

Shiau Chan (LKKAUTO)

From: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)
<SiauChin.Chan@strides.com.sg>
Sent: Tuesday, 22 March 2022 3:43 PM
To: Shiau Chan (LKKAUTO); MTPRI; assignments; SUR
Cc: Tan Wei Teck (Strides Automotive Services Pte Ltd)
Subject: RE: Accident involving SMQ3881K & your insured SMB1587C (D21/2512/SMRT/RW)

Dear Shiau Chan,

Our reference is BUS/09/21/5005. Thanks.

Best Regards,
Karen Chan
Claims Department
Tel : 6556 3523

-----Original Message-----

From: Shiau Chan (LKKAUTO) <siewsc@lkkauto.com>
Sent: Tuesday, 22 March 2022 3:39 pm
To: MTPRI <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: Karen Chan Siau Chin (Strides Automotive Services Pte Ltd) <SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd) <WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>
Subject: RE: Accident involving SMQ3881K & your insured SMB1587C (D21/2512/SMRT/RW)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

Kindly provide us the claim reference of above mentioned.

Best Regards,
Shiau Chan (Ms) | Case Handler
LKK Auto Consultants Pte Ltd
Phone: 6256-3561 | email: siewsc@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Sent: Tuesday, 7 September 2021 2:36 PM
To: 'MTPRI' <MTPRI@smrt.com.sg>; assignments <assignments@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: 'Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)' <SiauChin.Chan@strides.com.sg>; 'Tan Wei Teck (Strides Automotive Services Pte Ltd)' <WeiTeck.Tan@strides.com.sg>; 'Foo Chit Yan (Strides Automotive Services Pte Ltd)' <ChitYan.Foo@strides.com.sg>
Subject: RE: Accident involving SMQ3881K & your insured SMB1587C (D21/2512/SMRT/RW)

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: MTPRI <MTPRI@smrt.com.sg>

Sent: Tuesday, 7 September, 2021 2:22 PM

To: assignments@lkkauto.com; sur@lkkauto.com

Cc: MTPRI <MTPRI@smrt.com.sg>; Karen Chan Siau Chin (Strides Automotive Services Pte Ltd)

<SiauChin.Chan@strides.com.sg>; Tan Wei Teck (Strides Automotive Services Pte Ltd)

<WeiTeck.Tan@strides.com.sg>; Foo Chit Yan (Strides Automotive Services Pte Ltd) <ChitYan.Foo@strides.com.sg>

Subject: FW: Accident involving SMQ3881K & your insured SMB1587C

(D21/2512/SMRT/RW)

Ref:TBA

Dear Ms Summer

Kindly survey on " Without Prejudice" basis.

TP: SMQ3881K

Insured: SMB1587C

Workshop: V-Tec Asia Automotive Pte Ltd

Thank you.

Regards,

Hua Yen

Claim Department

Strides Automotive Services Pte Ltd | 60 Woodlands Industrial Park E4 Singapore 757705

DID: 6866 2650 | Fax: 6368 7421 | Email: HuaYen.Ong@strides.com.sg

-----Original Message-----

From: Caroline Cabrera [mailto:Caroline@msfirstcapital.com.sg]

Sent: 06 September 2021 15:18

To: MTPRI

Cc: Ong Hua Yen (Strides Automotive Services Pte Ltd); sales@vtecauto.com.sg; Rachel Wu

Subject: FW: Accident involving SMQ3881K & your insured SMB1587C

(D21/2512/SMRT/RW)

CAUTION: This email originated from outside of SMRT. Do not click links or open attachments unless you recognise the sender and are expecting the content or attachment.

Dear Hua Yen,

For PRI

Thank you & Regards,
Caroline Cabrera
Motor Claims

MS First Capital Insurance Ltd
36 Robinson Road #16-01 City House | Singapore 068877 | D: 6507 3848 | F:
6507 3849 | Reg. No. 195000106C

Personal Data Protection Act 2012 ("PDPA"):
Under the PDPA, there are various requirements that regulate the processing of your personal data.
Please refer to www.first-insurance.com.sg for details of PDPA Personal Data Collection Statement.

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If you are not the addressee or to whom it is intended, you may not copy, forward, disclose or use any part of it.
If you have received this message in error, please delete the message and all copies from your system and notify the sender immediately by return e-mail.

As a response to the COVID19 outbreak, we are observing staggered working hours and some of us are on Work From Home arrangement.
However, we are actively working to support our clients and partners.
We have access to e-mails and will work to respond in a timely manner.

We appreciate your kind understanding. Stay safe.

-----Original Message-----

From: sales@vtecauto.com.sg <sales@vtecauto.com.sg>
Sent: Monday, September 6, 2021 1:18 PM
To: Motor Claims <MotorClaims@msfirstcapital.com.sg>
Subject: Accident involving SMQ3881K & your insured SMB1587C

Dear Sir/Mdm,

Our client vehicle SMQ3881K has met in a car accident with your insured vehicle SMB1587C.

We wish to file a motor claim on behalf of our client, currently our client vehicle is in our workshop awaiting PRI, rental car has been provided to our client.

Please arrange your surveyor to conduct PRI at your soonest to prevent further delay resulting in additional expenses to be occurred for this case.

The car is in the workshop already. Kindly let us know when the surveyor will come to our workshop.

Please noted that the required password of opening the file is SMQ3881K7910G

Thank you!

Thanks & Regards,

Jolin

V-Tec Asia Automotive Pte Ltd

8 Kaki Bukit Avenue 4 #07-08/09

Premier@KB Singapore 415875

Tel : 6635 2706

HP : 8777 1911

Fax : 6341 6232

Email: sales@vtecauto.com.sg

Website: www.vtecauto.com.sg