

RE: SNM21D205054/C02/GBJ1009T/TAYHP / FW: Direct Settlement - Accident Involving GBJ 1009T (OI : CTI - TBA) and SHC 4790R (TP : LKK REF - CC3/CTI21009363/Gbs3) on 02/09/2021

Irene Tay <irene.tay@sg.cntaiping.com>

Tue 9/21/2021 4:46 PM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

 1 attachments (944 KB)

GBJ1009T.pdf;

Dear Sir/Mdm (LKK),

Enclosed herewith our insured SAS report for your attention.

Regards,

Irene Tay

Claims Department (Motor Division)

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896192 | F:(65) 62247478/62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Sent: Wednesday, September 8, 2021 10:12 AM

To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; jasperchua@lkkauto.com; Irene Tay <irene.tay@sg.cntaiping.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: O/R: SNM21D205054/C02/GBJ1009T/TAYHP / FW: Direct Settlement - Accident Involving GBJ 1009T (OI : CTI - TBA) and SHC 4790R (TP : LKK REF - CC3/CTI21009363/Gbs3) on 02/09/2021

Dear all,

Please note that officer in charge for this case is Irene Tay.

Claim no SNM21D205054/C02/GBJ1009T/TAYHP.

Dear Irene,

Pls revert LKK.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at [6224 7175](tel:62247175). Any inconvenience caused is much regretted.

Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 7 September 2021 11:42 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ 1009T (OI : CTI - TBA) and SHC 4790R (TP : LKK REF - CC3/CTI21009363/Gbs3) on 02/09/2021

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Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle SHC 4790R at M/s SMRT AUTOMOTIVE SERVICES PTE LTD on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP estimated cost of repair**
- **TP GIA report**
- **Preliminary advice**

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd