

LETTER OF DEMAND

Your Ref:	
Our Ref:SL	5 wot
To: WY	ne noman.
Dear Sirs,	
ACCIDENT INVOLVING	SUBTOOM & SLW 2745760 01/09/WM
We are claiming on be	alf of our client
owner of vehicle numb	erSUNDH_involved in accident on01 on01
with vehicle	er_ShiwoH involved in accident on_01/00/100/ > Jost along/at would be maded would be
Description of claims:	
Cost of Repairs	\$ 07, 430. 96 (incl 7% GST)
Loss of Use/Rental	$\sum_{x = 1}^{x} Days = \sum_{x = 1}^{x} N$ (incl 7% GST)
Search Fee	\$ (incl 7% GST)
Miscellaneous Fee	\$ 395.49 (\$763.49 +#132) (incl 7% GST)
TOTAL	\$ 76548 (incl 7% GST)
We are claiming in ful	and final settlement of \$
	n Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document. Please note that finalization/settlement offer of this claim should be within 8 weeks from the date of this document. Please email all settlement offers to mely wong@vw.com.sg.

Dated this _____





LETTER OF AUTHORITY

	ACCIDENT INVOLVING SLB102H and SLW2745H on 1917
	along TAMPINES Industrial Ave 3. Other vehicle's number Date of accident
	Accident location
	BY THE LETTER OF AUTHORITY, I/we, Lim Tiony huan.
	of S x x x x 7697 Name of Policy Holder & IC / Passport number owner of Vehicle Registration
	Number SLB10>0H hereby irrevocable appoint Volkswagen Group Singapore Pte Ltd
	Own vehicle's number (hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at 247 Alexandra Road, Singapore 159934, its agents of any person authorized by VGS to be *my / our Attorney and in * my / our name(s) on *my / our behalf to do all or any of the following:
1.	To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or alternatively under Insurance Policy numbertaken up by *me/us an pay the compulsory excess in respect of the cost repairs suffered by *me/us arising from the Accident (loss are damage)/.
2.	To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made be way of Cheque in favour of Volkswagen Group Singapore Pte Ltd and give a valid receipt and discharge therefore.
3.	For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
1.	Generally do all such acts as it shall deem necessary for the purpose of settling such claim.
	*I/We hereby declare that all acts, instruments and documents done by virtue of this letter of authority on *my/ou behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/ou own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.
	*I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.
	*I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.
	IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this of the month
	01/09/2021 Year
	Signed & Delivered By:
	Policy Holder Witness By:

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VP05/024920 DATE : 26 JANUARY 2022

DISCHARGE VOUCHER

I/We, LIM TIONG GUAN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SLW 2745H the sum of Singapore Dollar Twenty Six Thousand One Hundred Forty Five and Cents Forty Five Only (\$26,145.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLW 2745H and SLB 1020H on 01 September 2021 along TAMPINES INDUSTRIAL AVE 3.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ WOON LI YING ANGELIQUE AND/OR DYLAN CHRISTOPHER GOH HSIEN CHUN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to VOLKSWAGEN GROUP SINGAPORE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

26/01/27

Signature of vehicle owner/Date

Lin Trong Guan 26/01/22

Name of vehicle owner /Date

247 Alexandra Road Singapore 159934 Biz_Reg. No : 199101494Z GST No : M200985052



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Tax invoice

Company Lonpac Insurance BHD 101 Thomson Road #18-01 United Square Singapore 307591

Customer Details: Mr LIM TIONG GUAN

635A PUNGGOL DRIVE #08-617 Singapore 821635

Page Document no. Document date Customer no. Customer GST-ID Dealer Job order number Job order date

