

CHIA TUCK KEONG

c/o Blk 7 Sin Ming Industrial Estate

#01-76

Singapore 575642

Date: 03-9-2021

CHINA TRIPING INSURANCE (SINGAPORE) PTE LTD
MOTOR CLAIMS DEPT.

3 ANSON ROAD

H16-00 SPRINGLEAF TOWER

Singapore 079909

Dear Sir / Madam

ACCIDENT INVOLVING MOTOR VEHICLES SLG 7938 U AND YP3967 K
ALONG A4 HOOD RD (OUTSIDE RAMADA HOTEL) ON 04-09-2021

I / We, the owner of Vehicle No. SLG 7938 U which was involved in the above accident.

My / Our vehicle sustained damages as a result of the above said accident and I / we are now claiming against you for the followings:-

- | | | |
|---|---|-------------------------|
| 1. Costs of repair | - | <u>\$3959.00</u> |
| 2. Loss of Use/Rental fees <u>10 days</u> | - | <u>\$1000.00</u> |
| 3. Police / GIA report / LTA fees | - | <u>\$2.00</u> |
| 4. Surveyor report fees | - | |
| 5. Others | - | |
| Total: | | <u><u>\$4961.00</u></u> |

Please advise whether you are now prepare to settle my claims as outlined above.

I / We hereby authorise my / our repairers, M/s **Alan's United Auto Pte. Ltd.** and/or their representatives to negotiate/compromise settlement of my / our above claim on my / our behalf. If there is a settlement I / we further authorise you to pay whatever settlement sum to my / our repairers being the outstanding repair bill and incidentals due to them.

Your kind attention and prompt settlement is much appreciated.

Yours faithfully,



LETTER OF AUTHORITY

ACCIDENT INVOLVING SLG 7938 U AND YP 3967 K
ALONG AH HOOD RD (OUTSIDE RAMADA HOTEL)
ON 04-09-2021

BY THE LETTER OF AUTHORITY, I / We, CHIA TUCK KEONG
NRIC NO. S 1785494 A The owner of Vehicle No. SLG 7938 U

Hereby irrevocably appoint Messrs **Alan's United Auto Pte. Ltd.** at Block 7, Sin Ming Industrial Estate, Sector C, #01-76, Singapore 575642, and/or their representative to process the Third Party claim on my/our behalf and to do all and/or any of the followings:-

1. To submit, negotiate/compromise and to resolve settlements of my/our above mentioned claim.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favor of **Alan's United Auto Pte. Ltd.**
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever as they deem necessary for the purpose of settling my/our said claim.

I / We hereby declare that all the processing and documents done by virtue of this letter of authority on my/our behalf by my/our repairers or any person authorized by them shall be as good valid and effectual to all intends and purposes whatsoever as if the same had been done or executed by me/us in person.

I / We further confirm that the acceptance by Messrs **Alan's United Auto Pte. Ltd.** of the settlement amount constitute the full discharge of my/our claim(s) in respect of the above accident.

Signed on the 04 (day) 09 (month) 2021 (year)



Acknowledged by Owner
(company stamp if applicable)

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00096382101 Claim No : SNM21D205060/C02/YP3967K/THAMYL

Claimant : CHIA TUCK KEONG

Amount : **S\$4,860.00**

Singapore Dollars Four Thousand Eight Hundred Sixty Only

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SLG7938U

Insured Vehicle No. : YP3967K

Date of Loss : 04/09/2021

Place of Accident : AH HOOD ROAD OUTSIDE RAMADA HOTEL

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : SYSTEMATIC LAUNDRY & UNIFORM SERVICES PTE LTD


Driver Name : TEO BOON HUI

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) Global Sum	S\$ 4,860.00
	=====
TOTAL	S\$ 4,860.00
	=====

Claimant Name : CHIA TUCK KEONG NRIC No : S1785494 A

Signature :  Date : 18.12.2021

ALAN'S UNITED AUTO PTE. LTD.

Block 7, Sin Ming Industrial Estate, #01-76, Singapore 575642.

