

**Veron Chen (LKKAuto)**

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**From:** Info C Ramesh <info@cr-lawpractice.com>  
**Sent:** Thursday, 9 September 2021 1:25 PM  
**To:** Veron Chen (LKKAuto)  
**Subject:** Re: SNM21D205019/C02/SLF9243H/LEWLC / FW: Our Ref: CR/DE-PD/21-200134 Your Ref: TBA (SLF 9243H)  
**Attachments:** CamScanner 09-07-2021 09.47.pdf; 09092021152535.pdf

Dear Veron,

We refer to the above matter and to your email below.

Attached is the requested documents for your necessary action.

Thank you.

On 9 Sep 2021, at 1:15 PM, Veron Chen (LKKAuto) <veronchen@lkkauto.com> wrote:

Dear Sir,

Would like to request copy of log card/CI for JSU3470

Best Regards,

**Veron Chen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Jenny Lew [mailto:jenny.lew@sg.cntaiping.com]  
**Sent:** Tuesday, 7 September 2021 3:19 PM  
**To:** Info C Ramesh <info@cr-lawpractice.com>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>  
**Cc:** Claims Dept of CTI <claimsdept@sg.cntaiping.com>  
**Subject:** RE: SNM21D205019/C02/SLF9243H/LEWLC / FW: Our Ref: CR/DE-PD/21-200134 Your Ref: TBA (SLF 9243H)

**WITHOUT PREJUDICE**

Dear Sirs/ Madam,

Take Notice that we shall not be accepting any of your surveyors as SJE.

**As there is no agreement on SJE**, we shall be appointing M/s LKK to survey JSU3470.

**Do ensure your client's vehicle is available for survey.**

Aside to M/s LKK, please assist to arrange for the survey.

Thank you.

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

**NOTICE :**

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Regards,

**Jenny Lew**

Executive  
Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909  
DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

W: [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | FB: [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | WeChat: 太平獅城 Taiping SG

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**From:** Info C Ramesh <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>

**Sent:** Tuesday, September 7, 2021 3:15 PM

**To:** Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** Re: SNM21D205019/C02/SLF9243H/LEWLC / FW: Our Ref: CR/DE-PD/21-200134 Your Ref: TBA (SLF 9243H)

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**WITHOUT PREJUDICE**

Dear Jenny,

We refer to the above matter and to your email below.

We have our client's instructions to reject your proposal on SJE and propose Mr John Low as the SJE.

Kindly let us know if you are agreeable to the same.

Thank you.

C Ramesh Law Practice

On 7 Sep 2021, at 2:47 PM, Jenny Lew <[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)> wrote:

**Without Prejudice**

**Our reference: SNM21D205019/C02/SLF9243H/lewlc**

**Your reference: JSU3470**

Dear Sirs / Madam,

**ACCIDENT INVOLVING SLF9243H & JSU3470 on 04/09/2021**

We refer to your email of 06/09/2021.

Kindly note the following:-

We would like to conduct pre-repair survey of the vehicle at the appointed workshop.

We propose the following list of surveyors to be nominated as the Single Joint Expert to conduct survey of the claimant's vehicle:-

1. Gary Soon (FTA)	6. Marcus Chua (LKK)
2. Chow Bo Xiong (FTA)	7. Kenneth Kong (LKK)
3. Ben Chua (FTA)	8. Adrian Ling (LKK)
4. Ng You Han (FTA)	9. Mohd Taufikh (LKK)
5. Henry Ng (FTA)	10. Steve Chen (LKK)

If we do not hear from you within two days of this letter, you shall have deemed to have agreed that the surveyor appointed by us shall be Single Joint Expert for this matter.

As per the NIMA Protocol, the survey by our appointed surveyor would include survey of your vehicle pre-repair, after it is dismantled, and post repairs. Hence, you need to provide us / our surveyors with the list of items that were damaged and required to be replaced or repaired to facilitate an effective survey.

As stated above, please inform us and our surveyor after the claimant's vehicle had been repaired so that our surveyor can carry out post repair inspection before the vehicle is returned to your client. Please co-ordinate with our surveyor immediately after the repair is completed.

If you have any queries, please contact Jenny Lew 6389 6172 and email us at [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)

\*\* Note: Please cc to [claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com) when you reply to us.

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Regards,

**Jenny Lew**

Executive

Claims Department

**China Taiping Insurance (Singapore) Pte. Ltd.**

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 6389 6172 | Tel: (65) 6389 6116 | F: (65) 6225 5879

**W:** [www.sg.cntaiping.com](http://www.sg.cntaiping.com) | **FB:** [www.facebook.com/chinataipingsg/](https://www.facebook.com/chinataipingsg/) | **WeChat:** 太

平獅城 Taiping SG

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**From:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Sent:** Tuesday, September 7, 2021 2:06 PM

**To:** [info@cr-lawpractice.com](mailto:info@cr-lawpractice.com); [info@cr-lawpractice.com](mailto:info@cr-lawpractice.com); Jenny Lew  
<[jenny.lew@sg.cntaiping.com](mailto:jenny.lew@sg.cntaiping.com)>

**Cc:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>

**Subject:** O/R: SNM21D205019/C02/SLF9243H/LEWLC / FW: Our Ref: CR/DE-PD/21-200134  
Your Ref: TBA (SLF 9243H)

Without Prejudice

Save as to costs

Dear Jenny,

Please conduct PRS for JSU3470.

Note: officer in charge Jenny Lew 63896172.

\*\*\* Kindly quote our reference number when replying.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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Taiping SG

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**From:** Info C Ramesh <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>  
**Sent:** Monday, 6 September 2021 4:28 PM  
**To:** Claims Dept of CTI <[claimsdept@sg.cntaiping.com](mailto:claimsdept@sg.cntaiping.com)>  
**Cc:** Info C Ramesh <[info@cr-lawpractice.com](mailto:info@cr-lawpractice.com)>  
**Subject:** Our Ref: CR/DE-PD/21-200134 Your Ref: TBA (SLF 9243H)

**CAUTION:** This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs,

We refer to the above matter.

Please find enclosed our letter dated 06.09.2021 for your immediate action.

Thank you

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On a separate note, in view of the latest advisory on Co-vid, our entire office will be operating via tele-commuting. Please do not send any documents or correspondence or notice to our office by fax. Please communicate with us through email. Kindly note that we are still in operation and we will respond accordingly. Your kind co-operation is most appreciated. Kindly send all future correspondences at 20 Havelock Road #02-54 Central Square Singapore 059785.

**Regards**

**C RAMESH LAW PRACTICE**

**TEL: 6814 1873**

**FAX: 6815 3273**

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