Service Advisor

30001 2021034690/1 13-09-2021 YEN MEI WONG

12033124737

08-12-2021 5211043801

License plate SLB1020H

Model code 5G12BZ

First registration VIN 28-03-2016

WVWZZZAUZGW053450

Model Golf 1.2 TLBM 81 TSI D7F Mileage 44,013

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax	code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNES REPAIR	S				#1	280.00	299,60
9801B005	B&P DIAGNOSIS AND PROGRAMMING					#1	480.00	513.60
9801B001	R&R ROOFLINING				50.00%	#1	630.00	674.10
9801B001	R&R FRT SEAT BELT & AIRBAG CONTROL UNIT				50,00%	#1	420.00	449.40
9801B001	R&R REAR AXLE BEAM				50.00%	#1	630,00	674.10
9801B003	B&P WHEEL ALIGNMENT				50.00%	#1	180.00	192.60
9801B001	R&R TYRE & BALANCE					#1	50.00	53.50
5G4867501P ZA4	Moulded Headlining Pearl ROOFLINING A/O 13/9/2021	1	pcs.	1,092,49	50.00%	#1	546.25	584.49
5G0867633	Clamp	4	DCS.	1.28	50.00%	#1	2.56	2.74
5G4880742E	Head Airbag Unit	1	pcs.	1,518,87	50.00%	#1	759.44	812.60
	SIDE CURTAIN AIRBAG RH A/O 13/9/202	1		,	- 536			0.1.00
5G0857607B Y20	Grab Handle Folding Pearl RHS ROOF TOP HANDLE FRT A/O 13/9/2021	1	pcs	96.72	50.00%	#1	48,36	51.75
5G0857643B Y20	Roof Grab Handle Pearl Gr RHS ROOF TOP HANDLE REAR	1	pcs.	101.32	50.00%	#1	50.66	54.21
5G0853437 Y20	Trim With Emblem Pearl Gr	2	pcs.	16.34	50.00%	#1	16.34	17.48
5G4867292F 82V	Lining Pillar B Titanium RHS B-PILLAR TRIM (LOWER) A/O 13/9/2021	1	pcs.	179.74	50.00%	#1	89,87	96.16
5G4853372C 82V	Scuff Plate Sill Panel Ti RHS INNER SCUFF PLATE OS CD 13/9/2021	1	pcs.	71.17	50.00%	#1	35.59	38.08
5G4857705B RAA	Three-Point Automatic Sea LHS FRT SEAT BELT A/O 13/9/2021	1	pcs,	736,51	50.00%	#1	368,26	394.04
5G4857706B RAA	Three-Point Automatic Sea RHS FRT SEAT BELT A/O 13/9/2021	1	pcs.	736,51	50.00%	#1	368.26	394.04
NHT003682	Bolt With Polygon Socket	2	pcs,	6,61	50.00%	#1	6.61	7_07
V 98924301	Socket Hd. Screw With Pol	2	pcs.	6,70	50.00%	#1	6.70	7.17
N 98926001	Socket Hd. Screw With Pol	2	pcs.	6.61	50.00%	#1	6.61	7.07
3V0857819	Seat Belt Height Adjuster	2	pcs.	115,21	50.00%	#1	115.21	123.27
N 10572403	Bolt	2	pcs.	3.99	50.00%	#1	3.99	4.27
5G4881806DJNQI	Backrest Cover	1	pcs.	1.673.68	50.00%	#1	836.84	895.42
5G4881776AK	Padding For Backrest OS CD 13/9/2021	1	pcs.	242,43	50.00%	#1	121,22	129.71
5G0880242C	Side Air Bag Unit RHS FRT SEAT AIRBAG A/O 13/9/2021	1	pcs.	1,450.33	50.00%	#1	725.17	775.93
Q0959354A	Drucksensor RHS FRT DOOR AIRBAG SENSOR OS CI 13/9/2021	7	pcs.	173,92	50.00%	#1	86,96	93.05
G4831056AS	Door RHF DOOR	1	pcs,	1,987,16	50.00%	#1	993,58	1,063,13

247 Alexandra Road Singapore 159934 Biz, Reg, No,: 199101494Z GST No,: M200985052







Tax invoice

Company Lonpac Insurance BHD 101 Thomson Road #18-01 United Square Singapore 307591 Customer Details: Mr LIM TIONG GUAN 635A PUNGGOL DRI

TIONG GUAN 635A PUNGGOL DRIVE #08-617 Singapore 821635

2/4 Page Document no. 12033124737 Document date 08-12-2021 Customer no. 5211043801 Customer GST-ID Dealer 30001 Job order number 2021034690/1 Job order date 13-09-2021 YEN MEI WONG Service Advisor

License plate Model code First registration VIN Model Mileage SLB1020H 5G12BZ 28-03-2016 WVWZZZAUZGW053450 Golf 1.2 TLBM 81 TSI D7F 44,013

