

Hsiao Tong (LKKAUTO)

From: ONG LI LI <llong@lonpac.com>
Sent: Thursday, 19 May 2022 10:10 AM
To: Hsiao Tong (LKKAUTO)
Cc: MT_Claim_SG; Admin A
Subject: RE: [Seek Mandate] - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Lonpac External - General

Dear Hsiao Tong

Please proceed.

Regards,
Ong Li Li
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road #17-04/06 The Concourse
Singapore 199555
Tel : (65) 6250 7388 Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, 6 May 2022 4:25 pm
To: ONG LI LI <llong@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate] - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Dear Sirs/Mdm,

We refer to our email dated 14/03/2022.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)
Sent: Monday, 14 March 2022 2:07 PM
To: ONG LI LI <llong@lonpac.com>
Cc: Admin A <admin-a@lkkauto.com>; MT_Claim_SG <mt_claim@lonpac.com>
Subject: [Seek Mandate] - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Your ref: **20/21/21/VC40/024928**
Our ref : CC4/LPC21009428/Apa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING 5025S(LONPAC) / YP859J(TP) / OTHERS ON 06/09/2021

We refer to the above matter.

The accident occurred when our insured driver lost control and collided onto third party who was on his left side. We are of the view that liability is not in our driver favour.

We seek your approval to offer repairer "RYDER AUTO PTE LTD" at **\$15,662.60(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair (w/GST)	\$ 34,825.48	\$13,910.00 (\$13,000.00 + 7%GST)
2. Loss of Use (15days x 140.00)	\$ 2,100.00	\$ 1,560.00 (13days x \$120.00)
3. Towing Fee	\$ 192.60	\$ 192.60
Total	\$ 37,118.08	<u>\$15,662.60</u>

Market Value	: \$38,000.00 (est)
LTA Rebate	: \$18,238.00 (est)
Nett Value	: \$19,762.00 (est)

Surveyor recommended 10days for repair + 2Sunday + 1 PRS = 13days.

Enclosed here with all the relevant documents for your perusal.

Kindly note that this inspection report dated 14/03/2022 is only for mandate purpose.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com |

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Wednesday, 12 January, 2022 4:06 PM
To: ONG LI LI <long@lonpac.com>; Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: LOD - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928 *** LKK REF: CC4/LPC21009428/Ara3

Dear Li Li,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

Hi Jaslin,

Kindly assist.

To check availability of the case handler, you may contact the undersigned.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: ONG LI LI [<mailto:long@lonpac.com>]
Sent: Wednesday, January 12, 2022 2:45 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>
Subject: FW: LOD - Accident involving YP859J & 5025S On 6 Sep 2021 Our Ref: 20/21/21/VC40/024928

Lonpac External - General

Dear Mei Kwan

Please see attached and forward to your claims handler.

Regards,

Ong Li Li

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road #17-04/07 The Concourse

Singapore 199555

Tel : (65) 6250 7388 Ext. 254 Fax: (65) 6296 2706

"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

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We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Wednesday, 12 January 2022 2:34 PM

To: ONG LI LI <long@lonpac.com>

Subject: FW: LOD - Accident involving YP859J & 5025S On 6 Sep 2021

Lonpac External - General

From: Ryder Auto workshop <ryderautoworkshop@gmail.com>

Sent: Wednesday, 12 January 2022 2:17 pm

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Subject: LOD - Accident involving YP859J & 5025S On 6 Sep 2021

Dear Gerald,

Kindly view the attached LOD.

Thank You

Best Regards

Zeph



2 Kaki Bukit Ave 2, #02-19 / 22 AutoHub @ Kaki Bukit, Singapore 417921

Tel : 67418277 Fax: 67468277



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