

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07  
The Concourse

18/4/2022

Attn: ASHER SNG  
Motor Claims Dept

## LETTER OF DEMAND

Our Ref : YN2772Y (983) Your Ref : -

Dear Sir,

VEHICLE # : YN2772Y  
ACCIDENT INVOLVING : YN2772Y & 5025S ALONG SUNGEI KADUT AVE ON 6/9/21

COST OF REPAIR	\$3,700.00	(As agreed)
LOSS OF USE	\$980.00	{4 work days + 2 weekends + 1 day prs} x \$140
LTA & GIA SEARCH	\$36.45	

COST OF REPAIR ADD GST 7% \$259.00

TOTAL \$4,975.45

Four Thousand Nine Hundred Seventy-Five Singapore Dollars and  
Forty-Five Cents Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)



**LETTER OF AUTHORISATION**

**To: Ryder Auto Pte Ltd**

Re: ACCIDENT ON 6/9/2021 INVOLVING YN2772Y 5025S YP859Y

SMR644T SDA9038F ALONG / AT \_\_\_\_\_

SUNGEI KADUT AVE

I/We M & S TRANSPORT TRADING (NRIC No. 53014506E)

of 25A HILLVIEW AVENUE #08-12 GLENDALE PARK S(669617)

1. The owner of motor vehicle no. YN2772Y hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3<sup>rd</sup> party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3<sup>rd</sup> party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS \_\_\_\_\_ DAY OF 6/9/2021



Signature of owner

(Company's stamp – if any)



Signature of Witness

Name of Witness

**Ryder Auto Pte Ltd**



# LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC40/024928

DATE : 12 JULY 2022

## DISCHARGE VOUCHER

I/We, **M & S TRANSPORT TRADING** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **5025S** the sum of Singapore Dollar **FOUR THOUSAND EIGHT HUNDRED AND THIRTY ONLY (\$4,830.00)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **YN 2772Y** and **5025S** on **06/09/2021** along **SUNGEI KADUT AVENUE**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WOON MENG MOTOR PTE LTD**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **RYDER AUTO PTE LTD**.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

  
.....  
Signature of vehicle owner/Date



**M&S TRANSPORT TRADING**  
.....  
Name of vehicle owner /Date

my execution of this Discharge Voucher is only for my claim for property damage and not prejudicial to any other claims arising from the same accident.

# Ryder Auto Pte Ltd

2 Kaki Bukit Ave 2, #02-19 / 02-22 @ Kaki Bukit Auto Hub, Singapore 417921

Email: [ryderautoworkshop@gmail.com](mailto:ryderautoworkshop@gmail.com)

Tel: 67418277 Fax: 67468277

**GST REG NUMBER: 201635107M**

Lonpac Insurance Bhd  
300 Beach Road  
#17-04/07  
The Concourse

18/4/2022

Attn: ASHER SNG  
Motor Claims Dept

## TAX INVOICE

Our Ref : YN2772Y (983) Your Ref : -

Dear Sir,

VEHICLE # : YN2772Y  
ACCIDENT INVOLVING : YN2772Y & 5025S ALONG SUNGEI KADUT AVE ON 6/9/21

COST OF REPAIR	\$3,700.00	(As agreed)
COST OF REPAIR ADD GST 7%	\$259.00	
TOTAL	\$3,959.00	

Three Thousand Nine Hundred Fifty-Nine Singapore Dollars Only

**Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation ( see note 5) .**

For your prompt payment.  
Thank you.

Yours faithfully,  
Ryder Auto Pte Ltd



Chan San Choon  
Director  
DipEng, AAE MIMI, MSAE(Aust)





**GENERAL INSURANCE ASSOCIATION OF SINGAPORE**  
**RECORDS MANAGEMENT CENTRE**  
9 Temasek Boulevard #42-01b, Singapore 038989  
Email: [gears-support@shift-technology.com](mailto:gears-support@shift-technology.com)  
GST Reg No: M400017735  
UEN: S66SS0020G

### TAX INVOICE

RYDER AUTO PTE LTD - GOH JOO  
GUAN

**Invoice Number**  
GR-2021-003255

**Invoice Issue Date**  
09 Sep 2021

**Invoice Due Date**  
16 Sep 2021

**Total Amount (S\$)** 27.10  
**Total GST 7.00% (S\$)** 1.90  
**Total Amount Incl. of GST (S\$)** 29.00

Bill Type	Reference	Amount (S\$)	GST 7.00% (S\$)	Amount Incl. of GST (S\$)
Sale of Accident Report - Publ	08/09/2021,06/09/2021,YN2772Y,5025S	27.10	1.90	29.00
		Total Amount (S\$)		27.10
		Total GST 7.00% (S\$)		1.90
		<b>Total Amount Incl. of GST (S\$)</b>		<b>29.00</b>

*This is a computer generated document.*  
*No signature is required.*

Land Transport Authority  
 10 Sin Ming Drive  
 Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Sep 2021 / 16:46:56

Receipt Date/Time : 06 Sep 2021 / 16:46:54

**Tax Invoice/Receipt**

Receipt No. : ITNET-00000-210906-003171

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - YN2772Y As at 06 Sep 2021/14:20:00 Insurance Co: ERGO INSURANCE PTE. LTD.				
1	Insurance Enquiry - YN2772Y Enquiry Fee 20210906164545500350	7.00	0.49	7.49
<b>Sub-Total</b>		7.00	0.49	7.49
<b>Total Before Rounding</b>		7.00	0.49	7.49
<b>Rounding Difference</b>				0.04
<b>Total Amount Payable</b>				7.45
Paid By				
	430092XXXXXX2716	eNETS Credit Card		7.45
<b>Total</b>				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

## Asher Sng (LKKAuto)

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**From:** ONG LI LI <llong@lonpac.com>  
**Sent:** Wednesday, 6 July 2022 09:55  
**To:** Asher Sng (LKKAuto); GERALD POH WEE BIN  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] Your Ref: 20/21/21/VC40/024928 // ACCIDENT INVOLVING 5025S AND YN 2772Y ON 06/09/2021

**Follow Up Flag:** Follow up  
**Flag Status:** Flagged

## Lonpac External - General

Dear Asher

Please proceed.

Regards,  
Ong Li Li  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road #17-04/06 The Concourse  
Singapore 199555  
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 5 July 2022 3:35 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>  
**Subject:** [MANDATE REQUEST] Your Ref: 20/21/21/VC40/024928 // ACCIDENT INVOLVING 5025S AND YN 2772Y ON 06/09/2021

Your Ref: 20/21/21/VC40/024928

Dear Sirs,

We refer to the above matter.

### **ACCIDENT INVOLVING 5025S AND YN 2772Y ON 06/09/2021**

We have highlighted to your good office on 07/12/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured hit third party stationary vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **RYDER AUTO PTE LTD** is as follows: -

	<b>Claimed Amount</b>	<b>Revised Amount</b>
1. Cost of Repair (w/GST)	\$ 15,606.38	\$ 3,959.00
2. Loss of Use (7days x \$140)	\$ 980.00	\$ 840.00 (6days x \$140)
3. LTA/GIA Search Fee	\$ 36.45	\$ 36.45
	\$ 16,622.83	<b>\$ 4,835.45</b>

**\*\*4 days recommendation for repair.**

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 05.07.2022 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

*Best Regards,*

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***