

## Hui Zhen (LKK Auto)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Friday, 10 September 2021 4:32 PM  
**To:** AVRIL HO  
**Cc:** 'Billy'; 'Nitha'; SUR  
**Subject:** RE: YN 355X doa : 03/09/21

Dear Avril,

As instructed by our client , please proceed to repair the **insured vehicle YP 355X at repair cost not more than \$25,000 on Lump Sum basis, (Excess \$3,200/-).**

If there are any check items or supplementary items please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

\*Our client reserve their rights **not to pay** if there is no valid approval obtained before repair.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Hui Zhen (LKK Auto)  
**Sent:** Friday, 10 September 2021 4:17 PM  
**To:** AVRIL HO  
**Cc:** 'Billy'; 'Nitha'; SUR  
**Subject:** RE: YN 355X doa : 03/09/21

Dear Avril,

We are still pending for insurance approval.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** AVRIL HO [<mailto:avril@movia.com.sg>]  
**Sent:** Friday, 10 September 2021 4:23 PM  
**To:** Hui Zhen (LKK Auto)  
**Cc:** 'Billy'; 'Nitha'; SUR  
**Subject:** RE: YN 355X doa : 03/09/21

Hi,

Please advice the authorization for this case.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Movia Automotive Pte Ltd

Email: [avril@movia.com.sg](mailto:avril@movia.com.sg)

Address: Blk 1008 Bt Merah Lane 3  
#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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**From:** AVRIL HO [<mailto:avril@movia.com.sg>]  
**Sent:** Friday, 10 September 2021 12:33 PM  
**To:** 'Hui Zhen (LKK Auto)'  
**Cc:** 'Billy'; 'Nitha'; 'SUR'  
**Subject:** RE: YN 355X doa : 03/09/21

Dear Hui Zhen,

Please kindly refer to the attachment.

Thank you!

Best Regards,

**AVRIL HO**

Claims Asst.

Movia Automotive Pte Ltd

Email: [avril@movia.com.sg](mailto:avril@movia.com.sg)

Address: Blk 1008 Bt Merah Lane 3  
#01-04/06/08

Singapore 159722

Telephone: 6272 3892 Fax: 6270 8314



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**From:** Hui Zhen (LKK Auto) [<mailto:huizhen@lkkauto.com>]  
**Sent:** Friday, 10 September 2021 11:49 AM  
**To:** Billy; AVRIL HO; Nitha; SUR  
**Subject:** RE: YN 355X doa : 03/09/21

Dear Billy,

Kindly assist to stamp & sign on the attached and email back.

Best Regards,

**Hui Zhen** | Case Handler

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [huizhen@lkkauto.com](mailto:huizhen@lkkauto.com) | fax: 6256-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** Rasul (LKKAuto)  
**Sent:** Friday, 10 September 2021 9:42 AM  
**To:** Billy  
**Cc:** Hui Zhen (LKK Auto)  
**Subject:** YN 355X doa : 03/09/21

Hi Billy,

The repair limit for this vehicle is 25K  
Kindly take note

Best Regards,

**Rasul** | Assessor

**LKK Auto Consultants Pte Ltd**

Phone: 6256-3561 | email: [Rasul@lkkauto.com](mailto:Rasul@lkkauto.com) | fax: 6841-4315  
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



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