							-	
Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax	code	Total amount excl. GST	Total amou incl. GS
5G4837652B	Door Seal	1	pcs.	107.32	50.00%	#1	53.66	57.4
D 378500A2	Sound Absorber Laminated DOOR INSULATOR	1	pcs.	43_65	50.00%	#1	21.83	23.3
5G4867912A	Door Seal Inner RHF DOOR INNER SEAL A/O 13/9/2021	1	pcs.	202_30	50,00%	#1	101,15	108.2
V 91203801	Bolt With Polygon Socket	2	pcs.	5_17	50.00%	#1	5,17	55
3T0837947	nut	2	pcs.	1.45	50.00%	#1	1.45	1.5
5K2837016J	Door Latch RHF DOOR LOCK A/O 13/9/2021	1	pcs.	399,55	50,00%	#1	199.78	213.7
WHT005504	Fill, Hd. Screw	2	pcs.	2.76	50.00%	#1	2.76	2.9
N 90581401	Plug OS CD 13/9/2021	1	pcs,	0.57	50.00%	#1	0.29	0.3
5N0837111 9B9	Cap Satin Black A/O 13/9/2021	1	pcs.	3,73	50.00%	#1	1.87	2.0
WHT006515	Hex Socket Head Locating A/O 13/9/2021	1	pcs.	1.78	50.00%	#1	0.89	0.9
NHT005353	Pop-Rivet	8	pcs.	0,53	50.00%	#1	2,12	2.5
3B0867334B	Grommet	3	pcs.	1,70	50,00%	#1	2.55	2.
VHT006587	OS CD 13/9/2021	3	pcs.	1.71	50.00%	#1	2.57	2.
'L6868243	Clip	6	pcs.	1,63	50.00%	#1	4.89	5.
K0010833P	Sticker STICKER (TYRE PRESSURE)	1	pcs,	15.84	50.00%	#1	7.92	8.
G0010000JB	Tire Pressure Label OS CD 13/9/2021	1	pcs.	14,08	50.00%	#1	7.04	7.
D0000279A	Identification Plate STICKER (CHASSIS NO) OS CD 13/9/2021	1	pcs.	529,83	50.00%	#1	264,92	283.
G6839700D	Door Seal Outer	1	pcs.	107.32	50.00%	#1	53,66	57.
378500A2	Sound Absorber Laminated DOOR INSULATOR	1	pcs.	43,65	50,00%	#1	21.83	23.
K0831402D	Door Hinge LOWER	1	pcs.	142,59	50,00%	#1	71.30	76.
91203801	Bolt With Polygon Socket	2	pcs.	5.17	50.00%	#1	5,17	5.
91205602	Hex Bolt With Internal To	4	pcs.	3.59	50,00%	#1	7,18	7.
T0837947	nut	2	pcs.	1.45	50,00%	#1	1.45	1,
G6867914A	Door Seal Inner	1	pcs.	88 44	50.00%	#1	44.22	47.
K4839016AF	Door Latch DOOR LOCK	1	pcs.	383.00	50,00%	#1	191,50	204.
VHT005504	Fill Hd. Screw	2	pcs.	2.76	50,00%	#1	2,76	2,
Y0837111	Plug	1	pcs.	5.11	50.00%	#1	2,56	2.
G6839432J 5AP	Glass Channel Black RHR DOOR CHANNEL SEAL A/O 13/9/2021	1	pcs.	249,15	50.00%	#1	124,58	133.
G6867222G BAS	Door Trim Panel RHR DOOR BOARD OS CD 13/9/2021	1	pcs.	674,49	50.00%	#1	337.25	360.
L6868243	Clip	6	pcs.	1.63	50.00%	#1	4.89	5.

247 Alexandra Road Singapore 159934 Biz. Reg. No.: 199101494Z GST No.: M200985052







Tax invoice

Company Lonpac Insurance BHD 101 Thomson Road #18-01 United Square Singapore 307591

Customer Details: Mr LIM TIONG GUAN

635A PUNGGOL DRIVE #08-617

Singapore 821635

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Document no. 12033124737 Document date 08-12-2021 Customer no. 5211043801 Customer GST-ID

Dealer 30001

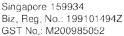
2021034690/1 Job order number 13-09-2021 Job order date YEN MEI WONG Service Advisor

License plate Model code First registration VIN Model Mileage SLB1020H 5G12BZ 28-03-2016 WVWZZZAUZGW053450 Golf 1,2 TLBM 81 TSI D7F 44,013

