

Veron Chen (LKKAUTO)

From: Veron Chen (LKKAUTO)
Sent: Wednesday, 15 September 2021 4:16 PM
To: WONG JOSEPHINE; SUR
Cc: LEE KATIE
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21 Our ref: M12D16612109
Attachments: GBL 1879 PARF value.pdf

Dear Josephine,

The market value of above vehicle is estimated \$84,000/-

Attach LTA- PARF/COE of the vehicle.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: WONG JOSEPHINE [mailto:josephinewong@uoi.com.sg]
Sent: Wednesday, 15 September 2021 4:08 PM
To: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>; SUR <sur@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21 Our ref: M12D16612109

Without Prejudice

Dear Veron

Can check with your surveyor what is the market value of above vehicle ?

Can forward me a copy of the LTA- PARF/COE of the vehicle ?

Thanks

[Notice](#)

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims



United Overseas Insurance Limited

146 Robinson Road, #02-01, UOI Building, Singapore 068909
Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3872 | Email • josephinewong@uoi.com.sg

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From: WONG JOSEPHINE

Sent: Wednesday, September 15, 2021 11:45 AM

To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>; LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>

Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

M12D16612109

[Notice](#)

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Josephine Wong

Executive
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909
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From: Veron Chen (LKKAUTO) <veronchen@lkkauto.com>
Sent: Tuesday, September 14, 2021 8:24 AM
To: LEE KATIE <katielee@uoi.com.sg>; SUR <sur@lkkauto.com>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: FW: OD Claim GBL1879M-DOA: 6/9/21

CAUTION: This email originated from outside of the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Katie,

We submit total loss report, kindly provides us claim number.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Veron Chen (LKKAUTO)
Sent: Monday, 13 September 2021 11:42 AM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAUTO) <admin-d@lkkauto.com>
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

Dear Katie,

According to repairer, the said vehicle need to be total loss because the damaged on the chassis number is not allow to replace it.

Attach email from repairer.

Kindly provides us claim number .

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: LEE KATIE [<mailto:katielee@uoi.com.sg>]
Sent: Thursday, 9 September 2021 11:23 AM
To: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

Dear Veron,

Kindly proceed to authorize repair up to S\$57,000. Policy excess is S\$500.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

Main • (65) 6222 7733 | DID • (65) 6490 9318 | Fax • (65) 6327 3869 | Email • katielee@uoi.com.sg

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From: Veron Chen (LKKAuto) <veronchen@lkkauto.com>
Sent: Thursday, 9 September 2021 10:57 AM
To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; Admin-D (LKKAuto) <admin-d@lkkauto.com>
Cc: LEE KATIE <katielee@uoi.com.sg>
Subject: RE: OD Claim GBL1879M-DOA: 6/9/21

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Dear Josephine,

Enclosed preliminary revised of vehicle GBL 1879M

Date of survey: 8/9/21

Number of days (estimated) : 14 days

Repairer able to undertake the repair Not Exceeding \$57,000/-

We have Not authorise repair.

Kindly let us have your approval please.

Please provides claim number and police excess.

Best Regards,

Veron Chen | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email :sur@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

-----Original Message-----

From: WONG JOSEPHINE [<mailto:josephinewong@uoi.com.sg>]

Sent: Tuesday, 7 September 2021 3:01 PM

To: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Cc: LEE KATIE <katielee@uoi.com.sg>

Subject: RE: OD Claim GBL1879M

Without Prejudice

Dear Summer

There is no reference no yet, kindly use vehicle no first.

Thanks

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Josephine Wong

Executive
Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main • (65) 6222 7733 | DID • (65) 6490 9329 | Fax • (65) 6327 3869 | Email • josephinewong@uoi.com.sg

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-----Original Message-----

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, September 7, 2021 1:59 PM

To: LEE KATIE <katielee@uoi.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: RE: OD Claim GBL1879M

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Dear Katie,

Kindly assist to provide the claim number.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: Summer (LKK Auto) <admin-d@lkkauto.com>

Sent: Tuesday, 7 September, 2021 1:53 PM

To: 'LEE KATIE' <katielee@uoi.com.sg>; 'SUR' <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: 'WONG JOSEPHINE' <josephinewong@uoi.com.sg>

Subject: RE: OD Claim GBL1879M

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy.

Any inconvenience caused is much regretted.

-----Original Message-----

From: LEE KATIE <katielee@uoi.com.sg>

Sent: Monday, 6 September, 2021 8:49 PM

To: SUR <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>

Subject: FW: OD Claim GBL1879M

Importance: High

Dear All,

Please advise the pre-accident market value and COE rebate soonest possible.

Notice

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909 Main . (65) 6222

7733 | DID . (65) 6490 9318 | Fax . (65) 6327 3869 | Email .

katielee@uoi.com.sg

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-----Original Message-----

From: LEE KATIE

Sent: Monday, 6 September 2021 8:47 PM

To: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>

Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>; SUR <sur@lkkauto.com>; 'assignments' <assignments@lkkauto.com>

Subject: RE: OD Claim GBL1879M

Dear Thomas,

We will appoint LKK Auto Consultant to contact you.

Notice

Due to the COVID-19 situation, most of our staff are working from home.

While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager

Claims

United Overseas Insurance Limited

3 Anson Road, #28-01 Springleaf Tower, Singapore 079909

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-----Original Message-----

From: Thomas Pang PTCBC <Thomas.Pang@borneomotors.com.sg>

Sent: Monday, 6 September 2021 5:54 PM

To: WONG JOSEPHINE <josephinewong@uoi.com.sg>; LEE KATIE <katielee@uoi.com.sg>; jennylew@uoi.com.sg

Subject: OD Claim GBL1879M

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Hi,

Attach document for your perusal. Vehicle is grounded.

Regards

Thomas Pang
Borneo Motors
DID:6631 1860 HP:9847 6171