

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse

12/1/2022

Attn: GERALD POH
Motor Claims Dept

LETTER OF DEMAND

Our Ref : YP859J (982) Your Ref : -

Dear Sir,

VEHICLE # : YP859J
ACCIDENT INVOLVING : YP859J & 5025S ALONG SUNGEI KADUT AVE ON 6/9/21

COST OF REPAIR	\$13,000.00 (As agreed)
LOSS OF USE	\$2,100.00 {10 work days + 4 weekends + 1 day prs} x \$140
TOWING	\$192.60

COST OF REPAIR ADD GST 7% \$910.00

TOTAL \$16,202.60

Sixteen Thousand Two Hundred Two Singapore Dollars and Sixty Cents Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)



LETTER OF AUTHORISATION

To: Ryder Auto Pte Ltd

Re: ACCIDENT ON 6/9/2021 INVOLVING YP859J 5025S YN2772Y

SMR644T SDA9038F ALONG / AT _____

SUNGEI KADUT AVE

I/We ALLSWELL POLYTHENE PTE LTD (NRIC No. 201013834H)

of 7 MANDAI LINK #08-01 MANDAI CONNECTION S(728653)

1. The owner of motor vehicle no. YP859J hereby authorise **Ryder Auto Pte Ltd** to commence repairs of the said vehicle forthwith. I/We agree to assign the whole proceeds of my/our third party claim to **Ryder Auto Pte Ltd** including any claim for Loss of Use if a vehicle had been provided by **Ryder Auto Pte Ltd** during the period of repairs to my/our vehicle if applicable. My/our solicitors (to be appointed by **Ryder Auto Pte Ltd** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **Ryder Auto Pte Ltd** after deduction of their cost on a solicitor & client basis. **I/We undertake to co-operate fully with Ryder Auto Pte Ltd and/or my/our solicitors and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/We undertake to bear repair costs, rental, legal costs and any other incidentals incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be, I/we hereby instruct and authorise **Ryder Auto Pte Ltd** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part or in whole then I/ we undertake to pay **Ryder Auto Pte Ltd** the repair cost.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/we undertake to pay **Ryder Auto Pte Ltd** the difference in amount of the repair cost.
5. I/We authorise **Ryder Auto Pte Ltd** to sign all discharge voucher/indemnity forms and all necessary papers on my/our behalf in connection with the above claim. **We confirm full discharge of all property damage claims upon signing of the discharge voucher by our repairer, Ryder Auto Pte Ltd.**
6. I/We also authorise **Ryder Auto Pte Ltd** to appoint such a firm of solicitors on my/our behalf as **Ryder Auto Pte Ltd** deem fit for the purpose of third party/own insurance claims.
7. I/We undertake to inform **Ryder Auto Pte Ltd** and/or the solicitors appointed by **Ryder Auto Pte Ltd** on my/our behalf in the event the third party's insurance company communicate with me/us directly by telephone or in writing and I/We further undertake not to accept any monies or other or settlement from the third party's insurers without first communicating with you.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/We undertake to either give the said cheque to **Ryder Auto Pte Ltd**, or bank into my/our account and re-issue the cheque amount to **Ryder Auto Pte Ltd**.

DATED THIS _____ DAY OF 6/9/2021

Allswell Polythene Pte Ltd

(201013834H)

7 Mandai Link #08-01 Mandai Connection

Singapore 728653

Tel: 6250 8830 Fax: 6250 8829

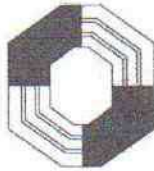
Signature of owner

(Company's stamp – if any)

Signature of Witness

Name of Witness

Ryder Auto Pte Ltd



LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC40/024928

DATE : 06 JUNE 2022


DISCHARGE VOUCHER

I/We, ALLSWELL POLYTHENE PTE LTD confirmed acceptance from M/s **LONPAC INSURANCE BHD** and/or owner of 5025S the sum of Singapore Dollar Fifteen Thousand Six Hundred Only (**\$15,600.00**) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s **LONPAC INSURANCE BHD** in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving YP859J and 5025S on 06/09/2021 along/at SUNGEI KADUT AVE.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ WOON MENG MOTOR PTE LTD AND/OR CHONG HAN WOON**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to "**RYDER AUTO PTE LTD**".

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.


Signature of vehicle owner/Date



7/6/22
Name of vehicle owner /Date

Allswell Polythene Pte Ltd
(201013834H)
7 Mandai Link #08-01 Mandai Connection
Singapore 728653
Tel: 6250 8830 Fax: 6250 8829

my execution of this Discharge Voucher is only
for my claim for property damage and not prejudicial
to any other claims arising from the same accident.

Lonpac Insurance Bhd
300 Beach Road
#17-04/07
The Concourse

12/1/2022

Attn: GERALD POH
Motor Claims Dept

TAX INVOICE

Our Ref : YP859J (982) Your Ref : -

Dear Sir,

VEHICLE # : YP859J
ACCIDENT INVOLVING : YP859J & 5025S ALONG SUNGEI KADUT AVE ON 6/9/21

COST OF REPAIR \$13,000.00 (As agreed)

COST OF REPAIR ADD GST 7% \$910.00

TOTAL \$13,910.00

Thirteen Thousand Nine Hundred Ten Singapore Dollars Only

Please arrange for DV to be signed by us (workshop) because we are authorised by client to sign on behalf. Please see attached Letter of authorisation (see note 5) .

For your prompt payment.
Thank you.

