

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 14 September 2021 11:40 AM
To: LEE KATIE
Cc: Admin-D (LKKAUTO)
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21
Attachments: GBL 1879M PRELI REVISED 14.9.21.pdf

Dear Katie,

Re-attached Preliminary advice for GBL 1879M

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Tuesday, 14 September 2021 11:35 AM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

Dear Katie,

Enclosed Preliminary advice for GBL 1879M

Vehicle recommended Total Loss.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE [<mailto:katielee@uoi.com.sg>]
Sent: Tuesday, 14 September 2021 10:43 AM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Cc: Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21
Importance: High

Dear Veron,

Please email your Preliminary advice for the construction total loss to us again.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3872 | Email • katielee@uoi.com.sg

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Monday, 13 September 2021 11:42 AM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

According to repairer, the said vehicle need to be total loss because the damaged on the chassis number is not allow to replace it.

Attach email from repairer.

Kindly provides us claim number .

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE [<mailto:katielee@uoi.com.sg>]

Sent: Thursday, 9 September 2021 11:23 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>

Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

Dear Veron,

Kindly proceed to authorize repair up to S\$57,000. Policy excess is S\$500.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>

Sent: Thursday, 9 September 2021 10:57 AM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Josephine,

Enclosed preliminary revised of vehicle GBL 1879M

Date of survey: 8/9/21

Number of days (estimated) : 14 days

Repairer able to undertake the repair Not Exceeding \$57,000/-

We have Not authorise repair.

Kindly let us have your approval please.

Please provides claim number and police excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

Sent: Tuesday, 7 September 2021 3:01 PM

To: Admin-D (LKKAUTO) <admin-d@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: OD Claim GBL1879M

Without Prejudice

Dear Summer

There is no reference no yet, kindly use vehicle no first.

Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong
Executive
Claims

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

UOB EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOB nor any entity in the UOB Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOB or any entity in the UOB Group.

-----Original Message-----

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, September 7, 2021 1:59 PM
To: LEE KATIE <katielee@uoi.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: RE: OD Claim GBL1879M

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

Kindly assist to provide the claim number.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.
Any inconvenience caused is much regretted.

-----Original Message-----

From: Summer (LKK Auto) <admin-d@lkkauto.com>
Sent: Tuesday, 7 September, 2021 1:53 PM
To: 'LEE KATIE' <katielee@uoi.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>
Subject: RE: OD Claim GBL1879M

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.
Any inconvenience caused is much regretted.

-----Original Message-----

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Monday, 6 September, 2021 8:49 PM
To: SUR <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: FW: OD Claim GBL1879M
Importance: High

Dear All,

Please advise the pre-accident market value and COE rebate soonest possible.

Notice

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee
Senior Manager
Claims

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main . (65) 6222
7733 | DID . (65) 6490 9318 | Fax . (65) 6327 3869 | Email .
katielee@uoi.com.sg

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

-----Original Message-----

From: LEE KATIE
Sent: Monday, 6 September 2021 8:47 PM
To: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; 'assignments'
<assignments@lkkauto.com>
Subject: RE: OD Claim GBL1879M

Dear Thomas,

We will appoint LKK Auto Consultant to contact you.

Notice

Due to the COVID-19 situation, most of our staff are working from home.
While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,
Katie Lee
Senior Manager
Claims

United Overseas Insurance Limited
3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

UOI EMAIL DISCLAIMER

Any person receiving this email and any attachment(s) contained, shall treat the information as confidential and not misuse, copy, disclose, distribute or retain the information in any way that amounts to a breach of confidentiality. If you are not the intended recipient, please delete all copies of this email from your computer system. As the integrity of this

message cannot be guaranteed, neither UOI nor any entity in the UOI Group shall be responsible for the contents. Any opinion in this email may not necessarily represent the opinion of UOI or any entity in the UOI Group.

-----Original Message-----

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>

Sent: Monday, 6 September 2021 5:54 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>; jennylew@uoi.com.sg

Subject: OD Claim GBL1879M

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Hi,

Attach document for your perusal. Vehicle is grounded.

Regards

Thomas Pang

Borneo Motors

DID:6631 1860 HP:9847 6171