

**LETTER OF DEMAND**

Your Ref: _____

Our Ref: SLB 1000HTo: Corporate Insurance.

Dear Sirs,

ACCIDENT INVOLVING SLB 1000H & SLW 2745H ON 01/09/2021We are claiming on behalf of our client Lim Tiong Guanowner of vehicle number SLB 1000H involved in accident on 01/09/2021with vehicle SLW 2745H along/at Campania Industrial Area?

Description of claims:

Cost of Repairs \$ 82,430.96 (incl 7% GST)Loss of Use/Rental \$ 120 x 31 Days = \$ 3720 (incl 7% GST)Search Fee \$ 2 (incl 7% GST)Medical Fee
Miscellaneous Fee \$ 395.49 (#263.49 + #132) (incl 7% GST)TOTAL \$ 76548.45 (incl 7% GST)We are claiming in full and final settlement of \$ 76548.45
payable to Volkswagen Group Singapore Pte Ltd.

Kindly send us a written acknowledgement within 14 days from receipt of this document.
Please note that finalization/settlement offer of this claim should be within 8 weeks from the
date of this document. Please email all settlement offers to meiy.wong@vw.com.sg.

Dated this 08/11/2021



SKODA

LETTER OF AUTHORITY

ACCIDENT INVOLVING SLB10X0H and SLW2745H on 1/9/21
Own vehicle's number Other vehicle's number Date of accident
 along Tampines Industrial Ave 3
Accident location

BY THE LETTER OF AUTHORITY, I/we, Lim Tiong Huan
Name of Policy Holder & IC / Passport number
 of S X X X 7697 owner of Vehicle Registration

Number SLB10X0H hereby irrevocable appoint **Volkswagen Group Singapore Pte Ltd**
Own vehicle's number

(hereinafter refer to VGS), a company incorporated in Singapore and having its registered office at **247 Alexandra Road, Singapore 159934**, its agents of any person authorized by VGS to be *my / our Attorney and in *my / our name(s) on *my / our behalf to do all or any of the following:

1. To submit, resolve and make any claim(s) (including the commencement of legal proceedings) which *I/we may have against the other *party/parties to the Accident and under the insurance *policy/policies taken up by such *party/parties or **alternatively** under Insurance Policy number _____ taken up by *me/us and pay the **compulsory excess** in respect of the cost repairs suffered by *me/us arising from the Accident (loss and damage)/.
2. To collect payment(s) due in respect of any such claim(s) for the loss and damage, such payment to be made by way of Cheque in favour of **Volkswagen Group Singapore Pte Ltd** and give a valid receipt and discharge therefore.
3. For any of the purpose aforesaid, to execute, sign and deliver all documents whatsoever in relation thereto.
4. Generally do all such acts as it shall deem necessary for the purpose of settling such claim.

***I/We hereby declare that** all acts, instruments and documents done by virtue of this letter of authority on *my/our behalf by the Attorney, its agents or any person authorized by VGS in that behalf shall be as good valid and effectual to all intents and purposes whatsoever as if the same had been done or executed by *me/us in *my/our own proper person(s) and *I/we hereby ratify and confirm, all acts, instruments and documents done or executed by virtue of the authority and powers hereby conferred.

***I/We hereby further declare that the letter of authority hereby conferred shall remain irrevocable.**

***I/We further confirm that the acceptance by VGS of the settlement amount in respect of such constitute the full discharge of *my/our claim(s) in respect of such loss and damage.**

IN WITNESS WHEREOF, *I/we have hereunto to set *my/our hand and sign this _____ of the month

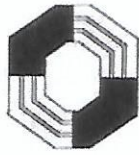
01/09/2021 Year _____

Signed & Delivered By:

Policy Holder

Witness By:

Provide always that this discharge of my claim for damages relating to the damage to my vehicle shall not prejudice or affect or preclude me from making a further claim for general and special damages for my personal injuries sustained in the same accident



LONPAC INSURANCE BHD

CLAIM NO : 21/21/21/VP05/024920
DATE : 26 JANUARY 2022


DISCHARGE VOUCHER

I/We, LIM TIONG GUAN confirmed acceptance from M/s LONPAC INSURANCE BHD and/or owner of SLW 2745H the sum of Singapore Dollar Twenty Six Thousand One Hundred Forty Five and Cents Forty Five Only (\$26,145.45) in full and final satisfaction, liquidation and discharge of all property losses competent to me/us upon the said M/s LONPAC INSURANCE BHD in respect of all property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving SLW 2745H and SLB 1020H on 01 September 2021 along TAMPINES INDUSTRIAL AVE 3.

I /We hereby agree to indemnify and keep indemnify (LONPAC INSURANCE BHD/ WOON LI YING ANGELIQUE AND/OR DYLAN CHRISTOPHER GOH HSIEN CHUN) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to VOLKSWAGEN GROUP SINGAPORE PTE LTD.

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.

