

RE: AIG REF: 5560856734SG-003

Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>

Thu 9/16/2021 3:56 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Admin A <admin-a@lkkauto.com>

Dear Jaslin

Please maintain our position.

OI has to move away from the blockage to proceed straight ahead. However, TP was clearly travelling against the traffic flow and did an unexpected left turn that caused said accident.

Should TP repairer disagree, please refer them to escalate the matter to GIA DRM since they are an ARC.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building

78 Shenton Way, Level 10

Singapore 079120

Tel +(65) 6419 1718

Bennie-WZ.Tan@aig.com | www.AIG.sg**Advanced Leave Notification:**

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Sent:** Wednesday, 15 September 2021 6:19 pm**To:** Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>**Cc:** Admin A <admin-a@lkkauto.com>**Subject:** [EXTERNAL] Re: AIG REF: 5560856734SG-003**This message is from an external sender; be cautious with links and attachments.**

Dear Bennie

Workshop disagree on the liability with the following reason.

Your Insured overtake my client's vehicle while my client's making a left turn. There is a lorry parked at the roadside.

TP's video footage uploaded in merimen for your reference.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Sent: Monday, September 13, 2021 7:36 PM
To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: RE: AIG REF: 5560856734SG-003

Dear Jaslin

Reference to our email dated 10/09/2021.

We have mentioned that BOLA15 is much appropriate since OI was still travelling straight in the correct lane while TP was on the opposite lane. Do bare in mind, the lane rather wide for OI to continue driving straight.

Please reject first. Should TP disagree, kindly request for a copy of their video footage per our instruction dated 10/09/2021 for our review.

Best Regards

Bennie Tan

Senior Complex Claims Examiner - Auto Property Damage Claims
AIG Asia Pacific Insurance Pte. Ltd.

AIG Building
78 Shenton Way, Level 10
Singapore 079120
Tel +(65) 6419 1718
Bennie-WZ.Tan@aig.com | www.AIG.sg

Advanced Leave Notification:

If you have received this message outside of your usual work hours, I do not expect that you will read, respond to or action it until appropriate for you.

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Monday, 13 September 2021 11:37 am
To: Tan, Bennie-WZ <Bennie-WZ.Tan@aig.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: [EXTERNAL] AIG REF: 5560856734SG

This message is from an external sender; be cautious with links and attachments.

Dear Bennie

We have review both parties report and OI's video.

TP was travelling in opposite direction. OI was overtaking.

We suggest resolving the case at equal liability as TP was travelling in opposite direction and was turning left while OI was overtaking, both parties should exercise greater caution.

Kindly let us have your comments / instructions.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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Re: Accident involving XE6227M & SLB4415H (yr insured) on 06/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 9/20/2021 10:29 AM

To: Lau <connect3lau@gmail.com>

Cc: Winnie Chai <connect3winnie@gmail.com>; Admin A <admin-a@lkkauto.com>

WITHOUT PREJUDICE

Dear Ms Lau

We have our principal instructions to maintain our position as per our email 15/09/2021.

You may proceed as deem fit.

Thank you.

Best Regards,

Jaslin Kok | Case Handler**LKK Auto Consultants Pte Ltd**Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lau <connect3lau@gmail.com>**Sent:** Monday, September 20, 2021 10:19 AM**To:** Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>**Cc:** Winnie Chai <connect3winnie@gmail.com>; Admin A <admin-a@lkkauto.com>**Subject:** Re: Accident involving XE6227M & SLB4415H (yr insured) on 06/09/2021

Hi Jaslin,

We refer to the dated 17 Sept 2021

We disagree on the liability.

Please advise us if AIG agrees to escalate this case to GIA for settlement instead.

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

On Fri, Sep 17, 2021 at 11:07 AM Lau <connect3lau@gmail.com> wrote:

Hi Jaslin,

We refer to the email below.

We disagree on the liability.

Please advise us if AIG agrees to escalate this case to GIA for settlement instead.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Thu, Sep 16, 2021 at 4:22 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:
WITHOUT PREJUDICE

Dear Winnie

Our insured has to move away from the blockage to proceed straight ahead. However, your client was travelling against the traffic flow and turn suddenly, which caused the accident.

In view of the above, we regret to inform you that we have our principal instruction to maintain rejection.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, September 16, 2021 2:50 PM

To: Lau <connect3lau@gmail.com>

Cc: Winnie Chai <connect3winnie@gmail.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving XE6227M & SLB4415H (yr insured) on 06/09/2021

WITHOUT PREJUDICE

Dear Winnie

Please be informed that we are currently pending instructions from our Principal, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lau <connect3lau@gmail.com>

Sent: Thursday, September 16, 2021 2:45 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Winnie Chai <connect3winnie@gmail.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving XE6227M & SLB4415H (yr insured) on 06/09/2021

Hi Jaslin,

Please advise on the liability

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

On Wed, Sep 15, 2021 at 5:47 PM Lau <connect3lau@gmail.com> wrote:

Hi Jaslin,

We refer to the email below.

We disagree on the liability.

Your Insured overtake my client's vehicle while my client's making a left turn. There is a lorry parked at the road side.

Please review liability .

Thank you

Ms Lau

Tel: 8188 4136

Connect 3

566 Woodlands Road

(Mandai Estate) S 728697

On Wed, Sep 15, 2021 at 5:41 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Winnie

Based on your video and location map, your client was travelling on the opposite direction and was turning left and collided with our insured, who was travelling straight in the correct lane

In view of the above, we regret to inform you that we have our principal instruction to deny liability and unable to look into your client's matter

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Winnie Chai <connect3winnie@gmail.com>

Sent: Wednesday, September 15, 2021 4:10 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Lau <connect3lau@gmail.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving XE6227M & SLB4415H (yr insured) on 06/09/2021

Hi Jaslin

Attached is the CCTV for yr ref.

 **CCTV.avi**

Thanks

On Wed, Sep 15, 2021 at 4:06 PM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Winnie

Kindly let us have the video footage stated in your client's report for our necessary action.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lau <connect3lau@gmail.com>

Sent: Wednesday, September 15, 2021 2:12 PM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Cc: Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: Accident involving XE6227M & SLB4415H (yr insured) on 06/09/2021

Hi Jaslin ,

We refer to the above matter.

Please advise on liability.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Tue, Sep 14, 2021 at 11:48 AM Lau <connect3lau@gmail.com> wrote:

Hi Jaslin ,

We refer to the above matter.

Please advise on liability.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Mon, Sep 13, 2021 at 11:37 AM Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com> wrote:

WITHOUT PREJUDICE

Dear Winnie

Please be informed that liability is unclear.

We are currently pending instructions from our Principal, shall revert once any updates.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Lau <connect3lau@gmail.com>

Sent: Monday, September 13, 2021 10:09 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Winnie Chai (via Google Drive) <connect3winnie@gmail.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Subject: Re: Accident involving XE6227M & SLB4415H (yr insured) on 06/09/2021

Hi Jaslin ,

We refer to the above matter.

Please advise on liability.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

On Fri, Sep 10, 2021 at 4:43 PM Lau <connect3lau@gmail.com> wrote:

Hi Jaslin ,

We refer to the above matter.

Please advise on liability.

Thank you
Ms Lau
Tel: 8188 4136
Connect 3
566 Woodlands Road
(Mandai Estate) S 728697

--

Winnie Chai
Connect3
HP:9850-9666