

Veron Chen (LKKAuto)

From: LEE KATIE <katielee@uoi.com.sg>
Sent: Thursday, 16 September 2021 5:03 PM
To: VAuG Claims
Cc: WONG JOSEPHINE; Veron Chen (LKKAuto)
Subject: RE: GBL1879M - UOI OD - DOA: 06/09/2021 - Undertake Repair

Dear Raymond,

Thanks. As spoken with Vincent short while ago, please proceed with the repair at S\$39,000 on lump sum basis.

Dear Veron,

Kindly liaise with Vin's Auto to finalise the survey report. Thanks.

Notice

Due to the COVID-19 situation, most of our staff are working from home. While we remain committed to serving you, there may be delay in our customer services. We thank you for your kind understanding under such challenging circumstances.

Regards,

Katie Lee

Senior Manager
Claims



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From: VAuG Claims <claims@vinsautogroup.com.sg>
Sent: Thursday, 16 September 2021 4:59 PM
To: LEE KATIE <katielee@uoi.com.sg>
Cc: WONG JOSEPHINE <josephinewong@uoi.com.sg>
Subject: GBL1879M - UOI OD - DOA: 06/09/2021 - Undertake Repair

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Good afternoon,

We are able to undertake the repair @ \$39000 before excess and GST

It will take roughly 21 working days to finish repair

We will also provide 1 year warranty after the repair

Initially, we liaise with the person 9797 3968, this person will go on leave from tomorrow

Please contact Brenda Sim 97995800 which is one of the boss of the company

Thanks!

Best Regards

Raymond Teo



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** w.e.f 15th May 2017, we have shifted location! **

** w.e.f 20th November 2017, we have changed our email address! **