FW: SURVEY ASSESSMENT - D21002464MFCV/2 *** LKK REF: CC4/FCI21009391/Era3 // ACC INV GBE8901Y AND SLU9480K ON 31.08.2021

Lim Gan Koon (Chris) < ChrisLim@msfirstcapital.com.sg>

Thu 9/9/2021 3:50 PM

To: Vic Alpeh S. Sanghilan <VicSanghilan@msfirstcapital.com.sg>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com> Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

3 attachments (5 MB)

Preliminary Advice.pdf; TP ESTIMATE - MARKED.PDF; LKK SURVEY PHOTO.PDF;

Dear Mei Kwan,

Received with thanks.

Dear Vic,

FYNA

Regards

Chris Lim

Motor Claims Dept.

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877

| Tel: 6507 3848 | DID : 6507 3853 | Fax No. : 6507 3849 | Email: <u>ChrisLim@msfirstcapital.com.sg</u> | Company Regn. No. 195000106C

A Member of MS&AD Insurance Group

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Thursday, 9 September 2021 3:13 pm

To: Lim Gan Koon (Chris) <ChrisLim@msfirstcapital.com.sg>

Cc: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SURVEY ASSESSMENT - D21002464MFCV/2 *** LKK REF: CC4/FCI21009391/Era3 // ACC

INV GBE8901Y AND SLU9480K ON 31.08.2021

Dear Chris.

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Jaslin.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)

Sent: Monday, September 6, 2021 4:53 PM

To: 'Claim Workflow System' < cwsmotorclaims@msfirstcapital.com.sg>; assignments

<assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: CHRISLIM@MSFIRSTCAPITAL. COM. SG

Subject: RE: SURVEY ASSESSMENT - D21002464MFCV/2

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi

Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System < cwsmotorclaims@msfirstcapital.com.sg>

Sent: Monday, 6 September, 2021 4:29 PM

To: ASSIGNMENTS@LKKAUTO.COM

Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; CHRISLIM@MSFIRSTCAPITAL.COM.SG

Subject: PRI: SURVEY ASSESSMENT - D21002464MFCV/2

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,

Admin Team

Claim Workflow System Motor Claims Department MS First Capital Insurance Limited

Tel: 6507 3848 Fax: 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.