

Re: MSIG Claims Ref: 262132 (Lawyer Case) -- SLN7203U @ Kaizen Motor

Denise Tay (LKKAuto) <denisetay@lkkauto.com>

Tue 18/1/2022 5:11 PM

To: Douglas Ong <douglas_ong@sg.msig-asia.com>; SUR <sur@lkkauto.com>

Cc: Rajah Kumar <rajah_kumar@sg.msig-asia.com>

Hi Douglas,

noted

Best Regards,

Denise Tay | Case Handler

LKK Auto Consultants Pte Ltd

Phone: [6256-3561](tel:6256-3561) | email: denisetay@lkkauto.com | fax: [6256-4315](tel:6256-4315)

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Douglas Ong <douglas_ong@sg.msig-asia.com>**Sent:** Tuesday, 18 January 2022 5:09 pm**To:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>; SUR <sur@lkkauto.com>**Cc:** Rajah Kumar <rajah_kumar@sg.msig-asia.com>**Subject:** MSIG Claims Ref: 262132 (Lawyer Case) -- SLN7203U @ Kaizen Motor

Dear Denise

For this case Kaizen Motor has picked you as the SJE. Despite not finalising with you, they proceeded with their own Cost Of Repair - \$ 10,005.92.

Their lawyer has confirmed this figure.

Your have earlier advised LS \$ 6,750.00 + GST.

Our Mr Rajah has adjusted \$ 6,100.00 + GST.

Please submit your Final Report base on our adjustment of Lump Sum \$ 6,100.00 + GST.

Best Regards**Douglas Ong**

Claims Services (Motor)

D: +65 6594 2541 | F: +65 6225 7402 | douglas_ong@sg.msig-asia.com

MSIG Insurance (Singapore) Pte Ltd 16 Raffles Quay, #24-01 Hong Leong Building, Singapore 048581 | T: +65

6220 9644 | F: +65 6225 6371 | Co. Reg. No. 200412212G | [msig.com.sg](https://www.msig.com.sg)



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From: Douglas Ong

Sent: Tuesday, 18 January 2022 4:39 PM

To: Jacqueline Tan <jactan@visionlawllc.com>

Cc: 'Denise Tay (LKKAuto)' <denisetay@lkkauto.com>; 'sur@lkkauto.com' <sur@lkkauto.com>; 'jeromesoh@visionlawllc.com' <jeromesoh@visionlawllc.com>

Subject: RE: MSIG Claims Ref: 262132 -- Your Ref: AM-jt-Ins-K88-116062-21 (sj) -- Property damage claim on ACCIDENT INVOLVING SLN 7203 U & SKP 3565 C ON 03-SEP-2021 ALONG PIE EXIT TO STEVENS ROAD

Dear Jacqueline

Without Prejudice/ Save As To Costs

Thank you for our conversation this afternoon.

This email serves to confirm your advice that \$ 10,005.92 is the claim submitted by your client's repairer. This is despite the fact they are unable to finalise with our surveyor adjustment.

Best Regards

Douglas Ong

Claims Services (Motor)

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From: Douglas Ong**Sent:** Tuesday, 18 January 2022 3:54 PM**To:** jeromesoh@visionlawllc.com**Cc:** Denise Tay (LKKAuto) <denisetay@lkkauto.com>; sur@lkkauto.com**Subject:** MSIG Claims Ref: 262132 -- Your Ref: AM-jt-Ins-K88-116062-21 (sj) -- Property damage claim on ACCIDENT INVOLVING SLN 7203 U & SKP 3565 C ON 03-SEP-2021 ALONG PIE EXIT TO STEVENS ROAD**Importance:** High

Dear Jerome

Without Prejudice/ Save As to Cost

We refer to your 10 Days Notice dated 13 Jan 2022.

Your LOD has made reference the Cost Of Repair \$ 10,005.92 being agreed by SJE. However this has been denied by our appointed surveyor LKK Auto Consultants.

As per our conversation this afternoon, please enlighten us on this figure.

Meanwhile we would appreciate that you hold hands on further proceedings pending an amicable settlement.

Best Regards**Douglas Ong**

Claims Services (Motor)

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