

Asher Sng (LKKAUTO)

From: Su Li (LKK Auto)
Sent: Tuesday, 19 October 2021 12:39
To: Janet Tan; Asher Sng (LKKAUTO)
Cc: Admin A
Subject: Fw: ACCIDENT ON 05/09/2021 15:40 (SGT) VEHICLE NO. GBE5293M & GBJ5953R ALONG TAMPINES AVE 3 LKK REF : CC6/CTI21009362/Aes3
Attachments: GBE5293M ITNET-00000-210906-000126.pdf; 202110_091_GBE5293M.LKK.pdf
Follow Up Flag: Follow up
Flag Status: Completed

From: Janet Tan <sltanjanettan@gmail.com>
Sent: Tuesday, October 19, 2021 11:04 AM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: ACCIDENT ON 05/09/2021 15:40 (SGT) VEHICLE NO. GBE5293M & GBJ5953R ALONG TAMPINES AVE 3

Dear Su Li & LKK Team,

RE: ACCIDENT ON 07/10/2021 11:18 (SGT) VEHICLE NO. GBE5293M & GBJ5953R ALONG TAMPINES AVE 3

We act for **S J GROUP PTE LTD** the owner of motor vehicle no. **GBE5293M**.

We are instructed by the above named to claim damages against you/your insured in connection with a road traffic accident on **05/09/2021** along **Tampines Ave 3** involving our client's vehicle registration number **GBE5293M** and vehicle registration number **GBJ5953R** driven by your insured at the material time.

We are instructed that the accident was caused by your insured's negligent driving and /or management of your insured vehicle. As a result of the accident, our client's vehicle was damaged and our client has been put to loss and expense, particulars of which are as follow:-

1. Cost of Repair	\$6,000.00
2. Loss of Use for 06 days @\$180.00 per day	\$1,080.00
3. Pre-Repair Inspection for 2 days @\$180.00 per day	\$ 360.00
4. GIA / LTA searching fee	\$ 7.45

\$7,447.45

We enclosed the above said-documents for your consideration.

The demand herein is in respect of our client's claim for damages pertaining to his motor vehicle. Please acknowledge it upon receipt and let us have your settlement ASAP.

Thank you!

Regards,
Janet Tan

LETTER OF AUTHORISATION

To: **YSK AUTO WORKSHOP** @ 3:40PM

Re: ACCIDENT ON 05 09 2021 INVOLVING ALONG TAMPINES AVE 3 NEAR BIK 819

INVOLVING VEHICLE NO.
ALONG GBE 5293M AND

GBJ 5953R

1. I/WE the registered owner of vehicle GBE 5293M hereby appoint **YSK AUTO WORKSHOP** to commence repairs of the said vehicle forthwith. I/WE agreed to assign the whole proceeds of my/our third party claim to **YSK AUTO WORKSHOP** including any claim for Loss of Use if a vehicle had been provided by **YSK AUTO WORKSHOP** during the period of repairs to my/our vehicle if applicable, my/our solicitor (To be appointed by **YSK AUTO WORKSHOP** on my/our behalf) shall accept this as my/our irrevocable authority to pay the amount compensated direct to **YSK AUTO WORKSHOP** after deduction of their cost on a solicitor & client basis. **I/WE undertake to co-operate fully with YSK AUTO WORKSHOP and/or my/our solicitor and also with a true Motor Accident Report/Police Report until the claim to a successful conclusion including court proceedings, failing which, I/WE undertake to bear repair costs, rental, legal costs and any other indicentials incurred.**
2. If the 3rd party claim is unsuccessful or partly successful as the case may be I/we hereby instruct and authorize **YSK AUTO WORKSHOP** to claim direct from my/our insurance company on my/our vehicle immediately without any delay.
3. If for any reason my/our insurer's are not willing to settle the repair costs either in part of in whole then I/WE undertake to pay **YSK AUTO WORKSHOP** the repair costs.
4. In alternative to serial number 2 and 3 above if the 3rd party claim fails or is only partly successful then I/WE undertake to pay **YSK AUTO WORKSHOP** the difference in amount of the repair costs.
5. I/WE authorize **YSK AUTO WORKSHOP** to sign all discharge voucher/indemnity forms all necessary documents on my/our behalf in connection with the abovementioned claim.
6. I/WE also authorize **YSK AUTO WORKSHOP** to appoint such a firm of solicitor on my/our behalf as **YSK AUTO WORKSHOP deem fit for the purpose of thrid party/own insurance claim.**
7. 1/WE also undertake not to accept any offer, settlement or monies from third insurer without first communicating with **YSK AUTO WORKSHOP** in writing. And also to inform **YSK AUTO WORKSHOP** and/or the solicitor appointed by **YSK AUTO WORKSHOP** on my/our behalf in the event the 3rd party insurer communicate with me/us directly by telephone or in writing.
8. In the event that third party insurer issued the **Agreed Settlement Cheque** to me/us, I/WE undertake to either give the said cheque to **YSK AUTO WORKSHOP** or bank into my/our account and re-issue the cheque amount to **YSK AUTO WORKSHOP.**



leh.

