

## Asher Sng (LKKAuto)

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**From:** Mei Kwan (LKKAuto)  
**Sent:** Wednesday, 11 May 2022 09:15  
**To:** GERALD POH WEE BIN; Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG; Admin A  
**Subject:** RE: LOD SUBMISSION: OUR REF: GBC 3099 G ; YOUR REF: 20/21/21/VC05/024927 ; DOA: 31/08/21 \*\*\* LKK REF: CC4/LPC21009376/Bea3q2  
**Attachments:** GBC 3099 G - LTA SEARCH.jpeg; GBC 3099 G - LOA.pdf; GBC 3099 G - Proforma\_Invoice.pdf; GBC 3099 G - GIA.pdf; GBC 3099 G - RENTAL INVOICE.pdf  
**Follow Up Flag:** Follow up  
**Flag Status:** Completed

WITHOUT PREJUDICE

Our Ref : **GBC3099G**  
Your Ref : **20/21/21/VC05/024927**

07/05/2022

LONPAC INSURANCE BHD  
300 Beach Rd #17-04/07 Singapore 199555

Attention: Motor Claims Department

Dear Sir/Mdm.

Accident on 31/08/21 along PIE TOWARDS TUAS BEFORE CTE SLE EXIT involving vehicles GBC 3099 G and GBK 8097 L

We refer to the above-mentioned accident.

We are claiming as per below:-

1. Repair Cost	\$ 4,547.50
2. Loss of Rental for 08 Days x \$150/- per day	\$ 1,200
3. LTA/GIA Search fee	\$ 7.45
<b>TOTAL</b>	<b>\$ 5,754.95</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrostauto.com](mailto:claims@bifrostauto.com)

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

Yours faithfully,  
Andrew  
BIFROST AUTO PTE. LTD.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

# BIFROST AUTO PTE. LTD.

Co. Reg. No. : 201929175W

## LETTER OF AUTHORISATION

Accident on 31/08/21 along PIE TOWARDS TUAS BEFORE CTE SLE EXIT  
involving vehicles GBC 3099G & GBK8097L

In consideration of Bifrost Auto Pte Ltd, 6001 Beach Road #22-01, Golden Mile Tower Singapore 199589, repairing my/our motor vehicle no GBC 3099G at my request, I/We, MEDIA STEREO CAFE ("the claimant") of \_\_\_\_\_ (address) bearing NRIC No 588W the owner of motor vehicle no GBC 3099G, hereby authorize them to demand claim, settle and receive whatever amount settle payable by the insurance company or third party or commence legal proceeding for cost of repairs, loss of use and etc to any of their appointed solicitors to act for me/us in respect of the said accident/claim and all the amount claimed or settled shall belong and make payable to them absolutely by the insurance company of the third party. I/We further authorized them to give an absolute discharge on my/our behalf and to sign discharge voucher(s) and any other documents necessary or incidentals to the conduct and disposal of my/our above claims.

I/We further agree to fully co-operate and attend all court hearings that are necessary to prosecute the claims maintained by Bifrost Auto Pte Ltd.

I/We further agree and undertake to indemnify them against my/our claim for costs which arise therewith.

In the event that my/our claim is unsuccessful, I/we undertake to pay to Bifrost Auto Pte Ltd the cost of repairs to my/our vehicle.

In the event that settlement cheque were to be drawn in my/our favour, I/we hereby give my/our instructions to clear the said cheque on my/our behalf by presenting the same for payment directly into Bifrost Auto Pte Ltd account. Upon clearance of the said cheque, I/we further authorize Bifrost Auto Pte Ltd and/or their appointed law firm to utilize the monies to pay their charges without further reference to me. I confirm that the payment to Bifrost Auto Pte Ltd shall amount to a good discharge of Bifrost Auto Pte Ltd and/or their appointed law firm's obligation to me in respect of the settlement monies.

Dated this 09 day of SEPT (month) 20 21 (year)


Signed by "the claimant"

Name: **MEDIA STEREO CAFE**

NRIC No: **5XXXX588W**


Signed by Bifrost Auto Pte Ltd

Name: \_\_\_\_\_



## LONPAC INSURANCE BHD

CLAIM NO : 20/21/21/VC05/024927  
DATE : 27 MAY 2022

### DISCHARGE VOUCHER

I/We, **MEDIA STEREO CAFE** confirmed acceptance from **M/s LONPAC INSURANCE BHD** and/or owner of **GBK 8097L** the sum of Singapore Dollar **FIVE THOUSAND TWO HUNDRED FIFTY FOUR AND CENTS NINETY FIVE ONLY (\$5,254.95)** in full and final satisfaction, liquidation and discharge of all injury/property losses competent to me/us upon the said **M/s LONPAC INSURANCE BHD** in respect of all injury/property losses sustained by me/us whether now or hereafter to become manifest, arising either directly or indirectly from an accident involving **GBC 3099G** and **GBK 8097L** on **31/08/2021** along **PIE TWDS TUAS BEFORE CTE SLE EXIT**.