 26/01/22
.....
Signature of vehicle owner/Date

Lim Tiong Guan 26/01/22
.....
Name of vehicle owner /Date

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 1/4
Document no. 12033124737
Document date 08-12-2021
Customer no. 5211043801
Customer GST-ID
Dealer 30001
Job order number 2021034690/ 1
Job order date 13-09-2021
Service Advisor YEN MEI WONG

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
LIM
TIONG GUAN
635A PUNGGOL DRIVE
#08-617
Singapore 821635

License plate	Model code	First registration	VIN	Model	Mileage
SLB1020H	5G12BZ	28-03-2016	WVWZZZAUZGW053450	Golf 1.2 TLBM 81 TSI D7F	44,013

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
9801B004	B&P CHECK SHORT CIRCUIT / HARNESS REPAIR				#1	280.00	299.60
9801B005	B&P DIAGNOSIS AND PROGRAMMING				#1	480.00	513.60
9801B001	R&R ROOFLINING			50.00%	#1	630.00	674.10
9801B001	R&R FRT SEAT BELT & AIRBAG CONTROL UNIT			50.00%	#1	420.00	449.40
9801B001	R&R REAR AXLE BEAM			50.00%	#1	630.00	674.10
9801B003	B&P WHEEL ALIGNMENT			50.00%	#1	180.00	192.60
9801B001	R&R TYRE & BALANCE				#1	50.00	53.50
5G4867501P ZA4	Moulded Headlining Pearl ROOFLINING A/O 13/9/2021	1	pcs.	1,092.49	50.00% #1	546.25	584.49
5G0867633	Clamp	4	pcs.	1.28	50.00% #1	2.56	2.74
5G4880742E	Head Airbag Unit	1	pcs.	1,518.87	50.00% #1	759.44	812.60
5G0857607B Y20	SIDE CURTAIN AIRBAG RH A/O 13/9/2021	1	pcs.	96.72	50.00% #1	48.36	51.75
5G0857643B Y20	Grab Handle Folding Pearl						
	RHS ROOF TOP HANDLE FRT A/O 13/9/2021	1	pcs.	101.32	50.00% #1	50.66	54.21
5G0853437 Y20	Roof Grab Handle Pearl Gr						
5G4867292F 82V	RHS ROOF TOP HANDLE REAR Trim With Emblem Pearl Gr	2	pcs.	16.34	50.00% #1	16.34	17.48
	Lining Pillar B Titanium	1	pcs.	179.74	50.00% #1	89.87	96.16
5G4853372C 82V	RHS B-PILLAR TRIM (LOWER) A/O 13/9/2021	1	pcs.	71.17	50.00% #1	35.59	38.08
5G4857705B RAA	Scuff Plate Sill Panel Ti						
	RHS INNER SCUFF PLATE OS CD 13/9/2021	1	pcs.	736.51	50.00% #1	368.26	394.04
5G4857706B RAA	Three-Point Automatic Sea	1	pcs.	736.51	50.00% #1	368.26	394.04
	LHS FRT SEAT BELT A/O 13/9/2021						
	RHS FRT SEAT BELT A/O 13/9/2021						
WHT003682	Three-Point Automatic Sea	2	pcs.	6.61	50.00% #1	6.61	7.07
N 98924301	Bolt With Polygon Socket	2	pcs.	6.70	50.00% #1	6.70	7.17
N 98926001	Socket Hd. Screw With Pol	2	pcs.	6.61	50.00% #1	6.61	7.07
8V0857819	Socket Hd. Screw With Pol	2	pcs.	115.21	50.00% #1	115.21	123.27
N 10572403	Seat Belt Height Adjuster	2	pcs.	3.99	50.00% #1	3.99	4.27
5G4881806DJNQI	Bolt	1	pcs.	1,673.68	50.00% #1	836.84	895.42
5G4881776AK	Backrest Cover	1	pcs.	242.43	50.00% #1	121.22	129.71
	Padding For Backrest OS CD 13/9/2021						
5G0880242C	Side Air Bag Unit	1	pcs.	1,450.33	50.00% #1	725.17	775.93
5Q0959354A	RHS FRT SEAT AIRBAG A/O 13/9/2021						
	Drucksensor	1	pcs.	173.92	50.00% #1	86.96	93.05
	RHS FRT DOOR AIRBAG SENSOR OS CD 13/9/2021						
5G4831056AS	Door	1	pcs.	1,987.16	50.00% #1	993.58	1,063.13
	RHF DOOR						

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 2/4

Document no. 12033124737
Document date 08-12-2021
Customer no. 5211043801
Customer GST-ID
Dealer 30001
Job order number 2021034690/ 1
Job order date 13-09-2021
Service Advisor YEN MEI WONG

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
LIM
TIONG GUAN
635A PUNGGOL DRIVE
#08-617
Singapore 821635

License plate	Model code	First registration	VIN	Model	Mileage
SLB1020H	5G12BZ	28-03-2016	WVWZZZAUZGW053450	Golf 1.2 TLBM 81 TSI D7F	44,013

