

Re: aigencrypt - SMU8013X / 4214323824SG - Request for police report

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Wed 8/9/2021 9:19 PM

To: Claims Dept <claims@premiumauto.com.sg>

Cc: SUR <sur@lkkauto.com>

Dear Sir/Madam,

As instructed by our client, please proceed to repair the insured vehicle **SMU8013X** (Excess \$300/-).

If there are any check items or supplementary items, please inform our office's Assignment Team at Tel: 6741 8434 to arrange our surveyor for inspection.

All supplementary items and unconfirm items are subjected to further approval from insurance company before completion of the repair.

*Our client reserves their rights not to pay if there is no valid approval obtained before repair.

Checked and Supplementary items to resurvey with CLEAR photos for damage and consistency. Before paint photos for all NEW Panels and Parts required after repair

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6256-3561 | email: denisetay@lkkauto.com | fax: 6256-4315

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Claims Dept <claims@premiumauto.com.sg>**Sent:** Wednesday, 8 September 2021 8:50 am**To:** 'Mithoosingh, Aashweenjeetkaur' <Aashweenjeetkaur.Mithoosingh@aig.com>**Cc:** SUR <sur@lkkauto.com>; 'Nadaraja, Deeban' <Deeban.Nadaraja@aig.com>; 'Mohd Rizal, Nur Mariah Huibrechts' <NurMariahHuibrechts.MohdRizal@aig.com>; 'Claims Dept' <claims@premiumauto.com.sg>**Subject:** RE: aigencrypt - SMU8013X / 4214323824SG - Request for police report

Dear Aashween,

Attached police report for your kind reference.

Thank you.

Best Regards,
Tony Foong
Claims Advisor **PREMIUM AUTOMOBILES**

(Reg No 199902271W)

55 Ubi Road 1 Singapore 408699

p. +65 6366 2323, d. +65 67689828

e. <mailto:claims@premiumauto.com.sg> w. www.audi.com.sg

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From: Mithoosingh, Aashweenjeetkaur [mailto:Aashweenjeetkaur.Mithoosingh@aig.com]

Sent: Tuesday, 7 September 2021 4:59 PM

To: claims@premiumauto.com.sg

Cc: sur@lkkauto.com; Nadaraja, Deeban; Mohd Rizal, Nur Mariah Huibrechts

Subject: aigencrypt - SMU8013X / 4214323824SG - Request for police report

Dear Sir/Ma'am,

Kindly assist to request Insured to provide police report as 3rd party driver (SMU1695Z) reported injured and received medical leave for more than 3 days.



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Do's and Don'ts following an Accident

Motor Claims Framework

FAQ on Motor Insurance Issues

Non-reporting of Accidents

Premium & Renewal of Policy

Third Party Claims

Leasing & Renting of Vehicles

Carpooling Arrangements

Motor insurance for personal motorcycles used for commercial purposes

Your No-Claims Discount may be docked upon the renewal of your policy, and

Your insurer may cancel or refuse to renew your policy.

- 1 If there are injured parties in an accident, call for medical assistance and the police immediately.
- 2 Make a Traffic Police report as soon as possible or within 24 hours of the accident if the accident involves:

Fatality;

Damage to government property;

Foreign vehicle;

Pedestrian or cyclist;

Hit-and-run case; or

Injury cases where

i. at least one person involved in the accident was taken to hospital from the accident scene by an ambulance/ self conveyed; or

ii. any party involved in the accident was injured and obtained outpatient medical leave for 3 days or more.

Thanks and regards,

Aashweenjeet Kaur (Aashween)

AIG

Claims Adjuster II

Auto Claims | AIG Asia Pacific Insurance Pte. Ltd.

Tel 8001206556 | Ext: 1002215

Aashweenjeetkaur.Mithoosingh@aig.com | www.aig.sg

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