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax	code	Total amount excl. GST	Total amount incl. GST
3AA868243A	Clip	1	pcs.	1,63	50.00%	#1	0.82	0.88
5G0035453G	Woofer	1	pcs.	80.82	50.00%	#1	40,41	43,24
	RH REAR DOOR SPEAKER A/O 13/9/2021							
WHT005353	Pop-Rivet	8	pcs.	0,53	50,00%	#1	2.12	2,27
	A/O 13/9/2021							
5G0810972D	Wheelhouse Protector	1	pcs.	249.07	50.00%	#1	124,54	133,26
_	RHS REAR FENDER LINER A/O 13/9/2021							
5G0854858	Side Member Trim RHR FENDER LINER LOWER TRIM A/O 13/9/2021	1	pcs.	39.81	50.00%	#1	19,91	21.30
5Q0598611	Radlager Mit Montage Teil RHR WHEEL BEARING A/O 13/9/2021	1	pcs.	596.57	50.00%	#1	298.29	319,17
Q0501117A	Stub Axle OS CD 13/9/2021	1	pcs.	296.19	50.00%	#1	148,10	158,47
VHT003853	Bolt Hex. Hd. A/O 13/9/2021	4	pcs.	4.55	50.00%	#1	9,10	9.74
Q0501049BH	Rear Axle Beam A/O 13/9/2021	1	pcs.	2,602,74	50.00%	#1	1,301.37	1,392,47
l 10765901	Hexagon Flange Screw	2	pcs.	11.87	50.00%	#1	11.87	12,70
90648402	Bolt Hex. Hd.	8	pcs.	6.00	50.00%	#1	24.00	25.68
1 10628601	Bolt Hex, Hd, With Should	2	pcs.	8.15	50.00%	#1	8,15	8.72
WLM3318	DEGREASER CLEANER 500ml	1	pcs.	18.80	50.00%	#1	9.40	10.06
CINTURATO 05/55R16	Pirelli CintuP7 205/55R16	1	pcs.	544.00		#1	544.00	582.08
G6839902B 041	Trim For Door Window Fram RHR DOOR TRIM (BLACK) A/O 13/9/2021	1 1	pcs.	97.47	50.00%	#1	48.74	52.15
	Towing assistance - AWP	1	pcs.	195.00		#1	195_00	208.65
	LABOUR	10	pcs.	840.00	50.00%	#1	4,200.00	4,494.00
	SPRAY PAINT	5	pcs.	800.00	50.00%	#1	2,000.00	2,140,00
	R&R FRT SEAT & CARPPET	1	pcs.	840.00	50.00%	#1	420.00	449.40
	R&R REAR LUGGAGE TRIM	0.5	pcs.	840.00	50,00%	#1	210.00	224.70
	R&R REAR SEAT	0.5	pcs.	840.00	50,00%	#1	210.00	224.70
	TRANSFER DOOR MECHANISM	1	pcs.	840.00	50,00%	#1	420.00	449,40
	VEHICLE ON BENCH- CELESTE BENCH	1	pcs.	1,500,00	50,00%	#1	750.00	802,50
	R&R FRT SEAT AIRBAG	1	pcs.	360.00	50.00%	#1	180,00	192,60
	R&R RHS REAR DOOR BOARD LEATHER		pcs.	360.00	50.00%	#1	180.00	192.60
	SPRAY RIM FWD VS LONPAC 3RD PARTY VEHICLE SLW2745H D.O.A: 01-09-2021 SURVEYOR: STEVE LKK REPAIR LIMIT \$21,000	1	pcs.	400.00	50.00%	#1	200.00	214.00

Tax Code	Labour	Labour Discount	Material	Material Discount	GST%	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	2,670.00	1,860,00	18,293.51	17,554.27	7%	1,467.45	19,414,27	20,963.51	22,430.96

247 Alexandra Road Singapore 159934









Tax invoice

Company Lonpac Insurance BHD 101 Thomson Road #18-01 United Square Singapore 307591

Customer Details: Mr LIM TIONG GUAN 635A PUNGGOL DRIVE

#08-617

Singapore 821635

Document no. 12033124737 Document date 08-12-2021 Customer no. 5211043801 Customer GST-ID

Dealer

Page

Job order number Job order date Service Advisor

30001

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2021034690/1 13-09-2021 YEN MEI WONG

License plate SLB1020H

Model code 5G12BZ

First registration 28-03-2016

VIN WVWZZZAUZGW053450 Model Golf 1.2 TLBM 81 TSI D7F Mileage 44,013

Tax Labour Labour Material Material GST % GST Total Total amount Total amount Code Discount Discount Discount excl. GST incl. GST Total 2,670.00 1,860.00 18,293.51 17,554.27 1,467.45 19,414.27 20,963.51 22,430.96



Customer

Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales,vw.com,sg (for online service appointments) and volkswagen,com,sg and www.skoda,com,sg (for additional services, products and promotions),-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG, Please indicate Customer Number (eg. 521XXXXXXX), Customer Name and Invoice Number in the payments,

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier,

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg Co. Reg. No.; 198904033G GST Reg. No.; M2-0088864-2

Mr LIM TIONG GUAN

BLK 717 TAMPINES ST 72

Singapore 520717

Tel: 98730897

#13-77

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: **(65) 6272 3892** Fax: (65) 6270 8314 24 Hours Breakdown Service: (65) 9799 8888

Tax Invoice

Inv No.: RKLI21090151
 Date: 15 Sep 2021
 Ref: B16422

Currency: SGD Terms: COD

> RA No.: RKLR21090048 Veh No.: SMN1704T Sales: Michelle Lee

Description Qty UOM Unit Price Amt 1 RENTAL CHARGES 31.00 DAY 112.15 3,476.65

14/09/2021 to 15/10/2021 VOLKSWAGEN GOLF : SMN1704T DRIVEN BY : LIM TIONG GUAN YOUR REF : VW-ALEX-SLB1020H

Remarks:

VW-ALEX-SLB1020H

This is a computer generated document. No signature is required. Cheque should be crossed and made payable to Mova Automotive Pte Ltd.

Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. / Account No.: 524-067097-001

Subtotal: S\$ 3,476.65 GST 7.0%: S\$ 243.37 **Total: S\$ 3,720.02** Paid: S\$ 3,720.02

Outstanding: S\$ 0.00

PAGE 1 OF 1



AUTOMOTIVE Website: www.mova.com.sg

Co. Reg. No.: 198904033G

Automotive Pte Ltd
Main Office: No. 22 Jalan Kilang, Singapore 159419 Bukit Merah Branch:

Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888

Bedok Branch: 219 Bedok Central #01-138, Singapore 460219 Tel: (65) 6604 7877

NA JAIMBS RENTAL AGREEMENT

RANO.: B

RECEIVED 2 1 DCT 2021

	RENTAL DETAILS	INSURANCE EXCESS AMOUNT				
Vehicle Make/Model:	GIELF Vehicle NOMA 1 TO4	Singapore Mala	ysia Signature			
Date/Time Out: Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8/F)	s\$ 2500 s\$ 300	ccident Fr			
Date/ Time In:	10 21 15/10/21 (0720	Charges	NEARLY CONTRACTOR			
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8/F	Months @\$ Per	Month			
Change Over 1:	Date: Initial:	Weeks @\$ Per	Week			
Change Over 2:	Date: Initial:	3(Days @\$ 1/2.15 Per	Day III TO THE TOTAL THE TOTAL TO THE TOTAL			
KM Out:	KM In: #15/0 mil spram an memoral sections	Hours @\$ Per	Hour			
fortunation is a	HIRER DETAILS	Sub-Total	3476.65			
amed Hirer	a Livin tiong Guan	Less Discount %	Mint's data and the second			
Name:	2 11 9 8 73 0897 AS 18 18 18 18 18 18 18 18 18 18 18 18 18	Rental Charges	or was a common or the			
Address:	BIK 717 Tampines 8+72	Service and Servic	ek / month			
	#13-77	PAI @\$ per day / wee Petrol Top-Up	ok / month			
	(517063)2	Misc Charges	7 TE T			
Identity Card No:	S 1936, 169 I may be the grown and and	GST 70/0	\$ 243.36			
Date of Birth:	115 11 10 19 19 with the sport designed from Sol	Total	3702,00			
Driving License:	S7936769I poncod is 1088	VISA / MASTER CARD / AMEX CASH / COMPANY B	ILLING JOTHERS \$3720.00			
Country of Issue:	39	Pre-Payment	at the Court Annual XIII			
Tel:	(HP) 98 73 0897 (O)	Downpayment and Deposit	MA II			
Nationality:	89	Amount Refunded/ Due	1311 (1)			
Effective Date:	23 OCT 2009	Signature of Refund	HILL ART THE HOTEL HAR A			
Additional Hirer	AND THE STREET WHEN THE STREET WE WANTED	Remarks:	arlyn			
Name:	the second of th	SUB 1000 H	n to a de la company			
	LI STYLL SAFETY OF A R	Invoice No:	Ref. No:			
	com a surger gage easy obstitle for boo	Checked Out By: Checked In	By: Checked By:			
Identity Card No:	THE RESIDENCE OF THE PROPERTY	THE REST OF THE PERSON NAMED IN THE PERSON NAM	- 1			
Date of Birth:	Suite, to depth of admis-	the second state of the second	COL SHIPE A FRANCE			
Oriving License:	Could see a security as notice for each more broken see	Sales-In Charge:	michally			
Country of Issue:	and an three of the process principal warped the for a mornion of	Past 3 years accidents YES				
Tel; grand I = 1 = 1	(HP) we yourse the grid of (O) to such give guide	symples or many a constitution of a final of	The state of the s			
Nationality: Effective Date:	The state of the s	405 III 4 - 1 10 2 VE A	-1400 400 -000			
Liidouvo Duio.	201 1 10: x = 30 2 11:0 x (5.10) (6.00)	The second second	710			

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
 All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
 In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI, Late return of more than 4 hours will be considered as a day rental.
- 5. All traffic infringements and summons (if any) are the responsibility of the Hirer

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SLW2745H

Date of Accident

01/09/2021

Reset

% RESULT & RECEIPT

TP Insurer Enquiry	
Insurance	Lonpac Insurance Bhd
Period of Insurance	05/02/2021 - 04/02/2022
Requested By	Meiy Wong (Volkswagen Grou
Requested Date	04/09/2021 11:13

Payment details

Request Amount: **\$\$1.87** GST Amount: **\$\$0.13**

Total Amount Due (GST Inclusive): **\$\$2**

General Insurance Association

Records Management Centre GST Registration No: **M400017735**

TAX INVOICE

Reg No 198904227G Page:

