

RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H
ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/bs3 -
LPI Ref: 21/21/21/VP05/024920

KENNY LIM CHING GHEE <kennylim@lonpac.com>

Tue 9/7/2021 1:24 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

📎 1 attachments (908 KB)

INSD GIA.pdf;

Lonpac External - Confidential

Dear Su Li

Please see attachment for a copy of our Insd's GIA report.

Thank you.

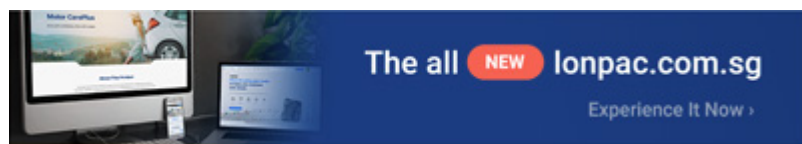
Best Regards

Kenny Lim

Asst. Claims Manager | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

DID: 6279 9256 | Fax: (65) 6296 2706



"In view of the revised measures for transition under Phase 2 COVID-19 restrictions effective 19 August 2021, 50% of our staff will be working from home. Please expect delays in our replies, payments and claims settlements during this period. Your understanding is greatly appreciated and we apologise for any inconvenience caused".

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 7 September 2021 10:32 am

To: GERALD POH WEE BIN <geraldpoh@lonpac.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Cc: MT_Claim_SG <mt_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>

Subject: Re: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3 LKK REF : CC4/LPC21009383/bs3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned

****Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd

From: Admin-D (LKKAuto) <admin-d@lkkauto.com>

Sent: Tuesday, September 7, 2021 8:45 AM

To: 'GERALD POH WEE BIN' <geraldpoh@lonpac.com>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: 'MT_Claim_SG' <mt_claim@lonpac.com>

Subject: RE: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021
ALONG TAMPINES INDUSTRIAL AVE3

Dear Sir / Mdm,

Thank you for your assignment.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: GERALD POH WEE BIN <geraldpoh@lonpac.com>
Sent: Tuesday, 7 September, 2021 6:47 AM
To: assignments@lkkauto.com
Cc: MT_Claim_SG <mt_claim@lonpac.com>; germaine@vw.com.sg
Subject: FW: REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3

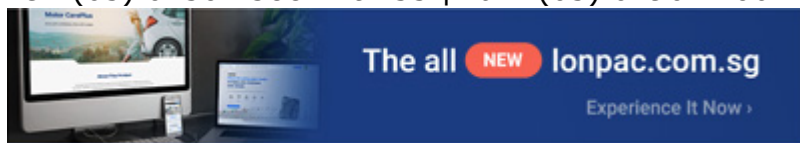
Lonpac External - General

Our Ref : 21/21/21/VP05/024920

Dear Summer,

FYA.

Best Regards
Gerald Poh
Senior Claims Executive | Lonpac Insurance Bhd
300 Beach Road, #17-04/07 The Concourse, Singapore 199555
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

From: Ong Germaine (VGS - SG/Singapore) <Germaine.ong@vw.com.sg>
Sent: Monday, 6 September 2021 7:47 pm
To: MT_Claim_SG <mt_claim@lonpac.com>
Cc: Cheong Pearlyn (VGS - SG/Singapore) <Pearlyn.cheong@vw.com.sg>; Kong Charmaine (VGS - SG/Singapore) <charmaine.kong@vw.com.sg>; Wong MeiY (VGS - SG/Singapore) <meiy.wong@vw.com.sg>; Tang Shu Shi (VGS - SG/Singapore) <shushi.tang@vw.com.sg>
Subject: [WARNING: ATTACHMENT UNSCANNED][WARNING: ATTACHMENT UNSCANNED]REQUEST FOR DIRECT SETTLEMENT VEHICLE INVOLVING SLB1020H& SLW2745H ON 01/09/2021 ALONG TAMPINES INDUSTRIAL AVE3

Dear claim

Please see attached GIA report and estimate

Please arrange survey at 17 Tuas ave 9

Vehicle at workshop

Best Regards,

Germaine Ong
Body & Paint Supervisor
Volkswagen Group Singapore Pte Ltd
17 Tuas ave 9
Singapore 639197

Hp: +6592361588

Germaine.ong@vw.com.sg

<http://www.vw.com.sg>



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