I /We hereby agree to indemnify and keep indemnify (**LONPAC INSURANCE BHD/ JIN HUI ELECTRICAL CONTRACTOR**) against all claims and any claims whatsoever made by any person/persons on our behalf in respect of the said accident.

I/We further authorize you to pay the above settlement sum directly to **BIFROST AUTO PTE LTD.**

I/We hereby acknowledged that this payment is made on a without admission of liability basis and without prejudice to all related claims and in respect of our insured's recovery action.



.....  
Signature of vehicle owner/Date

.....  
**MEDIA STEREO CAFE- 15/07/2022**

.....  
Name of vehicle owner /Date

my execution of this Discharge Voucher is only  
for my claim for property damage and not prejudicial  
to any other claims arising from the same accident.

# BIFROST AUTO PTE. LTD.

GST. Reg. No. : 201929175W

## Tax Invoice

**LONPAC INSURANCE BHD**  
300 Beach Rd #17-04/07 Singapore 199555

Inv. No. : BA.RA.2206057  
Inv. Date : 15-06-2022  
Ref : 31/08/21  
Terms : 30 Days  
Veh. No. : GBC3099G  
Make & Model : TOYOTA DYNA

#	Description	Qty	Rate	Total	Tax
1	REPAIR COSTS	1.0	\$4,250.00	\$4,250.00	\$297.50

Subtotal for invoice : S\$4,250.00  
GST (7.0%) : S\$297.50  
Total : S\$4,547.50

On behalf of **BIFROST AUTO PTE. LTD.**

  
(Authorised Signature)

Please make cheque payable to "BIFROST AUTO PTE LTD" and mail to **6001 BEACH ROAD #22-01, GOLDEN MILE TOWER Singapore 199589** or direct bank transfer to **DBS Bank Current Account 070-902-886-1**.

**Revolution Automotive Pte Ltd**

No.8 Kaki Bukit Ave 4, Premier @ Kaki Bukit, #01-49 Singapore 415875

Tel: +65 6452 4457 | Fax: +65 6452 4584

Co. Reg. No.: 201907652D

HEIN MIN LATT

**Rental Invoice**

Contact: 8347 5582

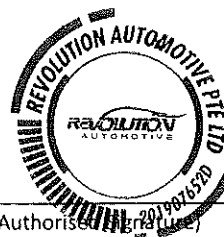
Invoice No. : L21090014  
Date : 13/09/2021  
Ref No. : GBC 3099 G  
Currency : SGD  
Terms : COD  
RA No. : -  
Veh No. : GBA 9264 S

#	Rental Period	No	Rate	Disc	Amt
1.	Rental (06/09/2021 1510hrs to 13/09/21 1700hrs)	8.00	\$ 150.00	0.00	1200.00

Total : \$ 1,200.00  
Amount Due: \$ 1,200.00

I agree to the price as listed above and affirm  
that the goods are received in good condition.

For Revolution Automotive Pte Ltd



(Customer's Signature and Company Stamp)

(Authorised Signature)





8 Kaki Bukit Ave 4 Premier @ Kaki Bukit  
#01-49 Singapore 415875  
Tel: 6452 4457 Fax: 6452 4584  
Email: enquiry@revoauto.com.sg  
Co. Reg. No.: 201907652D