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
5G4837652B	Door Seal	1	pcs.	107.32	50.00% #1	53.66	57.42
D 378500A2	Sound Absorber Laminated DOOR INSULATOR	1	pcs.	43.65	50.00% #1	21.83	23.36
5G4867912A	Door Seal Inner RHF DOOR INNER SEAL A/O 13/9/2021	1	pcs.	202.30	50.00% #1	101.15	108.23
N 91203801	Bolt With Polygon Socket	2	pcs.	5.17	50.00% #1	5.17	5.53
8T0837947	nut	2	pcs.	1.45	50.00% #1	1.45	1.55
5K2837016J	Door Latch RHF DOOR LOCK A/O 13/9/2021	1	pcs.	399.55	50.00% #1	199.78	213.76
WHT005504	Fill. Hd. Screw	2	pcs.	2.76	50.00% #1	2.76	2.95
N 90581401	Plug OS CD 13/9/2021	1	pcs.	0.57	50.00% #1	0.29	0.31
5N0837111 9B9	Cap Satin Black A/O 13/9/2021	1	pcs.	3.73	50.00% #1	1.87	2.00
WHT006515	Hex Socket Head Locating A/O 13/9/2021	1	pcs.	1.78	50.00% #1	0.89	0.95
WHT005353	Pop-Rivet	8	pcs.	0.53	50.00% #1	2.12	2.27
3B0867334B	Grommet	3	pcs.	1.70	50.00% #1	2.55	2.73
WHT006587	Clip OS CD 13/9/2021	3	pcs.	1.71	50.00% #1	2.57	2.75
7L6868243	Clip	6	pcs.	1.63	50.00% #1	4.89	5.23
1K0010833P	Sticker STICKER (TYRE PRESSURE)	1	pcs.	15.84	50.00% #1	7.92	8.47
5G0010000JB	Tire Pressure Label OS CD 13/9/2021	1	pcs.	14.08	50.00% #1	7.04	7.53
7D0000279A	Identification Plate STICKER (CHASSIS NO) OS CD 13/9/2021	1	pcs.	529.83	50.00% #1	264.92	283.46
5G6839700D	Door Seal Outer	1	pcs.	107.32	50.00% #1	53.66	57.42
D 378500A2	Sound Absorber Laminated DOOR INSULATOR	1	pcs.	43.65	50.00% #1	21.83	23.36
8K0831402D	Door Hinge LOWER	1	pcs.	142.59	50.00% #1	71.30	76.29
N 91203801	Bolt With Polygon Socket	2	pcs.	5.17	50.00% #1	5.17	5.53
N 91205602	Hex Bolt With Internal To	4	pcs.	3.59	50.00% #1	7.18	7.68
8T0837947	nut	2	pcs.	1.45	50.00% #1	1.45	1.55
5G6867914A	Door Seal Inner	1	pcs.	88.44	50.00% #1	44.22	47.32
5K4839016AF	Door Latch DOOR LOCK	1	pcs.	383.00	50.00% #1	191.50	204.91
WHT005504	Fill. Hd. Screw	2	pcs.	2.76	50.00% #1	2.76	2.95
1Y0837111	Plug	1	pcs.	5.11	50.00% #1	2.56	2.74
5G6839432J 5AP	Glass Channel Black RHR DOOR CHANNEL SEAL A/O 13/9/2021	1	pcs.	249.15	50.00% #1	124.58	133.30
5G6867222G BAS	Door Trim Panel RHR DOOR BOARD OS CD 13/9/2021	1	pcs.	674.49	50.00% #1	337.25	360.86
7L6868243	Clip	6	pcs.	1.63	50.00% #1	4.89	5.23

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 3/4
Document no. 12033124737
Document date 08-12-2021
Customer no. 5211043801
Customer GST-ID
Dealer 30001
Job order number 2021034690/ 1
Job order date 13-09-2021
Service Advisor YEN MEI WONG

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591
Customer Details:
Mr
LIM
TIONG GUAN
635A PUNGGOL DRIVE
#08-617
Singapore 821635

License plate	Model code	First registration	VIN	Model	Mileage
SLB1020H	5G12BZ	28-03-2016	VWVZZZAUZGW053450	Golf 1.2 TLBM 81 TSI D7F	44,013