GST REG NO.: M90368910N

08.09.2021 01:14:08 KKHBTCHID

LIM KAI HAO, ARISTOTLE V 717 TAMPINES STREET 72 #13-77

SINGAPORE 520717

External ID/NRIC : T2015898G Case number Customer number

7621032475J 3027057108 @ 01.09.2021 Time: 21:14

Admission date Discharge date Location

@ 02.09.2021 Time: 11:35 ** KPPS WD55 55-27 55-5P12

Billing date

08.09.2021

Patient: LIM KAI HAO, ARISTOTLE

DESCRIPTION	CHARGES BEFORE GOVT GRANT	AMOUNT PAYABLE
WARD (CLASS C) (1.0 day(s))	374.00	36.00
DAILY TREATMENT FEE	160.00	32.00
DRUGS / PRESCRIPTIONS / INJECTIONS	3.80	32.00
WARD PROCEDURES	84.00	17,00
CONSUMABLES	1.89	1.89
PROFESSIONAL FEES - DOCTOR	229.00	45.80
Total charges	852.69	
Government grant	(716.20)	
Amount payable before GST		136.49
Add 7% GST		9.55
LESS GST ABSORBED BY THE GOVERNMENT		(9.55)
A&E ATTENDANCE FEE		127.00
		7
Total amount payable		263,49

VIEW YOUR MEDISAVE AND/OR MEDISHIELD LIFE CLAIM DETAILS ONLINE: Login to mycpf online services with your SingPass at http://www.cpf.gov.sq and proceed to My Statement>>Section B>>Medisave/MediShield Life/Integrated Shield Plan Claims and Reimbursements. For more information, please visit http://www.cpf.gov.sg >>FAQ>>Healthcare.

REIMBURSEMENT INFORMATION FOR EMPLOYERS AND INSURERS: Reimbursement should be made to cash outlay first, followed by Medisave, then MediShield Life OR the Integrated Shield Plan. To make reimbursement to Medisave and MediShield Life, submit through internet at http://www.cpf.gov.sg and proceed to Employers >> Services >> Medisave/MediShield Life Reimbursement. To reimburse to an Integrated Shield Plan, please pay directly to the private Insurer offering the Integrated Shield Plan.

(for donations, please tear along this line and enclose the cheque payment)



Because every woman and child deserve good health.

The KKH Health Fund (part of SingHealth Fund) is a registered charity that supports needy patients, research and education at KK Women's and Children's Hospital Pte.Ltd. As an Academic Medical Centre, SingHealth advances medical research and education through its Obstetrics & Gynaecology and Paediatrics Academic Clinical Programmes. We welcome you to join in our cause in protecting and advancing the health of women and children.

	(nanie)	(contact#) would like to make a one-time contribution of (\$ amo	ount) to
KKH Health Fund for	Needy Patients / CC	BGYN Academic Clinical Programme: PAEDS Academic Clinical Programme. *If no	0
selection is indicated	, donation will be made to	wards Needy Patients.	

(contact#) would like to make a monthly donation. Please contact me to make the (name) arrangement.

Please Issue a cheque in favour of "SHF-KKH Fund" and mail it to: KKH Health Fund c/o KK Women's and Children's Hospital, 100 Bukit Timah Road, S(229899).

Thank you for your contribution. Denations are entitled to tax exemption. Please provide your name, mailing address, NRIC and contactnumber at the back of your cheque. A tax exempt receipt will be issued or donations of S\$50 and above. For more information, please visit www.kkh.com.sg or email development@kkh.com.sg

Case Number: 7621032475J



TAX INVOICE

Reg No 198904227G Page:

LIM KAI HAO, ARISTOTLE 717 TAMPINES STREET 72 #13-77 SINGAPORE 520717

External ID/NRIC Case number

T2015898G : 7621032475J

Billing date

08.09.2021

Patient: LIM KAI HAO, ARISTOTLE

DESCRIPTION	CHARGES BEFORE GOVT GRANT	AMOUNT PAYABLE
Payment		
WAIVER FOR COVID-19 TEST	1	0.00
LIM KAI HAO, ARISTOTLE	1	0.00
Amount due	i i	
WAIVER FOR COVID-19 TEST		0.00
LIM KAI HAO, ARISTOTLE: Amount due		263.49
the CE Attendance Fee and payment, if any, has/have been transferred to isurance, where applicable	the hospitalization bill to facilitate claims f	rom Medisave and

IMPORTANT INFORMATION FOR YOUR ATTENTION
[] Maximum Withdrawal Limit has reached. Cash payment is required.
[] Refund will be used to offset other outstanding bill(s). Any balance after offset will be refunded in cheque.