## RENTAL AGREEMENT

R00030

<b>HIRER'S PARTICULAR</b>		Veh. No/Model: <u>GBC 3099G / TOYOTA DYNA</u>																									
Name: <u>HEIN MIN LATT</u>		Rental Veh. No/Model: <u>GBA9264S / TOYOTA DYNA</u>																									
IRIC/Passport No: <u>G3230667K</u>		Date/Time Out: <u>06/09/21 / 1510 HRS</u>																									
Address: <u>426 BEDOK NORTH ROAD # 04-527</u>		Date/Time In: <u>13/09/21 / 1700 HRS</u>																									
Tel: <u>8347 5582</u>		<div style="display: flex; justify-content: space-around;"> <div style="text-align: center;"> <b>OUT</b>  </div> <div style="text-align: center;"> <b>IN</b>  </div> </div>																									
Driving license No: <u>G3230667K</u> Exp:																											
<b>ADDITIONAL DRIVER'S PARTICULAR</b>		Milage: _____ Milage: _____																									
Name: _____		Rental Charges																									
IRIC/Passport No: _____		S\$ _____ S\$ _____																									
Address: _____		<table border="1"> <tr> <td>Hours @</td> <td></td> <td>per hour</td> <td></td> </tr> <tr> <td>Days @</td> <td><u>150</u></td> <td>per day</td> <td><u>1200</u></td> </tr> <tr> <td>Weeks @</td> <td></td> <td>per week</td> <td></td> </tr> <tr> <td>Months @</td> <td></td> <td>per month</td> <td></td> </tr> <tr> <td colspan="2" style="text-align: right;"><b>Subtotal</b></td> <td colspan="2"></td> </tr> <tr> <td colspan="2" style="text-align: right;">GST @ 7%</td> <td colspan="2"></td> </tr> </table>		Hours @		per hour		Days @	<u>150</u>	per day	<u>1200</u>	Weeks @		per week		Months @		per month		<b>Subtotal</b>				GST @ 7%			
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Tel: _____		Others _____																									
Driving license No: _____ Exp: _____		<b>TOTAL CHARGES</b>																									
(A) - ACCIDENTS (D) - DENTS (S) - SCRATCHES																											
		<b>Mode of Payment:</b>																									
		<table border="1"> <tr> <td colspan="2">Cash/Nets/Cheque/Credit Card:</td> </tr> <tr> <td>Deposit</td> <td>Deposit</td> </tr> <tr> <td>Amount</td> <td>Refunded</td> </tr> <tr> <td colspan="2">Remarks: _____</td> </tr> <tr> <td colspan="2">Received by _____</td> </tr> </table>		Cash/Nets/Cheque/Credit Card:		Deposit	Deposit	Amount	Refunded	Remarks: _____		Received by _____															
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Deposit	Deposit																										
Amount	Refunded																										
Remarks: _____																											
Received by _____																											
<p>I/We agreed to the terms and conditions above, overleaf and that all information given are true &amp; correct in all respect. My/Our driving license(s) is/are current and not disqualified from driving. You may charge all amount due on the rental to my/our credit card.</p>																											
<table border="1"> <tr> <th colspan="2">Physical Damage Excess</th> <th rowspan="5">Acknowledgement</th> </tr> <tr> <td>Singapore - Own Damage</td> <td>S\$2,000</td> </tr> <tr> <td>Singapore - 3rd Party Damage</td> <td>S\$2,000</td> </tr> <tr> <td>Malaysia (if applicable)</td> <td>S\$8,000</td> </tr> <tr> <td>or Driver aged &lt; 27 or above 65 and/or less than 2 yrs driving experience regardless of age</td> <td>S\$3,000 (Additional)</td> </tr> </table>		Physical Damage Excess		Acknowledgement	Singapore - Own Damage	S\$2,000	Singapore - 3rd Party Damage	S\$2,000	Malaysia (if applicable)	S\$8,000	or Driver aged < 27 or above 65 and/or less than 2 yrs driving experience regardless of age	S\$3,000 (Additional)															
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<p><b>IMPORTANT NOTE:</b></p> <p>ONLY PERSONS ABOVE 22 YEARS OF AGE, HOLDING A VALID SINGAPORE LICENCE FOR MORE THAN 2 YEARS, AUTHORISED, LICENSED AND SIGNING THIS AGREEMENT MAY DRIVE THE VEHICLE.</p> <p>Vehicle is strictly for use in Singapore only and may not be driven out of Singapore without the prior written consent of Revolution Automotive Pte Ltd.</p> <p>Use of vehicle for illegal purposes (e.g. in connection with theft, drug peddling or trafficking, smuggling) is strictly prohibited.</p> <p>In case of accident, the hirer shall report to Revolution Automotive Pte Ltd immediately.</p>																											
		<p>Hirer Signature/Date _____</p> <p>for Revolution Automotive Pte Ltd</p> <p>Owner Signature/Date _____</p>																									

# Thank You!

You have completed this transaction.  
A copy of the receipt has been sent to  
DTWL94@hotmail.com as requested.



Land Transport Authority

10 Sin Ming Drive

Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 03 Sep 2021 / 17:12:37

Receipt Date/Time : 03 Sep 2021 / 17:12:37

## Tax Invoice/Receipt

Receipt No. : ITNET-00000-210903-003185

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (S\$)	GST Amount (S\$)	Amount After GST (S\$)
Result of Insurance Enquiry - GBK8097L				
As at 31 Aug 2021/14:35:00				
Insurance Co: LONPAC INSURANCE BHD				
1	Insurance Enquiry - GBK8097L Enquiry Fee 20210903171203236427	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				-0.04
Total Amount Payable				7.45
Paid By				
4knax2hr		Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!