Position no.	Description	Quantity	Unit	Unit price excl. GST	Tax code	Total amount excl. GST	Total amount incl. GST
3AA868243A	Clip	1	pcs.	1.63	50.00% #1	0.82	0.88
5G0035453G	Woolfer	1	pcs.	80.82	50.00% #1	40.41	43.24
	RH REAR DOOR SPEAKER A/O 13/9/2021						
WHT005353	Pop Rivet	8	pcs.	0.53	50.00% #1	2.12	2.27
	A/O 13/9/2021						
5G0810972D	Wheelhouse Protector	1	pcs.	249.07	50.00% #1	124.54	133.26
	RHS REAR FENDER LINER A/O 13/9/2021						
5G0854858	Side Member Trim	1	pcs.	39.81	50.00% #1	19.91	21.30
	RHR FENDER LINER LOWER TRIM A/O 13/9/2021						
5Q0598611	Radlager Mit Montage Teil	1	pcs.	596.57	50.00% #1	298.29	319.17
	RHR WHEEL BEARING A/O 13/9/2021						
5Q0501117A	Stub Axle	1	pcs.	296.19	50.00% #1	148.10	158.47
	OS CD 13/9/2021						
WHT003853	Bolt Hex. Hd.	4	pcs.	4.55	50.00% #1	9.10	9.74
	A/O 13/9/2021						
5Q0501049BH	Rear Axle Beam	1	pcs.	2,602.74	50.00% #1	1,301.37	1,392.47
	A/O 13/9/2021						
N 10765901	Hexagon Flange Screw	2	pcs.	11.87	50.00% #1	11.87	12.70
N 90648402	Bolt Hex. Hd.	8	pcs.	6.00	50.00% #1	24.00	25.68
N 10628601	Bolt Hex. Hd. With Should	2	pcs.	8.15	50.00% #1	8.15	8.72
VWLM3318	DEGREASER CLEANER 500ml	1	pcs.	18.80	50.00% #1	9.40	10.06
CINTURATO 205/55R16	Pirelli CintuP7 205/55R16	1	pcs.	544.00	#1	544.00	582.08
5G6839902B 041	Trim For Door Window Fram	1	pcs.	97.47	50.00% #1	48.74	52.15
	RHR DOOR TRIM (BLACK) A/O 13/9/2021						
	Towing assistance - AWP	1	pcs.	195.00	#1	195.00	208.65
	LABOUR	10	pcs.	840.00	50.00% #1	4,200.00	4,494.00
	SPRAY PAINT	5	pcs.	800.00	50.00% #1	2,000.00	2,140.00
	R&R FRT SEAT & CARPET	1	pcs.	840.00	50.00% #1	420.00	449.40
	R&R REAR LUGGAGE TRIM	0.5	pcs.	840.00	50.00% #1	210.00	224.70
	R&R REAR SEAT	0.5	pcs.	840.00	50.00% #1	210.00	224.70
	TRANSFER DOOR MECHANISM	1	pcs.	840.00	50.00% #1	420.00	449.40
	VEHICLE ON BENCH- CELESTE BENCH	1	pcs.	1,500.00	50.00% #1	750.00	802.50
	R&R FRT SEAT AIRBAG	1	pcs.	360.00	50.00% #1	180.00	192.60
	R&R RHS REAR DOOR BOARD LEATHER	1	pcs.	360.00	50.00% #1	180.00	192.60
	SPRAY RIM	1	pcs.	400.00	50.00% #1	200.00	214.00
	FWD VS LONPAC						
	3RD PARTY VEHICLE SLW2745H						
	D.O.A: 01-09-2021						
	SURVEYOR: STEVE LKK						
	REPAIR LIMIT \$21,000						

Tax Code	Labour	Labour Discount	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
#1	2,670.00	1,860.00	18,293.51	17,554.27	7%	1,467.45	19,414.27	20,963.51	22,430.96

VOLKSWAGEN CENTRE SINGAPORE

247 Alexandra Road
Singapore 159934
Biz. Reg. No.: 199101494Z
GST No.: M200985052



Tax invoice

Page 4/4
Document no. 12033124737
Document date 08-12-2021
Customer no. 5211043801
Customer GST-ID
Dealer 30001
Job order number 2021034690/ 1
Job order date 13-09-2021
Service Advisor YEN MEI WONG

Company
Lonpac Insurance BHD
101 Thomson Road
#18-01 United Square
Singapore 307591

Customer Details:
Mr
LIM
TIONG GUAN
635A PUNGGOL DRIVE
#08-617
Singapore 821635

License plate	Model code	First registration	VIN	Model	Mileage
SLB1020H	5G12BZ	28-03-2016	WVWZZZAUZGW053450	Golf 1.2 TLBM 81 TSI D7F	44,013

Tax Code	Labour	Labour Discount	Material	Material Discount	GST %	GST	Total Discount	Total amount excl. GST	Total amount incl. GST
Total	2,670.00	1,860.00	18,293.51	17,554.27		1,467.45	19,414.27	20,963.51	22,430.96

Customer



Please inspect your vehicle prior to leaving our premises; we seek your understanding that we are not able to honour claims on scratches, dents etc. after your car has left our premises.

-----VISIT OUR WEBSITE: aftersales.vw.com.sg (for online service appointments) and volkswagen.com.sg and www.skoda.com.sg (for additional services, products and promotions).-----

All fund transfer payments should be made payable to Volkswagen Group Singapore Pte Ltd; Bank Name: Deutsche Bank AG (Singapore Branch), Bank Account: 2528214002, Swift Code: DEUTSGSG. Please indicate Customer Number (eg. 521XXXXXX), Customer Name and Invoice Number in the payments.

Until payment of all goods (parts, accessories etc.) has been made in full to and received by Volkswagen Group Singapore (VGS), the goods remain in legal possession of VGS, irrespective if they have already been installed into your vehicle. However, the warranty of the goods (where applicable) starts with the issuance of the invoice or the collection of your car, whichever is earlier.

For warranty terms and conditions please visit our website www.volkswagen.com.sg

This is an authorised document. No signature is required.

All invoices are denominated in SGD, unless otherwise stated.