Payment Enquiries: 6407 8108 (office hours) Email: payment@1fss.com.sg

PAGE: 1 / 1

GST Registration No.: M90368910N

ORIGINAL RECEIPT

01.09.2021 20:39 hrs

Bill To

LIM TIONG GUAN (LIN ZHONGYUAN) 717 TAMPINES STREET 72 TAMPINES STARLIGHT #13-77 SINGAPORE 520717

MRN/NRIC CASE NUMBER

: S79367691 : 6921383291B : 3022494999

CUSTOMER A&E VISIT

CAEEAT

: 01.09.2021 20:04

Name of Patient

LIM TIONG GUAN (LIN ZHONGYUAN)

Service Description	Amount (S\$)		
*	Total Charges Before Govt Grant	Total Amt Payable After Govt Grant	
DRUGS / PRESCRIPTIONS / INJECTIONS A&E ATTENDANCE FEE	2.50 264.00	0.00 132.00	
TOTAL CHARGES LESS : GOVERNMENT GRANT	266.50 134.50-		
AMOUNT PAYABLE BEFORE TAX ADD: 7% GST		132.00 9.24	
AMOUNT PAYABLE AFTER TAX LESS: GST ABSORBED BY THE GOVERNMENT	.5	141.24	
NET AMOUNT PAYABLE		132.00	
PAYMENT LIM TIONG GUAN (LIN ZHONGYUAN)		132.00-	
AMOUNT DUE LIM TIONG GUAN (LIN ZHONGYUAN)		0.00	
FOR INFORMATION: ST: P SN: S79367691			
		*	
PAYMENT DETAILS NAME DATE LIM TIONG GUAN (LIN ZHONGYUAN) 01.09.2021 THIS IS AN ORIGINAL RECEIPT FOR NETS PAYMENT OF \$132.00	AMOUNT 132.00 RECEIVED ON 0	PAYMENT TYPE NETS 1.09.2021.	
TYPE OF SUPPLY: CASH/CREDIT	34)		

"VIEW YOUR MEDISAVE AND/OR MEDISHIELD LIFE CLAIM DETAILS ONLINE: Login to mycpf online services with your SingPass at http://www.cpf.gov.sg and proceed to My Statement» Section B» Medisave/MediShield Life/Integrated Shield Plan Claims and Reimbursements. For more information, please visit http://www.cpf.gov.sg» FAQ» Healthcare. REIMBURSEMENT INFORMATION FOR EMPLOYERS AND INSURERS: Reimbursement should be made to cash outlay first, followed by Medisave, then MediShield Life OR the Integrated Shield Plan. To make reimbursement to Medisave and MediShield Life, submit through internet at http://www.cpf.gov.sg and proceed to Employers» Services» Medisave/MediShield Life Reimbursement. To reimburse to an Integrated Shield Plan, please pay directly to the private insurer offering the Integrated Shield Plan." Payment may be made via SingHealth HealthBuddy App, HealthHub App, DBS PayLah! App, DBS Internet Banking, at AXS station or by cheque. Payment may also be made at the Patient Service Centre during office hours or at A&E Registration Counter after office hours.

F/BO/02-003.R17

Please attach this portion to your cheque payment.

Cheque should be crossed and made payable to "Changi General Hospital Pte Ltd".

Please mail to Robinson Road Post Office, PO Box 2093, Singapore 904093.

Amount Enclosed: \$

S79367691

Cheque No./Bank:

LIM TIONG GUAN (LIN ZHONGYUAN)

: 6921383291B

0.00

20:39 hrs

BALANCE DUE MRN/NRIC CASE NUMBER

01.09.2021

: S\$: S7936769I

ADMISSION DATE : 01.09.2021

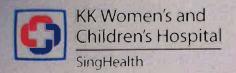
CGH

S7936769I

6921383291B

00000000000000000

PAS2021247602



ORIGINAL

Comments:

Hospital

KK Women's and Children's Hospital Pte, Ltd.

LIM KALHAO, ARISTO	TLE		T2015898G			
This is to certify that the above inclusive	e named is unlit for duty for a p	enod of	7 days from	01-Sep-2021 to	07-Sep-2021	
Type of medical leave grante	nd #					
Hospitalization Leave			Culpatient Sick Leave			
Admitted on	01-Sep-2021		Maternity Leave	Celivered on		
Discharged on	02-Sep-2021		Sters lization Leave.	Operated on t	The last of the la	
This certificate is not va	lid for absence from cou	irt attendance				
Fit for light duly from	N.A.	10	N.A.	The second second		
Time Chit Time in	N.A.	line out	N.A.			
Diagnosis	Surgical Operation (if applicable)					

Date

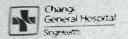
02-Sep-2021

MEDICAL CERTIFICATE

WITTO AT THE MALE LAND.

JOSHUA TUNG YI MIN, 63029B

Signature, Name (in BLOCK LETTERS) and Designation/MCR No.



	ORIGINAL		MEDICAL CERTIFICATE		EMD202113400	
UN TONG QUAN UN ZHONGYUAN				7894 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 - 1 -		
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Noscital Clarc			ont & Emergency	Signature, Name (in 19.00	CLETTERS) and Designation WCR Yo	
Comments : Nosobal Olisic Emergency Medicine			nt & Emergency	Signature, Name (in ELCC)	(U.T. ERS) and Designation WCR No.	

Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Tuesday, 25 January 2022 6:17 pm

To: Cecilia Chong (LKK Auto)

Cc: MT_Claim_SG; Admin A; Su Li (LKK Auto)

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOVLING SLB1020H& SLW2745H

ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF: CC4/LPC21009383/gs3

- LPI Ref: 21/21/21/VP05/024920

Lonpac External - Confidential

Dear Cecilia

Please proceed.

Lonpac's 2 nd Offer S\$		
	3,317.00 395.49	
	2.00	
	26,145.45	

Thank you.

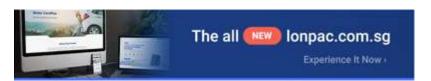
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Tuesday, 25 January 2022 1:43 pm

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com> Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOVLING SLB1020H& SLW2745H ON 01/09/2021 ALONG

TAMPINES INDUSTRIAL AVE3 LKK REF: CC4/LPC21009383/gs3 - LPI Ref: 21/21/21/VP05/024920

Dear Kenny,

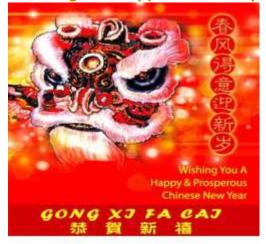
Yes, TP propose 31 days at \$107.00 /day. So total for LOR is \$3,317.00.

Sorry for the typo in my previous email. TP claiming LOR not LOU.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)





Save the Earth Print only when necessary

From: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Sent: Tuesday, 25 January 2022 12:54 pm

To: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOVLING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF: CC4/LPC21009383/gs3 - LPI Ref: 21/21/VP05/024920

Lonpac External - Confidential

Dear Cecilia

Is your proposal for LOR at 31days @ \$107 per day at \$3,317.00?

Thank you.

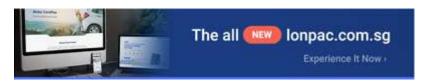
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Tuesday, 25 January 2022 10:33 am

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT_Claim_SG < <mt_claim@lonpac.com >; Admin A < admin-a@lkkauto.com ; Su Li (LKK Auto) < suli@lkkauto.com ; Admin A admin-a@lkkauto.com ; Su Li (LKK Auto) < suli@lkkauto.com ; Admin A admin-a@lkkauto.com ; Su Li (LKK Auto) < suli@lkkauto.com ; Admin A admin-a@lkkauto.com ; Su Li (LKK Auto) < suli@lkkauto.com ; Admin A admin-a@lkkauto.com ; Su Li (LKK Auto) < suli@lkkauto.com ; Admin A admin-a@lkkauto.com ; Su Li (LKK Auto) < suli@lkkauto.com ; Admin A admin-a@lkkauto.com ; Su Li (LKK Auto) < admin-a@lkkauto.com ; Su Li (LKK Auto) < <a href="mailto:suli@lkk

Dear Kenny,

TP reject offer, propose of 31 days of LOU. As they claim that Saturdays they are not open therefore is consider as total of 5 weekends.

Kindly let us have your approval / instruction.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com| FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



From: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Sent: Friday, 21 January 2022 2:25 pm

To: Cecilia Chong (LKK Auto) < CeciliaChong@lkkauto.com

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOVLING SLB1020H& SLW2745H ON 01/09/2021 ALONG

TAMPINES INDUSTRIAL AVE3 LKK REF: CC4/LPC21009383/gs3 - LPI Ref: 21/21/21/VP05/024920

Lonpac External - Confidential

Dear Cecilia

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) < Cecilia Chong@lkkauto.com>

Sent: Friday, 21 January 2022 10:12 am

To: KENNY LIM CHING GHEE < kennylim@lonpac.com>

Cc: MT_Claim_SG <<u>mt_claim@lonpac.com</u>>; Admin A <<u>admin-a@lkkauto.com</u>>; Su Li (LKK Auto) <<u>suli@lkkauto.com</u>> Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOVLING SLB1020H& SLW2745H ON 01/09/2021 ALONG

TAMPINES INDUSTRIAL AVE3 LKK REF: CC4/LPC21009383/gs3 - LPI Ref: 21/21/VP05/024920

Lonpac Ref: 21/21/21/VP05/024920

LKK Ref: CC4/LPC21009383/gs3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 13/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a BOLA S5. Liability is not in our driver's favour.

Summary to offer to third party repairer, "VOLKSWAGEN GROUP SINGAPORE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 47,478.09	\$ 22,430.96
2. Loss of Rentalw/GST (31days x \$120.00)	\$ 3,720.00	\$ 2,996.00 (28days x \$107.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. MEDICAL FEE	\$ 395.49	\$ 395.49
Total	\$ 51,595.58	<u>\$ 25,824.45</u>

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: <u>CeciliaChong@lkkauto.com</u> FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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^{**23}days recommendation for repair + 4sundays + 1PRS = 28days.