## Asher Sng (LKKAuto)

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**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Wednesday, 18 May 2022 09:08  
**To:** Asher Sng (LKKAuto)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: [MANDATE REQUEST] RE: LOD SUBMISSION: OUR REF: GBC 3099 G ; YOUR REF: 20/21/21/VC05/024927 ; DOA: 31/08/21 \*\*\* LKK REF: CC4/LPC21009376/Bea3q2

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

## Lonpac External - General

Dear Asher,

Please proceed as proposed.

Best Regards

Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Asher Sng (LKKAuto) <AsherSng@lkkauto.com>  
**Sent:** Tuesday, 17 May 2022 11:15 pm  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>  
**Subject:** [MANDATE REQUEST] RE: LOD SUBMISSION: OUR REF: GBC 3099 G ; YOUR REF: 20/21/21/VC05/024927 ; DOA: 31/08/21 \*\*\* LKK REF: CC4/LPC21009376/Bea3q2

Dear Sirs,

We refer to the above matter.

We have highlighted to your good office on 02/11/2021 of Third-Party's request to do Direct Settlement with our Principal, Lonpac Insurance Bhd.

The accident occurred when our insured rear ended third party vehicle.

Basing on the reports of the circumstance of the accident, we propose to settle third-party claim at 100% liability.

Summary to offer to repairer **BIFROST AUTO PTE LTD** is as follows: -

	Claimed Amount	Revised Amount
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1. Cost of Repair (w/GST)	\$ 8,946.08	\$ 4,547.50
2. Loss of Rental (8days x \$150)	\$ 1,200.00	\$ 700.00 (7days x \$100)
3. LTA/GIA Search Fee	\$ 7.45	\$ 7.45
<b>Total</b>	<b>\$ 10,153.53</b>	<b>\$ 5,254.95</b>

\*\*5 days recommendation for repair.

Relevant supporting claim documents are attached herewith for your perusal and reference.

Kindly note that this inspection report dated 17.05.22 is only for mandate purpose.

**The above is for your approval please.**

Thank You.

Best Regards,

**Asher Sng** | Case Handler

**LKK Auto Consultants Pte Ltd**

email: [ashersng@lkkauto.com](mailto:ashersng@lkkauto.com) | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

***Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.***

---

**From:** Mei Kwan (LKKAuto) <[Meikwan@lkkauto.com](mailto:Meikwan@lkkauto.com)>

**Sent:** Wednesday, 11 May 2022 09:15

**To:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Asher Sng (LKKAuto) <[AsherSng@lkkauto.com](mailto:AsherSng@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

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Dear Sir / Madam,

Thank you for your email.

Our respective case handler will look into the matter and get back to you in due course.

**Hi Asher,**

**Kindly assist.**

***To check availability of the case handler, you may contact the undersigned.***

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Tuesday, 10 May 2022 2:31 PM

**To:** 'assignments' <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Subject:** FW: LOD SUBMISSION: OUR REF: GBC 3099 G ; YOUR REF: 20/21/21/VC05/024927 ; DOA: 31/08/21

## Lonpac External - General

Our Ref : 20/21/21/VC05/024927

Dear Sirs,

Please forward the email to the case handler.

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706

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**From:** Claims Dept <[claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)>

**Sent:** Tuesday, 10 May 2022 1:59 pm

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** claims <[claims@bifrostauto.com](mailto:claims@bifrostauto.com)>; GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Subject:** LOD SUBMISSION: OUR REF: GBC 3099 G ; YOUR REF: 20/21/21/VC05/024927 ; DOA: 31/08/21

WITHOUT PREJUDICE

Our Ref : **GBC3099G**

Your Ref : **20/21/21/VC05/024927**

07/05/2022

LONPAC INSURANCE BHD

300 Beach Rd #17-04/07 Singapore 199555

Attention: Motor Claims Department

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We are claiming as per below:-

1. Repair Cost	\$ 4,547.50
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<b>TOTAL</b>	<b>\$ 5,754.95</b>

Enclosed herewith a copy each of relevant GIA report, LTA, Proforma Tax invoice, Rental Agreement/Tax invoice, Towing Fee and Letter of Authorization for your attention. Kindly let us have your reply with the next 14 days upon receipt of this letter.

If you have any enquiries, please contact us @ 9648-8228 or you may email to us at [claims@bifrotauto.com](mailto:claims@bifrotauto.com)

NOTE: # Please note that the Loss of Use will be paid based on negotiation and on the NIMA Protocol (Court Guideline).

This is a computer generated letter and does not need a signature.

The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.

GST at 7% is chargeable if applicable

Yours faithfully,  
Andrew  
BIFROST AUTO PTE. LTD.

We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.