Website: www.mova.com.sg
Co. Reg. No.: 198904033G
GST Reg. No.: M2-0088864-2

Main Office: Mova Building, No. 22, Jalan Kilang, Singapore 159419

Tel: (65) 6476 3333 Fax: (65) 6271 5891

Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792

Tel: (65) 6262 3377 Fax: (65) 6264 3151

Workshop Dept: Blk 1008, Bukit Merah Lane 3, #01-04/06/08, Singapore 159722

Tel: (65) 6272 3892 Fax: (65) 6270 8314

24 Hours Breakdown Service: (65) 9799 8888

Mr LIM TIONG GUAN

BLK 717 TAMPINES ST 72

#13-77

Singapore 520717

Tel: 98730897

Tax Invoice

Inv No. : RKL121090151

Date : 15 Sep 2021

Ref : B16422

Currency : SGD

Terms : COD

RA No. : RKLR21090048

Veh No. : SMN1704T

Sales : Michelle Lee

#	Description	Qty	UOM	Unit Price	Amt
1	RENTAL CHARGES 14/09/2021 to 15/10/2021 VOLKSWAGEN GOLF : SMN1704T DRIVEN BY : LIM TIONG GUAN YOUR REF : VW-ALEX-SLB1020H	31.00	DAY	112.15	3,476.65

Remarks:

VW-ALEX-SLB1020H

This is a computer generated document. No signature is required.
Cheque should be crossed and made payable to Mova Automotive Pte Ltd.
Bank Transfer - OCBC Bank Account Name: Mova Automotive Pte Ltd. /
Account No.: 524-067097-001

Subtotal : S\$ 3,476.65
GST 7.0% : S\$ 243.37
Total : S\$ 3,720.02
Paid : S\$ 3,720.02
Outstanding : S\$ 0.00



AUTOMOTIVE PTE LTD

Website: www.mova.com.sg
Co. Reg. No.: 198904033G

Automotive Pte Ltd

Main Office: No. 22 Jalan Kilang, Singapore 159419
Bukit Merah Branch:
Blk 122 Bukit Merah Lane 1 #01-50, Singapore 150122
Fan Yoong Branch: No. 15 Fan Yoong Road, Singapore 629792
Tel: (65) 6476 3333 Fax: (65) 6270 8314
24 Hours Breakdown Service: (65) 9799 8888
Bedok Branch: 219 Bedok Central #01-138, Singapore 460219
Tel: (65) 6604 7877

RENTAL AGREEMENT

RA NO.: B 16422

RECEIVED 21 OCT 2021

RENTAL DETAILS		INSURANCE EXCESS AMOUNT	
Vehicle Make/Model:	GOLF	Vehicle No:	SMN 1704T
Date/Time Out:	14-9-21 16:00	Singapore	Malaysia
Petrol Level Out:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	SS 2500	SS 3500.00
Date/ Time In:	14/10/21 10:20	Per Accident	Per Accident
Petrol Level In:	E 1/8 1/4 3/8 1/2 5/8 3/4 7/8 F	Charges	
Change Over 1:	Date: Initial:	Months @\$	Per Month
Change Over 2:	Date: Initial:	Weeks @\$	Per Week
KM Out:	KM In:	Days @\$ 112.15	Per Day
		Hours @\$	Per Hour
HIRER DETAILS		Sub-Total	
Named Hirer	Lim Tong Guan	3476.65	
Name:	9873 0897	Less Discount	%
Address:	Blk 717 Tampines St 72	Rental Charges	
	#13-77	CDW @\$	per day / week / month
	SC 520717	PAI @\$	per day / week / month
Identity Card No:	S936769I	Petrol Top-Up	
Date of Birth:	15/11/1979	Misc Charges	
Driving License:	S936769I	GST	7%
Country of Issue:	S9	Total	3702.00
Tel:	(HP) 9873 0897 (O)	VISA / MASTER CARD / AMEX	CASH / COMPANY BILLING / OTHERS
Nationality:	S9	Pre-Payment	
Effective Date:	23 Oct 2009	Downpayment and Deposit	NA
Additional Hirer		Amount Refunded/ Due	
Name:		Signature of Refund	
Address:		Remarks:	Pearlyn
		Invoice No:	Ref. No:
		Checked Out By:	Checked In By:
Identity Card No:		Checked By:	
Date of Birth:		Sales-In Charge:	Michelle
Driving License:		Past 3 years accidents	YES <input type="checkbox"/> NO <input type="checkbox"/>
Country of Issue:			
Tel:	(HP) (O)		
Nationality:			
Effective Date:			

I fully understand and agreed to the terms and condition appended on both sides of this Vehicle Rental Agreement. I also agreed that if there is any outstanding amount payable after the conclusion of my rental not restricted to parking or traffic infringements during my period of hire, I will agreed that these outstanding payment be billed to my charge/ credit card voucher given above. All above information given by me are true in connection to this agreement.

Hirer's Signatory / Company Stamp (if corporate hirer)

Authorised Manager Signature

Date & Time

IMPORTANT

- Only authorized drivers with valid driving license of minimum 2 years may drive the rental vehicle.
- All rental vehicles are strictly for Singapore use only, and may not be driven outside Singapore without prior approval of MOVA Automobile.
- In any accident, the Hirer must report to MOVA Automobile immediately. The Hirer shall endeavor to assist in all manners possible.
- The Hirer shall be liable for all excess charges (if any) for late return at the hourly rate shown, inclusive of CDW and PAI. Late return of more than 4 hours will be considered as a day rental.
- All traffic infringements and summons (if any) are the responsibility of the Hirer.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SLW2745H