Signature of Owner

(Company's stamp – if any)

DATE THIS 05 DAY OF 09 20 21

[Signature]

Signature of Witness

Name of Witness:

TAN SIEW LAN

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMCVSNW00062492102 Claim No : SNM21D205029/C02/GBJ5953R/CHEESC
Claimant : S J GROUP PTE LTD
Amount : S\$6,807.45
DOLLARS SIX THOUSAND EIGHT HUNDRED SEVEN AND CENTS FORTY FIVE ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : GBE 5293M
Insured Vehicle No. : GBJ 5953R

Date of Loss : 05/09/2021
Place of Accident : TAMPINES AVE 3

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : LEE LUM HUAT PTE LTD
Driver Name : WANG ZHONGLI

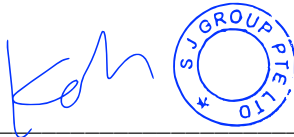
from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	6,000.00
(3) Loss of Use/ Rental/Earning	S\$	800.00
(4) GIA/Police Reports/ Investigation Results/Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees /Towing Fee	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	6,807.45
	=====	

Claimant Name : S J GROUP PTE LTD

NRIC No : 2XXXXX339G

Signature : 

Date : 29 MARCH 2022



YSK AUTO WORKSHOP

No. 1 Kaki Bukit Avenue 6 @Autobay, #01-71 Singapore 417883
UEN 53311047E

CHINA TAIPING INSURANCE (S) PTE LTD
3 ANSON ROAD #16-00
SPRINGLEAF TOWER
SINGAPORE 079909

Tax Invoice : 202110-091
Date : 18/10/2021
Vehicle : GBE5293M
Make Model : TOYOTA HIACE
Accident Date : 05/09/2021. 15:40 (SGT)
Accident Location: TAMPINES AVE 3, SINGAPORE

Particular

COST OF REPAIR & LABOUR	\$6,000.00
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Singapore Dollars: Six Thousand only

Total S\$:	6,000.00
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YSK Auto Workshop

Land Transport Authority
10 Sin Ming Drive
Singapore 575701

GST Registration No. : M4-0006529-2

Print Date/Time : 06 Sep 2021 / 08:00:44

Receipt Date/Time : 06 Sep 2021 / 08:00:43

Tax Invoice/Receipt

Receipt No. : ITNET-00000-210906-000126

Previous Receipt No. :

S/N	Item Description/ Business Transaction Reference No.	Amount Before GST (\$\$)	GST Amount (\$\$)	Amount After GST (\$\$)
Result of Insurance Enquiry - GBJ5953R As at 05 Sep 2021/17:00:00 Insurance Co: CHINA TAIPING INSURANCE (SINGAPORE) PTE LTD				
1	Insurance Enquiry - GBJ5953R Enquiry Fee 20210906075916193465	7.00	0.49	7.49
Sub-Total		7.00	0.49	7.49
Total Before Rounding		7.00	0.49	7.49
Rounding Difference				0.04
Total Amount Payable				7.45
Paid By				
	542550XXXXXX5261	eNETS Credit Card		7.45
Total				7.45
Cash Change				0.00
Tendered Amount				7.45
Excess Refundable Amount				0.00

THANK YOU AND HAVE A NICE DAY!

Please ensure that all payments to the Authority are good and promptly settled by the payment service provider / financial institution. Otherwise, the transaction and receipt is considered void and late fee may apply.

Asher Sng (LKKAUTO)

From: Asher Sng (LKKAUTO)
Sent: Tuesday, 14 December 2021 1:18 PM
To: enquiry@vitamee.com.sg
Subject: ACCIDENT INVOLVING GBJ 5953R AND GBE 5293M ON 05/09/2021

Our Ref: CC6/CTI21009362/Aes3

14 DEC 2021

LEE LUM HUAT PTE LTD

Dear Sir/Madam,

ACCIDENT INVOLVING GBJ 5953R AND GBE 5293M ON 05/09/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

Based on the accident report and accident scenario, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Yours faithfully,

Asher
Case Handler
Email: ashersng@lkkauto.com

*c.c. China Taiping Insurance (Singapore) Pte Ltd
(Motor Claims Dept)*

Asher Sng (LKKAUTO)

From: Chee So Chow <sochow.chee@sg.cntaiping.com>
Sent: Sunday, 27 March 2022 10:56
To: Asher Sng (LKKAUTO)
Cc: Claims Dept of CTI; Admin A
Subject: RE: [MANDATE REQUEST] RE: SNM21D205029/C02/GBJ5953R/CHEESC / FW: Direct Settlement - Accident Involving GBJ 5953R (OI : CTI - TBA) and GBE 5293M (TP : LKK REF - CC6/CTI21009362/Aes3) on 05/09/2021

Follow Up Flag: Follow up
Flag Status: Completed

Hi Team

We agree to your proposal to offer

	Amount Revised
1. Cost of Repairs	\$ 6,000.00
2. Loss of Use (8days x \$180)	\$ 800.00 (8daysx \$100)
3. LTA Search Fee	\$ 7.45
Total	\$ 6,807.45

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com or fax at 6224 7175. Any inconvenience caused is much regretted.

Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 I F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com I **FB:** www.facebook.com/chinataipingsg/ I **WeChat:** 太平狮城 Taiping SG

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From: Asher Sng (LKKAUTO) <AsherSng@lkkauto.com>
Sent: Friday, February 25, 2022 5:24 PM
To: Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Subject: [MANDATE REQUEST] RE: SNM21D205029/C02/GBJ5953R/CHEESC / FW: Direct Settlement - Accident Involving GBJ 5953R (OI : CTI - TBA) and GBE 5293M (TP : LKK REF - CC6/CTI21009362/Aes3) on 05/09/2021

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Your ref : SNM21D205029/C02/GBJ5953R/CHEESC

Dear Sirs,

We refer to the above matter.

The accident occurred when our insured rear ended third party vehicle. We are of the opinion that BOLA scenario 27 is applicable for this matter. Liability is not in our insured's favour.

We did clarify with insured the nature of the accident and he's aware that NCD (if any) would be affected.

We seek your approval to offer repairer " YSK AUTO WORKSHOP" at \$6,807.45 (all-in).

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repairs	\$ 14,847.30	\$ 6,000.00
2. Loss of Use (8days x \$180)	\$ 1,080.00	\$ 800.00 (8days x \$100)
3. LTA Search Fee	\$ 7.45	\$ 7.45
Total	\$ 15,934.75	\$ 6,807.45

Enclosed here with all the relevant documents for your perusal.

For your approval please.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | did: 6841-6051 | Mobile: 8839 9816

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Chee So Chow <sochow.chee@sg.cntaiping.com>

Sent: Sunday, 28 November 2021 1:24 AM

To: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: RE: SNM21D205029/C02/GBJ5953R/CHEESC / FW: Direct Settlement - Accident Involving GBJ 5953R (OI : CTI - TBA) and GBE 5293M (TP : LKK REF - CC6/CTI21009362/Aes3) on 05/09/2021

Hi all

Attached our insured's GIA report as requested.

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Thanks and Best Regards

Chee So Chow
Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Main: (65) 6389 6116 | F: (65) 6222 5879
Email : claimsdept@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 Taiping SG

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From: Asher Sng (LKKAuto) <AsherSng@lkkauto.com>
Sent: Tuesday, November 23, 2021 1:52 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Subject: RE: SNM21D205029/C02/GBJ5953R/CHEESC / FW: Direct Settlement - Accident Involving GBJ 5953R (OI : CTI - TBA) and GBE 5293M (TP : LKK REF - CC6/CTI21009362/Aes3) on 05/09/2021

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Hi So Chow,

Kindly advise if insured reported, if so please forward us a copy for our necessary action.

Please be informed that we are currently deployed to work from home in view of the current COVID-19 situation may reach me at 8839 9816 for any urgent matters.

Thank You.

Best Regards,

Asher Sng | Case Handler

LKK Auto Consultants Pte Ltd

email: ashersng@lkkauto.com | fax: 6741-4108 | did: 6841-6051

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Sent: Tuesday, 7 September 2021 5:52 PM
To: Su Li (LKK Auto) <suli@lkkauto.com>; Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>; Chee So Chow <sochow.chee@sg.cntaiping.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: O/R: SNM21D205029/C02/GBJ5953R/CHEESC / FW: Direct Settlement - Accident Involving GBJ 5953R (OI : CTI - TBA) and GBE 5293M (TP : LKK REF - CC6/CTI21009362/Aes3) on 05/09/2021

Dear all,

Please note that officer in charge for this case is Chee So Chow.

Claim no SNM21D205029/C02/GBJ5953R/CHEESC.

Dear So Chow,

Pls revert LKK.

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Thank you

Chong Boon Sen

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: (65) 63896116 | F: (65) 62247175

W: www.sg.cntaiping.com | **FB:** www.facebook.com/chinataipingsg/ | **WeChat:** 太平獅城 Taiping SG

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From: Su Li (LKK Auto) <suli@lkkauto.com>

Sent: Tuesday, 7 September 2021 9:29 AM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Asher Sng (LKKAuto) <AsherSng@lkkauto.com>

Subject: Direct Settlement - Accident Involving GBJ 5953R (OI : CTI - TBA) and GBE 5293M (TP : LKK REF - CC6/CTI21009362/Aes3) on 05/09/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Sir / Madam,

We refer to the above matter.

We have inspected third party vehicle GBE 5293M at M/s YSK AUTO WORKSHOP on a WP basis and TP repairer proposed for a direct settlement.

Enclosed for your perusal is:

- **TP GIA report**

Please be informed that the estimated cost of repair is not ready yet.

We will revert to you on preliminary advice in due course.

Meanwhile, kindly provide us the claim reference number and a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Asher.

To check availability of the case handler, you may contact the undersigned.

**Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.*

Thank you.

Best Regards,

Su Li | Admin Support

LKK Auto Consultants Pte Ltd