Tel: 6453 8686 (3 Lines) Fax: 6459 6550

Company Reg. No.: 201113667N

GST Reg. No.: 201113667N

No. : 16173

Vehicle Insured : YP 3967K
Accident Date : 04-Sep-2021

Date : 20-Sep-2021

Our Ref : 021129 (CHINA) / CHAN

PAGE : 1

CHIA TUCK KEONG
26 JALAN DATOH
#30-05
Singapore 329425

FINAL REPAIR COST FOR HYUNDAI LF SONATA 2.0 SLG7938U
=====

To supply spare parts

To remove & refix rear windscreen
glass and conduct water leak test.

To remove roof lining, front and
rear seats, trim board and carpet

To apply undersealing

To dismantle and lower rear
undercarriage

To check and adjust wheel alignment

To putty and spray replaced parts

To remove, cut-out damaged parts,
panel beating, welding, align,
refix and to renew above parts

	3,700.00
Add 7% GST :	259.00

Total :	S\$ 3,959.00
	=====

Singapore Dollars Three Thousand Nine Hundred
and Fifty Nine Only

HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125, SINGAPORE 575636. TEL: 6453 1473

INVOICE NO. **H21284**

CUSTOMER

CHIA TUCK KEONG
C/O ALAN'S UNITED AUTO PTE LTD
BLK 7 SIN MING IND. ESTATE
SECTOR C, #01-76
SINGAPORE 575642.
ATTN: MR. ALAN KHONG

DATE : 22.09.2021

REF.NO : ---

TERM : CASH

RENTAL FEES FOR :-

s/no.	vehicle no.	vra no.	reference	no. of day/s	unit price	amount
1	SFM 1125C	17401	SLG 7938U	10	\$ 100.00	\$ 1,000.00
		***	*****	***		

TOTAL : \$ 1,000.00

PLEASE LET US HAVE YOUR CHEQUE MADE IN FAVOR
OF **HUI SHOON CAR RENTAL**

YOUR EARLY REMITTANCE IS MUCH APPRECIATED.


HUI SHOON CAR RENTAL

BLK 1, SIN MING INDUSTRIAL ESTATE, SECTOR C, #01-125,
SINGAPORE 575636. TEL: 6453 1473
REGN. NO.: 53013461J

17401

HIRER'S PARTICULAR				Vehicle No: <u>SFM 1125 C</u>				Mileage Out: <u>14026</u>			
Hirer: <u>CHIA TUCK KIONG</u>				Make & Model: <u>TOYOTA ALTO</u>				Auto / Manual Group: <u>Auto</u>			
NRIC / Passport No: <u>S17854949</u>				Date of Birth: <u>14.05.1967</u>				OUT : Date <u>04/09/21</u>			
Address: <u>26 JALAN DATOH A30-05</u>				Replace Veh No:				Mileage Out:			
Singapore <u>329457</u>				OUT : Date				OUT : Time <u>3.10pm</u>			
Driving Licence No: <u>S17854949</u>				Pass Date: <u>23/09/1994</u>							
Contact Number: <u>94285673</u>											
DRIVERS PARTICULARS (if different from Hirer)				CHARGES							
Appointed Driver:				Daily <u>10</u> @ \$ <u>100/-</u> per day				<u>1000</u> <u>00</u>			
NRIC / Passport No:				Weekly @ \$ per week							
Address:				Monthly @ \$ per month							
				Hours @ \$ per hour							
				Others @ \$							
Driving Licence No:											
Pass Date:											
Contact Number:											
				SUB-TOTAL \$				<u>1000</u> <u>00</u>			
Terms & Conditions				PETROL LEVEL							
<u>ADDITIONAL S\$3000.00 EXCESS</u>				Out E 1/4 1/2 3/4 F							
For Hirer / Driver				In E 1/4 1/2 3/4 F							
Age 23 years old & below.											
Age 70 years old & above.											
Less than Two (2) years Driving Experience.											
Malaysia Excess (Exclude Towing Fees and Any Charges In Malaysia) - S\$3,500.00				TOTAL CHARGES \$				<u>1000</u> <u>00</u>			
REMARKS				IMPORTANT! FOR SINGAPORE USE ONLY							
<u>SLA 79384</u>				Excess Liability : S\$2,500.00							
				Malaysia Excess (With Prior Consent) : <u>NOT ALLOWED</u>							
				Hirer's Signature <u>[Signature]</u>							
				Addition Driver's Signature							

I have read and agree to the terms and condition on both sides of this agreement. If I have presented a charge/credit card for payment, I agree that all amounts payable under this agreement and for parking and traffic infringements may be billed to that account and my signature above will be considered to have been made on the charge/credit card voucher. All information I have given HUI SHOON CAR RENTAL in connection with this agreement is true.