Date of Accident

01/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **Lonpac Insurance Bhd**

Period of Insurance **05/02/2021 - 04/02/2022**

Requested By **Meiy Wong (Volkswagen Grou...**

Requested Date **04/09/2021 11:13**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



TAX INVOICE

GST REG NO. : M90368910N

08.09.2021 01:14:08 KKHBTCHID

LIM KAI HAO, ARISTOTLE ✓
717 TAMPINES STREET 72
#13-77
SINGAPORE 520717

External ID/NRIC : T2015898G
Case number : 7621032475J
Customer number : 3027057108
Admission date : 01.09.2021 Time: 21:14
Discharge date : 02.09.2021 Time: 11:35
Location : KPPS WD55 55-27 55-5P12
Billing date : 08.09.2021

Patient : LIM KAI HAO, ARISTOTLE

DESCRIPTION	CHARGES BEFORE GOVT GRANT	AMOUNT PAYABLE
WARD (CLASS C) (1.0 day(s))	374.00	36.00
DAILY TREATMENT FEE	160.00	32.00
DRUGS / PRESCRIPTIONS / INJECTIONS	3.80	3.80
WARD PROCEDURES	84.00	17.00
CONSUMABLES	1.89	1.89
PROFESSIONAL FEES - DOCTOR	229.00	45.80
Total charges	852.69	
Government grant	(716.20)	
Amount payable before GST		136.49
Add 7% GST		9.55
LESS GST ABSORBED BY THE GOVERNMENT		(9.55)
A&E ATTENDANCE FEE		127.00
Total amount payable		263.49

VIEW YOUR MEDISAVE AND/OR MEDISHIELD LIFE CLAIM DETAILS ONLINE: Login to mycpf online services with your SingPass at <http://www.cpf.gov.sg> and proceed to My Statement >> Section B >> Medisave/MediShield Life/Integrated Shield Plan Claims and Reimbursements. For more information, please visit <http://www.cpf.gov.sg> >> FAQ >> Healthcare.

REIMBURSEMENT INFORMATION FOR EMPLOYERS AND INSURERS: Reimbursement should be made to cash outlay first, followed by Medisave, then MediShield Life OR the Integrated Shield Plan. To make reimbursement to Medisave and MediShield Life, submit through internet at <http://www.cpf.gov.sg> and proceed to Employers >> Services >> Medisave/MediShield Life Reimbursement. To reimburse to an Integrated Shield Plan, please pay directly to the private insurer offering the Integrated Shield Plan.

(for donations, please tear along this line and enclose the cheque payment)



Because every woman and child deserve good health.

The KKH Health Fund (part of SingHealth Fund) is a registered charity that supports needy patients, research and education at KK Women's and Children's Hospital Pte.Ltd. As an Academic Medical Centre, SingHealth advances medical research and education through its Obstetrics & Gynaecology and Paediatrics Academic Clinical Programmes. We welcome you to join in our cause in protecting and advancing the health of women and children.

I (name) (contact#) would like to make a one-time contribution of (\$ amount) to KKH Health Fund for ☐ Needy Patients ☐ OBGYN Academic Clinical Programme/ ☐ PAEDS Academic Clinical Programme. *If no selection is indicated, donation will be made towards Needy Patients.

I (name) (contact#) would like to make a monthly donation. Please contact me to make the arrangement.

Please Issue a cheque in favour of "SHF-KKH Fund" and mail it to: KKH Health Fund c/o KK Women's and Children's Hospital, 100 Bukit Timah Road, S(229899).

Thank you for your contribution. Donations are entitled to tax exemption. Please provide your name, mailing address, NRIC and contact number at the back of your cheque. A tax exempt receipt will be issued for donations of S\$50 and above. For more information, please visit www.kkh.com.sg or email development@kkh.com.sg

Case Number: 7621032475J



TAX INVOICE

LIM KAI HAO, ARISTOTLE
717 TAMPINES STREET 72
#13-77
SINGAPORE 520717

External ID/NRIC : T2015898G
Case number : 7621032475J
Billing date : 08.09.2021

Patient : LIM KAI HAO, ARISTOTLE

DESCRIPTION	CHARGES BEFORE	AMOUNT
	GOVT GRANT	PAYABLE
Payment		
WAIVER FOR COVID-19 TEST		0.00
LIM KAI HAO, ARISTOTLE		0.00
Amount due		
WAIVER FOR COVID-19 TEST		0.00
LIM KAI HAO, ARISTOTLE: Amount due		263.49
The CE Attendance Fee and payment, if any, has/have been transferred to the hospitalization bill to facilitate claims from Medisave and/or insurance, where applicable		

IMPORTANT INFORMATION FOR YOUR ATTENTION

[] Maximum Withdrawal Limit has reached. Cash payment is required. [] Insufficient Medisave Balance. Cash payment is required.
[] Refund will be used to offset other outstanding bill(s). Any balance after offset will be refunded in cheque.



