

## Mei Kwan (LKKAUTO)

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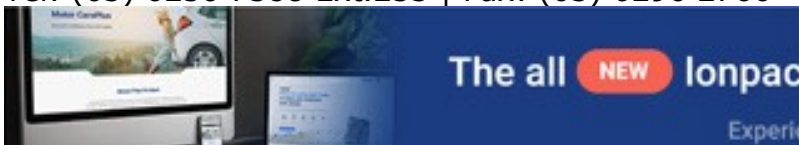
**From:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Sent:** Tuesday, September 7, 2021 12:31 PM  
**To:** Mei Kwan (LKKAUTO)  
**Cc:** MT\_Claim\_SG  
**Subject:** RE: Accident involving GBC 3099 G & GBK 8097 L on 31/08/2021 (PRE-REPAIR SURVEY REQUEST) \*\*\* LKK REF: CC4/LPC21009376/Bba3

## Lonpac External - General

Dear Mei Kwan,

Our insured has not lodged the accident report.

Best Regards  
Gerald Poh  
Senior Claims Executive | Lonpac Insurance Bhd  
300 Beach Road, #17-04/07 The Concourse, Singapore 199555  
Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



We are committed to acting professionally, fairly and with integrity. We do not condone bribery, fraud or corrupt practices.

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**From:** Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>  
**Sent:** Tuesday, 7 September 2021 11:50 am  
**To:** GERALD POH WEE BIN <geraldpoh@lonpac.com>  
**Cc:** MT\_Claim\_SG <mt\_claim@lonpac.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>  
**Subject:** RE: Accident involving GBC 3099 G & GBK 8097 L on 31/08/2021 (PRE-REPAIR SURVEY REQUEST) \*\*\* LKK REF: CC4/LPC21009376/Bba3

Dear Gerald,

We refer to the above matter.

Kindly provide us insured's GIA report for our necessary action.

Please take note that the case handler in-charge is Jasper.

*To check availability of the case handler, you may contact the undersigned.*

Thank you.

Best Regards,

**Mei Kwan** | Admin

**LKK Auto Consultants Pte Ltd**

Phone: 6366 0055 | email: [MeiKwan@lkkauto.com](mailto:MeiKwan@lkkauto.com) | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

*Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

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**From:** Admin-D (LKKAuto)

**Sent:** Monday, September 6, 2021 5:11 PM

**To:** 'GERALD POH WEE BIN' <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>; Admin A <[admin-a@lkkauto.com](mailto:admin-a@lkkauto.com)>

**Cc:** 'MT\_Claim\_SG' <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; assignments <[assignments@lkkauto.com](mailto:assignments@lkkauto.com)>

**Subject:** RE: Accident involving GBC 3099 G & GBK 8097 L on 31/08/2021 (PRE-REPAIR SURVEY REQUEST)

Dear Sir / Mdm,

Thank you for your assignment.

Repairer arrange on 07-09-21.

Best Regards,

Summer Lee | Admin

LKK Auto Consultants Pte Ltd

Phone: 6741-8434 | email: [assignments@lkkauto.com](mailto:assignments@lkkauto.com) | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

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**From:** GERALD POH WEE BIN <[geraldpoh@lonpac.com](mailto:geraldpoh@lonpac.com)>

**Sent:** Monday, 6 September, 2021 5:00 PM

**To:** Assessment Dept <[assessment\\_ral@bifrostauto.com](mailto:assessment_ral@bifrostauto.com)>

**Cc:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>; [assignments@lkkauto.com](mailto:assignments@lkkauto.com)

**Subject:** RE: Accident involving GBC 3099 G & GBK 8097 L on 31/08/2021 (PRE-REPAIR SURVEY REQUEST)

**Lonpac External - General**

WITHOUT PREJUDICE

Our Ref: TBA

Dear Dennis,

Apologizes for the confusion. We are the current insurers.

We shall appoint LKK Auto Consultants Pte Ltd for the PRI

Aside to LKK – Attn : Summer,

FYA

Best Regards

Gerald Poh

Senior Claims Executive | Lonpac Insurance Bhd

300 Beach Road, #17-04/07 The Concourse, Singapore 199555

Tel: (65) 6250 7388 Ext.255 | Fax: (65) 6296 2706



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**From:** Assessment Dept <[assessment\\_ral@bifrotauto.com](mailto:assessment_ral@bifrotauto.com)>

**Sent:** Saturday, 4 September 2021 10:49 am

**To:** MT\_Claim\_SG <[mt\\_claim@lonpac.com](mailto:mt_claim@lonpac.com)>

**Cc:** Claims Dept <[claims\\_rar@bifrotauto.com](mailto:claims_rar@bifrotauto.com)>; Joseph Koh <[claims@bifrotauto.com](mailto:claims@bifrotauto.com)>

**Subject:** Accident involving GBC 3099 G & GBK 8097 L on 31/08/2021 (PRE-REPAIR SURVEY REQUEST)

Without Prejudice

Dear Sir/ Mdm,

We refer to the above matter.

We represent our client, MEDIA STEREO CAFE to notify you of the aforesaid accident involving our client's vehicle GBC3099G and your insured's vehicle GBK8097L on 31/08/2021 at 1435hrs along PIE TWDS TUAS BEFORE CTE SLE EXIT

This serves as a **NOTICE** that we are claiming against GBK8097L for damages, costs and disbursements.

Please let us know within **2 working days** from today, your client's and your intention to conduct a pre-repair survey of our client's vehicle, along with your list of at least **ten (10) motor surveyors**.

If we do not receive any reply from you within the stipulated timeline, we shall proceed to appoint our own surveyor and proceed with the necessary repair for our client's vehicle without further reference to your insured or you.

**Premises for the Pre-repair inspection:** 8 Kaki Bukit Ave 4 #01-49, Premier @ Kaki Bukit Singapore 415875

**Contact Person:** DENNIS TING ( 9385 5409 )

**Contact Email:** [claims\\_rar@bifrostauto.com](mailto:claims_rar@bifrostauto.com)

VEH IN (Date & Time) : 03/09/2021

PRS ARRANGEMENT (Date & Time) : 06/09/2021 after 1400hrs ( Vehicle In )

Kindly cc a copy of this letter to your insured for his/her acknowledgement.

We look forward to hearing from you soon.

To avoid incurrence of any unnecessary cost on both our end, kindly confirm liability status within 7 days from this to minimize time wastage and incurrence of any unnecessary cost(s) on both our end, we seek your kind advice, within 7 days working days, on liability status for subject claim. If we do not hear from you within the stipulated period, we shall proceed with the purchase of your insured GIA report and this cost or any other cost incurred for confirmation of liability status shall be included in our LOD for reimbursement purpose.

*The contents of this document apply to vehicle damages only. All personal injuries and damages arising therefrom are excluded from the ambit and application of this document.*

DENNIS TING

Motor Claims Department

Tel: 9385 5409

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