*** IMPORTANT**

1. **ONLY PERSONS ABOVE 26 TO BE BELOW 65 YEARS OLD WITH MORE THAN 3 YEARS DRIVING EXPERIENCE**, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE, OTHERWISE ADDITIONAL S\$3000.00 EXCESS IS APPLICABLE.
2. ALL PARKING AND TRAFFIC VIOLATIONS ARE THE RESPONSIBILITY OF THE HIRER, AND ADMINISTRATIVE CHARGE WILL BE LEVIED ON ANY TRAFFIC VIOLATIONS REDIRECTED.
3. THE HIRER SHALL BE LIABLE FOR EXCESS CHARGES FOR ANY LATE RETURN AT THE RATE SHOWN PER HOUR OR PER DAY, INCLUSIVE OF CDW AND/OR PAI WHERE APPLICABLE.
4. **VEHICLE IS STRICTLY FOR SINGAPORE USE ONLY**, AND MAY NOT BE DRIVEN OUT OF SINGAPORE WITHOUT PRIOR CONSENT OF THE COMPANY HUI SHOON CAR RENTAL.
5. IN CASE OF ACCIDENT, THE HIRER SHALL REPORT TO RENTAL OFFICE IMMEDIATELY, IF THERE IS BODILY INJURIES. A POLICE REPORT MUST BE MADE WITHIN 24 HOURS.

RETURN OF VEHICLE. THE HIRER / DRIVER IS REQUIRED TO SIGN IN THE COLUMN "SIGNATURE OF HIRER / DRIVER" FAILING WHICH THE DAY AND TIME INSERTED BELOW SHALL BE DEEMED TO BE THE DAY AND TIME THE VEHICLE IS RETURNED TO HUI SHOON CAR RENTAL AND THE SAME SHALL BE ACCEPTED AS CONCLUSIVE EVIDENCE OF THE SAME AND SHALL NOT BE CHALLENGED OR QUESTIONED ON ANY ACCOUNT WHATSOEVER.

DATE IN	TIME IN	MILEAGE	CHECKED BY	
12/9/21	5:20pm	14741		  SIGNATURE OF HIRER / DRIVER


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

YP3967K

Date of Accident

04/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**Period of Insurance **25/08/2021 - 24/08/2022**Requested By **KHONG SHI JIE (ALAN'S UNITE...**Requested Date **04/09/2021 14:28****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 14 September 2021 12:08 PM
To: kamal@systematicholdings.com.sg
Subject: ACCIDENT INVOLVING SLG 7938U AND YP 3967K ON THE 04/09/2021

Our Ref: CC6/CTI21009402/Kba3

14 SEPTEMBER 2021

SYSTEMATIC LAUNDRY & UNIFORM SERVICES PTE LTD
Driver : TEO BOON HUI

Dear Sir/Madam,

ACCIDENT INVOLVING SLG 7938U AND YP 3967K ON THE 04/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SLG 7938U against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us as third party vehicle video show your vehicle reversing and hit their vehicle. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Hsiao Tong (LKKAUTO)

From: Pauline Tham <pauline.tham@sg.cntaiping.com>
Sent: Tuesday, 14 December 2021 4:21 PM
To: Hsiao Tong (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [Seek Mandate]- SNM21D205060/C02/YP3967K/THAMYL / RE: Direct Settlement - Accident Involving YP3967K (OI : CTI - TBA) AND SLG7938U (TP : LKK REF - CC6/CTI21009402/Kba3) on 04/09/2021

Hi Hsiao Tong

Please proceed with your proposed offer.

** Note: Please cc to claimsdept@sg.cntaiping.com when you reply to us.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted

Thanks.