ORIGINAL RECEIPT

CAEEAT

01.09.2021 20:39 hrs

GST Registration No. : M90368910N

Bill To

LIM TIONG GUAN (LIN ZHONGYUAN)
/ 717 TAMPINES STREET 72
TAMPINES STARLIGHT
#13-77 SINGAPORE 520717

MRN/NRIC : S7936769I
CASE NUMBER : 6921383291B
CUSTOMER : 3022494999
A&E VISIT : 01.09.2021 20:04

Name of Patient LIM TIONG GUAN (LIN ZHONGYUAN)

Service Description

Amount (\$\$)

DRUGS / PRESCRIPTIONS / INJECTIONS
A&E ATTENDANCE FEE

TOTAL CHARGES

LESS : GOVERNMENT GRANT

AMOUNT PAYABLE BEFORE TAX

ADD : 7% GST

AMOUNT PAYABLE AFTER TAX

LESS : GST ABSORBED BY THE GOVERNMENT

NET AMOUNT PAYABLE

PAYMENT

LIM TIONG GUAN (LIN ZHONGYUAN)

AMOUNT DUE

LIM TIONG GUAN (LIN ZHONGYUAN)

FOR INFORMATION:

ST: P SN: S7936769I

PAYMENT DETAILS

NAME

LIM TIONG GUAN (LIN ZHONGYUAN)

DATE

01.09.2021

AMOUNT

132.00

PAYMENT TYPE

NETS

THIS IS AN ORIGINAL RECEIPT FOR NETS PAYMENT OF \$132.00 RECEIVED ON 01.09.2021.

TYPE OF SUPPLY: CASH/CREDIT

"VIEW YOUR MEDISAVE AND/OR MEDISHIELD LIFE CLAIM DETAILS ONLINE: Login to mycpf online services with your SingPass at <http://www.cpf.gov.sg> and proceed to My Statements» Section B» Medisave/MediShield Life/Integrated Shield Plan Claims and Reimbursements. For more information, please visit <http://www.cpf.gov.sg> FAQ» Healthcare, REIMBURSEMENT INFORMATION FOR EMPLOYERS AND INSURERS: Reimbursement should be made to cash outlay first, followed by Medisave, then MediShield Life OR the Integrated Shield Plan. To make reimbursement to Medisave and MediShield Life, submit through internet at <http://www.cpf.gov.sg> and proceed to Employers» Services» Medisave/MediShield Life Reimbursement. To reimburse to an Integrated Shield Plan, please pay directly to the private insurer offering the Integrated Shield Plan." Payment may be made via SingHealth HealthBuddy App, HealthHub App, DBS PayLah! App, DBS Internet Banking, at AXS station or by cheque. Payment may also be made at the Patient Service Centre during office hours or at A&E Registration Counter after office hours.

F/BO/02-003.R17

Please attach this portion to your cheque payment.

Cheque should be crossed and made payable to "Changi General Hospital Pte Ltd".

Please mail to Robinson Road Post Office, PO Box 2093, Singapore 904093.

Amount Enclosed : \$

Cheque No./Bank :

S7936769I LIM TIONG GUAN (LIN ZHONGYUAN)

CGH S7936769I

6921383291B

01.09.2021

20:39 hrs

BALANCE DUE : S\$ 0.00

MRN/NRIC : S7936769I

CASE NUMBER : 6921383291B

ADMISSION DATE : 01.09.2021

0000000000000000




KK Women's and
Children's Hospital
SingHealth

Reg No 1285042276

ORIGINAL

MEDICAL CERTIFICATE

PAS2021247602

Name LIM KAI HAO, ARISTOTLE		NRIC No. T2015898G
This is to certify that the above named is unfit for duty for a period of <u>7</u> days from <u>01-Sep-2021</u> to <u>07-Sep-2021</u> inclusive.		
Type of medical leave granted:		
<input checked="" type="checkbox"/> Hospitalization Leave	<input type="checkbox"/> Outpatient Sick Leave	
Admitted on <u>01-Sep-2021</u>	<input type="checkbox"/> Maternity Leave	Delivered on: _____
Discharged on <u>02-Sep-2021</u>	<input type="checkbox"/> Sterilization Leave	Operated on: _____
This certificate is not valid for absence from court attendance.		
Fit for light duty from <u>N.A.</u>	to <u>N.A.</u>	
Time Chit: Time in <u>N.A.</u>	Time out <u>N.A.</u>	
Diagnosis	Surgical Operation (If applicable)	
Comments:		
Hospital KK Women's and Children's Hospital Pte. Ltd.	Date 02-Sep-2021	Signature, Name (in BLOCK LETTERS) and Designation/MCR No.  JOSHUA TUNG YI MIN, 63029B

KK Women's and Children's Hospital Pte. Ltd.
Reg No. 1285042276




Changi
General Hospital
SingHealth

ORIGINAL

MEDICAL CERTIFICATE

EMD2021154861

Name LIN TONG GUAN (LIN ZHONGYUAN)		NRC No. S7936769X	
This is to certify that the above-named is unfit for duty for a period of _____ days from 02-Sep-2021 to 02-Sep-2021			
Type of medical leave granted			
<input type="checkbox"/> Hospitalisation Leave		<input checked="" type="checkbox"/> Outpatient Sick Leave	
Admitted on _____		Discharged on _____	
Discharged on _____		Discharged on _____	
This certificate is not valid for absence from court attendance			
At to sign due from N.A.		At N.A.	
Time in N.A.		Time out N.A.	
Diagnosis		Surgical Operation (if applicable)	
Comments			
Hospital Clinic Emergency Medicine Changi General Hospital		Ward No. CGH Accident & Emergency Date 01-Sep-2021	Signature, Name (in BLOCK LETTERS) and Designation NRC No.  TEO ZHONGYANG 156390

