

Re: Arrange for survey - SMP 7220Y LKK REF : CC4/LPC21009409/bs3 - LPI Ref: 21/21/21/VP05/024930

Su Li (LKK Auto) <suli@lkkauto.com>

Wed 9/8/2021 6:37 PM

To: KENNY LIM CHING GHEE <kennylin@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>

 3 attachments (5 MB)

TP ESTIMATE-MARKED.pdf; TP GIA REPORT.pdf; Preliminary Advice.pdf;

Dear Sir / Mdm,

We refer to the above matter.

We have inspected third party vehicle SMP 7220Y at M/s TRANS-CAB AUTO SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **Preliminary advice**
- **TP GIA report**

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>

Sent: Tuesday, September 7, 2021 6:39 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: Arrange for survey - SMP 7220Y LKK REF : CC4/LPC21009409/bs3 - LPI Ref: 21/21/21/VP05/024930

Lonpac External - Confidential

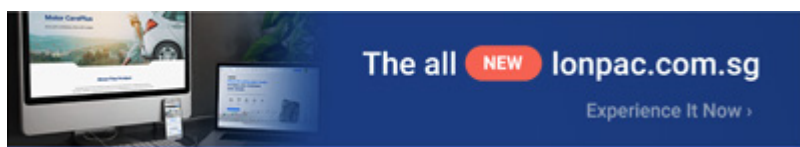
Dear Su Li

Please see attachment for our Insd's GIA report for your perusal.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>
Sent: Tuesday, 7 September 2021 4:28 pm
To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>
Subject: Re: Arrange for survey - SMP 7220Y LKK REF : CC4/LPC21009409/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, September 7, 2021 2:50 PM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: Arrange for survey - SMP 7220Y

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>

Sent: Tuesday, 7 September, 2021 1:58 PM

To: assignments@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>

Subject: FW: Arrange for survey - SMP 7220Y

Lonpac External - General

Our Ref: TBA

Dear Summer,

FYA.

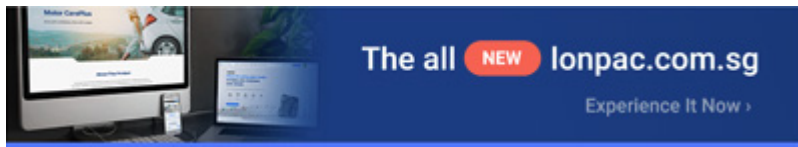
Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: jasminetan <jasminetan@transcab.com.sg>
Sent: Tuesday, 7 September 2021 1:20 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Claims <claims@transcab.com.sg>
Subject: Arrange for survey - SMP 7220Y

Dear all,

Please arrange for survey on 07/09/2021 as below :

SLN 6256Z – 05/09/2021 @ 0957HRS – SMP 7220Y

The car is inside our workshop now.

Please avoid lunch hour : 12pm - 1pm.

Best Regards
Jasmine Tan
7.9.2021