahoo.com.sg <bh_soo@yahoo.com.sg>

13 Sept 2021

Mr Soo Boo Hoe

[By Email Only]

Dear Sir/Madam,

You Ref: SKD905M

Our Ref: CC3/AIG21009431/Kps3

ACCIDENT INVOLVING SKD 905M(AIG) AND SHD 9096Z AT/ALONG SENGKANG E WAY SLIP ROAD TO PUNGGOL ROAD ON 04/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte. Ltd. to deal with the third-party claim against your policy.

We have received a claim from SHD9096Z against your insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favour as it is a head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 07 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Hsiao Tong, Chew | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742 3197 | email: chewht@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	08 Sep 2021 09:41	Clim Dtl Modified	Claimant's Name: -> TRANS-CAB SERVICES PTE LTD. Claimant's ID: -> 200303878K.	[A] Lee Su Li
2	08 Sep 2021 09:41	Clim Veh Model Changed	(201861) TOYOTA PRIUS 1.8 HYBRID CVT (A).	[A] Lee Su Li
3	08 Sep 2021 09:41	Clim Created	Reg No: SHD9096Z. Acct Date: 2021/09/04. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Trans-cab Auto Services Pte Ltd (Ang Mo Kio)	[A] Lee Su Li
4	08 Sep 2021 09:41	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	08 Sep 2021 09:41	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/17	[A] Lee Su Li
6	08 Sep 2021 09:41	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	08 Sep 2021 09:41	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	08 Sep 2021 09:41	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	08 Sep 2021 09:41	Label Added	(23):Express.	[A] Lee Su Li
10	08 Sep 2021 09:41	Adj Adjuster Assigned	[None] -> KENNETH KONG	[A] Lee Su Li
11	26 Sep 2021 23:27	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	26 Sep 2021 23:27	Clim Dtl Modified	Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	26 Sep 2021 23:27	Clim Dtl Modified	JPJ Reg. Date: -> 2018/12/19.	[A] JOANNE LEE KHANG MIN
14	26 Sep 2021 23:27	Clim Details Notified		[A] JOANNE LEE KHANG MIN
15	13 Nov 2021 20:56	Adj Mandate Request	Cur.Req:2686.88:Liability: 100%(B27) *Quantum: (a)CORw/GST: \$2,240.53 + (b)LOR(3days x \$96.30): \$288.90 + (c)LOI(3daysx\$50):\$150.00 +(d) Search fee: \$7.45 = Total: \$2,686.88 *2 recommendation repair days + 1PRS = 3days *For your approval please.	[A] CHEW HSIAO TONG
16	16 Nov 2021 08:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/17	[I] Loh, Chee-Heng
17	16 Nov 2021 08:55	Adj Mandate Set	Approved:2686.88.	[I] Loh, Chee-Heng
18	24 Nov 2021 10:32	Adj Mandate Request	Cur.Req:2906.33:For LOR & LOI, 3rd party proposed 4.5days as the accident happening on 04/9/21 which is Saturday, 2 repair days + 1 PRS + 1.5 crossover weekend. Pls advise further mandate, Thanks.	[A] CHEW HSIAO TONG
19	24 Nov 2021 11:29	Adj Mandate Set	Approved:2906.33.	[I] Loh, Chee-Heng

Date From    Date To    Audit Type 

ACTIVITY

No record

Merimen Billing for this case - Transaction History								
Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2723725	09 Sep 2021 12:29:35	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHD9096Z	SKD905M	11.00
2728036	26 Sep 2021 23:27:09	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHD9096Z	SKD905M	11.00