Cecilia Chong (LKK Auto)

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Sent: Tuesday, 25 January 2022 6:17 pm
To: Cecilia Chong (LKK Auto)
Cc: MT_Claim_SG; Admin A; Su Li (LKK Auto)
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H
ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/g3
- LPI Ref: 21/21/21/VP05/024920

Lonpac External - Confidential

Dear Cecilia

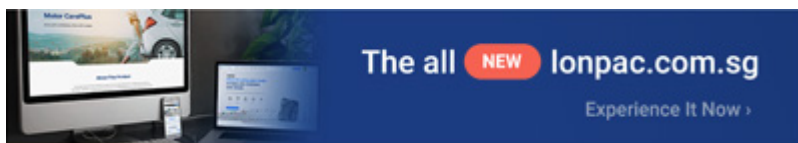
Please proceed.

<u>Lonpac's 2nd Offer</u>
<u>S\$</u>
22,430.96
3,317.00
395.49
2.00
26,145.45

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 25 January 2022 1:43 pm
To: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/g53 - LPI Ref: 21/21/21/VP05/024920

Dear Kenny,

Yes, TP propose 31 days at \$107.00 /day. So total for LOR is \$3,317.00.

Sorry for the typo in my previous email. TP claiming LOR not LOU.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

From: KENNY LIM CHING GHEE <kennylin@lonpac.com>
Sent: Tuesday, 25 January 2022 12:54 pm
To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/g3 - LPI Ref: 21/21/21/VP05/024920

Lonpac External - Confidential

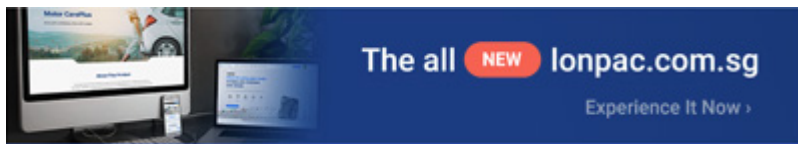
Dear Cecilia

Is your proposal for LOR at 31days @ \$107 per day at \$3,317.00?

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>
Sent: Tuesday, 25 January 2022 10:33 am
To: KENNY LIM CHING GHEE <kennylim@lonpac.com>
Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>
Subject: Re: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/g3 - LPI Ref: 21/21/21/VP05/024920

Dear Kenny,

TP reject offer, propose of 31 days of LOU. As they claim that Saturdays they are not open therefore is consider as total of 5 weekends.

Kindly let us have your approval / instruction.

Thanks

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"



Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Auto
Consultants
Pte Ltd

Save the Earth. Print only when necessary.

From: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Sent: Friday, 21 January 2022 2:25 pm

To: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/gs3 - LPI Ref: 21/21/21/VP05/024920

Lonpac External - Confidential

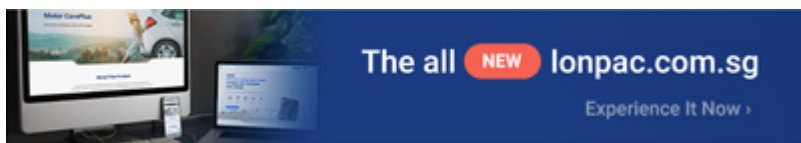
Dear Cecilia

Please proceed to settle as per your recommendations.

Thank you.

Best Regards

Kenny Lim
Asst. Claims Manager | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Cecilia Chong (LKK Auto) <CeciliaChong@lkkauto.com>

Sent: Friday, 21 January 2022 10:12 am

To: KENNY LIM CHING GHEE <kennylim@lonpac.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Su Li (LKK Auto) <suli@lkkauto.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/g3 - LPI Ref: 21/21/21/VP05/024920

Lonpac Ref: **21/21/21/VP05/024920**

LKK Ref: CC4/LPC21009383/g3

Dear Sirs/Madam,

We refer to the above matter.

We have highlighted to your good office on 13/09/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

This is a BOLA \$5. Liability is not in our driver's favour.

Summary to offer to third party repairer, "VOLKSWAGEN GROUP SINGAPORE PTE LTD" is as follows: -

	Claimed Amount	Revised Amount
1. Cost of Repair (w/GST)	\$ 47,478.09	\$ 22,430.96
2. Loss of Rentalw/GST (31days x \$120.00)	\$ 3,720.00	\$ 2,996.00 (28days x \$107.00)
3. LTA/ GIA Search Fee	\$ 2.00	\$ 2.00
4. MEDICAL FEE	\$ 395.49	\$ 395.49
Total	\$ 51,595.58	\$ 25,824.45

**23days recommendation for repair + 4sundays + 1PRS = 28days.

Relevant supporting claim documents are attached herewith for your perusal and reference.

The above is for your approval.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

"Wishing You Happiness & Prosperity Chinese New Year 2022"

Best Regards,

Cecilia Chong | Case Handler

LKK Auto Consultants Pte Ltd

DID: 6749-4274 | MAIN: 6256 3561 | EMAIL: CeciliaChong@lkkauto.com | FAX: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.