Yours faithfully,
Ryder Auto Pte Ltd



Chan San Choon
Director
DipEng, AAE MIMI, MSAE(Aust)





華強環島私人有限公司 ISLAND RECOVERY SERVICES PTE LTD

bizSAFE



HOTLINE: 9182 8211 / 9002 8800

Address: 26 Chia Ping Road Singapore 619977

Telephone: 6747 7400

Email: admin@islandrecovery.com.sg

Facsimile: 6844 7233

Web: www.islandrecovery.com.sg

Co. Reg.No: 202114296E

GST Reg.No: 202114296E

CASH SALES / WORK ORDER

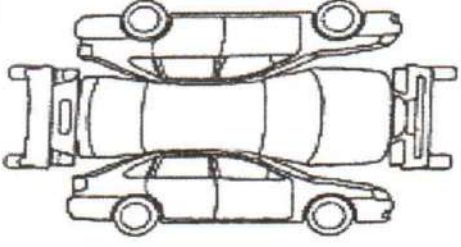

NO: 1268102

DATE:

06/09/21

ACCOUNT OF:

CASH

WORK DETAILS Time of Order: 14.44 Time Reached Location: _____ Time Left: _____ Time End: 17.18 Waiting Time: _____		VEHICLE DETAILS Vehicle No: TP8595 982 Make & Model: Subaru 15020. LOCATION FROM 1 Senbei Kudan Ave. 2ND TRIP ✓ 1 K/B Ave 6. 02-15 LOCATION TO 2. K/B Ave 2. 02-19	
TOWING / ROADSIDE ASSISTANCE Additional Charges <input type="checkbox"/> Using King Dolly <input type="checkbox"/> Basement / Multi Carpark <input type="checkbox"/> Midnight / Sunday / PH <input type="checkbox"/> Exotic / Luxury Vehicle <input type="checkbox"/> Crane Up / Winch Out <input type="checkbox"/> Open Door <input type="checkbox"/> Jump Start / Change Tyres / Change Battery <input checked="" type="checkbox"/> Accident <input checked="" type="checkbox"/> Loaded / Equipment <input checked="" type="checkbox"/> Box <input type="checkbox"/> ERP / Carpark: _____ <input type="checkbox"/> Dismantle Shaft / Brake <input type="checkbox"/> Restricted Zone <input type="checkbox"/> Others: _____		TRANSPORTATION <input type="checkbox"/> Using Car Carrier <input type="checkbox"/> Using King Dolly <input type="checkbox"/> Restricted Zone 	
REMARKS: 1077 t box			
ACCEPTANCE Driver / Owner Handed Over By (Name & Signature)  Taken Over By (Name & Signature) Island Recovery Services Pte Ltd (Driver) 1084 1/4		AMOUNT S\$ 180 GST S\$ 12.60 TOTAL S\$ 192.60	
Disclaimer: Island Recovery Services Pte Ltd and its staff and/or any person associated therewith cannot be held liable for any loss or damage that is incurred or may be incurred by any person as a direct or indirect result of the use of Island Recovery Services Pte Ltd's service			

GIRO AUTHORISATION FORM

RYDER AUTO PTE LTD

RYDER AUTO PTE LTD

DBS BANK LTD

0209025551

7171 020

1

(For notification of payment details)

CHAN SAN CHOON 97924673



Ryder Auto Pte Ltd

Authorised Signature and Company Stamp

Date:

Acknowledged by :

Name / Date: _____

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Thursday, 9 June 2022 8:31 AM
To: 'ONG LI LI'
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Dear Sirs/Mdm,

For an update, we have settled the matter at a global sum of \$15,600.00(all-in) with third party.

We will proceed to close file and submit all the relevant documents to your good office once it is ready.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 19 May 2022 10:10 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/06 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Sent: Friday, 6 May 2022 4:25 pm

To: ONG LI LI <long@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: [Seek Mandate] - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Dear Sirs/Mdm,

We refer to our email dated 14/03/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Monday, 14 March 2022 2:07 PM

To: ONG LI LI <long@lonpac.com>

Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>

Subject: [Seek Mandate] - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Your ref: **20/21/21/VC40/024928**

Our ref : CC4/LPC21009428/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING 5025S(LONPAC) / YP859J(TP) / OTHERS ON 06/09/2021

We refer to the above matter.

The accident occurred when our insured driver lost control and collided onto third party who was on his left side. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at **\$15,662.60(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 34,825.48	\$13,910.00 (\$13,000.00 + 7%GST)
2. Loss of Use (15days x 140.00)	\$ 2,100.00	\$ 1,560.00 (13days x \$120.00)

3. Towing Fee	\$ 192.60	\$ 192.60
Total	\$ 37,118.08	<u>\$15,662.60</u>

Market Value	: \$38,000.00 (est)
LTA Rebate	: \$18,238.00 (est)
Nett Value	: \$19,762.00 (est)

Surveyor recommended 10days for repair + 2Sunday + 1 PRS = 13days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Wednesday, 12 January, 2022 4:06 PM

To: ONG LI LI <long@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: LOD - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Dear Li Li,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Wednesday, January 12, 2022 2:45 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: LOD - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928

Lonpac External - General

Dear Mei Kwan

Please see attached and forward to your claims handler.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/07 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Wednesday, 12 January 2022 2:34 PM
To: ONG LI LI <long@lonpac.com>
Subject: FW: LOD - Accident involving YP859J & 5025S On 6 Sep 2021

Lonpac External - General

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>
Sent: Wednesday, 12 January 2022 2:17 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Subject: LOD - Accident involving YP859J & 5025S On 6 Sep 2021

Dear Gerald,

Kindly view the attached LOD.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921
Tel : 67418277 Fax: 67468277



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.