Pauline Tham
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #16-00 Springleaf Tower Singapore 079909
DID: (65) 6389 6541 | F: (65) 6224 7175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平狮城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Sent: Friday, December 10, 2021 5:33 PM
To: Pauline Tham <pauline.tham@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: [Seek Mandate]- SNM21D205060/C02/YP3967K/THAMYL / RE: Direct Settlement - Accident Involving YP3967K (OI : CTI - TBA) AND SLG7938U (TP : LKK REF - CC6/CTI21009402/Kba3) on 04/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sirs/Mdm,

We refer to our mandate request dated 26/11/2021.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Hsiao Tong (LKKAuto)

Sent: Friday, 26 November 2021 12:06 PM

To: Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: claimsdept@sg.cntaiping.com; Admin A <admin-a@lkkauto.com>

Subject: [Seek Mandate]- SNM21D205060/C02/YP3967K/THAMYL / RE: Direct Settlement - Accident Involving YP3967K (OI : CTI - TBA) AND SLG7938U (TP : LKK REF - CC6/CTI21009402/Kba3) on 04/09/2021

Your ref: **SNM21D205060/C02/YP3967K/THAMYL**

LKK ref : CC6/CTI21009402/Kpa3q2

Dear Sirs/Mdm,

ACCIDENT INVOLVING YP3967K(CHINA TAIPING) AND SLG7938U(TP) ON 04/09/2021

We refer to the above matter.

The accident occurred when our driver reversed and collided onto third party. Liability is not in our driver's favour.

We seek your approval to offer repairer "ALAN'S UNITED AUTO PTE LTD" at **\$4,861.00(all-in)**.

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair(w/GST)	\$ 5,797.83	\$ 3,959.00 (\$3,700.00 +7%GST)
2. Loss of Rental (10days x \$100.00)	\$ 1,000.00	\$ 900.00 (9days x \$100.00)
3. LTA/GIA Search Fee	\$ 2.00	\$ 2.00
Total	\$ 6,799.83	<u>\$ 4,861.00</u>

Surveyor recommended 6 days for repair + 1PRS + 2Sunday = 9days.

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Sent: Thursday, 9 September 2021 11:52 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: RE: SNM21D205060/C02/YP3967K/THAMYL / RE: Direct Settlement - Accident Involving YP3967K (OI : CTI - TBA) AND SLG7938U (TP : LKK REF - CC6/CTI21009402/Kba3) on 04/09/2021

Dear Pauline,

Enclosed TP video for your perusal.

Kindly let us have our insured 's accident report.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Claims Dept of CTI [<mailto:claimsdept@sg.cntaiping.com>]

Sent: September 9, 2021 11:35 AM

To: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Pauline Tham <pauline.tham@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205060/C02/YP3967K/THAMYL / RE: Direct Settlement - Accident Involving YP3967K (OI : CTI - TBA) AND SLG7938U (TP : LKK REF - CC6/CTI21009402/Kba3) on 04/09/2021

Dear Sir,

Kindly note case handler is Pauline Tham.

Dear Pauline,

Append email.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅
城 Taiping SG

Disclaimer: This e-mail and any files transmitted with it is intended only for the named recipients and may contain confidential information. Any unauthorized disclosure, use or dissemination of this message, either in whole or partial, is prohibited. If you are not the intended recipient, please notify the sender immediately. Please delete the e-mail and any copies of it thereafter.

From: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>
Sent: Wednesday, 8 September 2021 3:38 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving YP3967K (OI : CTI - TBA) AND SLG7938U (TP : LKK REF - CC6/CTI21009402/Kba3) on 04/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

Kindly advise whether insured has reported. If so, kindly let us have a copy of insured's accident report for our necessary action.

Thank you.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: Mei Kwan (LKKAuto)

Sent: September 7, 2021 4:10 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving YP3967K (OI : CTI - TBA) AND SLG7938U (TP : LKK REF - CC6/CTI21009402/Kba3) on 04/09/2021

Dear Sir / Madam,

We refer to the above matter.

We have inspected TP vehicle SLG 7938U at M/s Alan's United Auto Pte Ltd - Sin Ming on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- TP GIA report
- Estimated cost of repair
- Preliminary advice

Kindly let us have a copy of your insured's GIA report and claim ref for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.