

Our Ref: CT0921/SHA5727D/JW(st)
Date: 15.10.2021

AIG ASIA PACIFIC INSURANCE PTE LTD
78 SHENTON WAY.AIG BUILDING #07-16
Singapore 079120

Attn : Motor Claims Department

Without Prejudice

ComfortDelGro Engineering Pte Ltd
59 Loyang Drive Singapore 508969

www.cdge.com.sg

Company Registration No: 199506048W

Dear Sir/Madam

ACCIDENT ON 03.09.2021 INVOLVING SHA5727D & SML5983M ALONG WEST COAST VALE

We are the authorised repair workshop for Comfort Transportation Pte Ltd , the owner of vehicle No SHA5727D, which was involved in the captioned accident with your insured vehicle No SML5983M.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,551.50
2. Loss of Rental	5 days x S\$ 110.67	S\$	553.35
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	5 days x S\$ 80.00	S\$	400.00
2. Others		S\$	0.00

[E&OE]	Total Claims	S\$	2,506.85
--------	---------------------	------------	-----------------

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Jim Wong

CDGE Claims Department

DID: 62148374



FAX: 62141843

Email: jimwong@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

COMFORTDELGRO

LETTER OF AUTHORISATION		
(NAF / PAF)		
ACCIDENT INVOLVING	I 40 SHA5727D , SML5983M	ON 03-Sep-21 22:00
ALONG	WEST COAST VALE	
I / We	CHOO HUNG LENG	(Hlrer) NRIC No.: SXXXX032E
and/or	KIM TSE SANG	(Relief) NRIC No.: SXXXX467J
Taxi Number	SHA5727D	
hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):		
1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.		
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).		
3. To sign Discharge Voucher on my/our behalf.		
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's Instruction and made in favour of "ComfortDelGro Engineering Pte Ltd".		
Date	04-Sep-2021	
Name of Hirer	CHOO HUNG LENG	Signature : 
Hirer NRIC	SXXXX032E	
Address	708 CHOA CHU KANG STREET 53 #... 680708	
Contact No.	94873351	
Name of Relief	KIM TSE SANG	Signature : 
Relief NRIC	SXXXX467J	
Address	610 CHOA CHU KANG 62 02-169 680610	
Contact No.	97578186	

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, **COMFORTDELGRO ENGINEERING PTE LTD** ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd **LKK AUTO CONSULTANTS PTE LTD** (name of surveyor) with respect to the amount claimed for **S\$1,551.50** (Repair Cost), **S\$642.68** (Loss of Use/Rental), **S\$7.45** (Disbursement) for vehicle no. **SHA 5727D** that was damaged pursuant to the accident which occurred on **03/09/2021** (date) along **WEST COAST VALE CONDO COMPOUND** (location) involving vehicle no/s **SML 5983M**. This is pursuant to the inspection conducted on **06/09/2021** (date) at "the workshop".

We/I confirm that we/I are/am authorized by the owner **COMFORT TRANSPORTATION PTE LTD** ("the third party claimant") of vehicle no. **SHA 5727D** make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to **SHA 5727D** (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 29 (day) of Dec (month) 2021 (year)



Thavan

Signed by appointed surveyor

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOMANG DRIVE
SINGAPORE 508969

Signed by "the workshop" (with chop)

Please forward your cheque made payable to:
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to vehicle damages only.
All personal injuries and damages arising therefrom are excluded
from the ambit and application of this document"

Workshops

GST REG. NO. M2-8921817-3

TAX INVOICE

COMPANY REG. NO.: 199506048W
Page: 1

8010004

AIG ASIA PACIFIC INSURANCE PTE LTD

78 SHENTON WAY, AIG BUILDING #07-16
SINGAPORE 079120

CONTACT NO: 64193000 3225094

VEHICLE NO
SHA5727D

MAKE
HYUNDAI

MODEL
I-40

DATE OF REG
24.11.2016

CHASSIS CODE
KMHLB41UMHU096426

NO/DATE
91603203 08.10.2021

JOB NO.
305485596

ODOMETER READING

JOB TYPE

Description : 3P 03.09.2021

Invoice for Lump Sum Repair

Total Lump Sum Repair Amt	1,450.00
Add GST @ 7.000 %	101.50
Total Invoice amount	1,551.50

Issued by : CHEWBEELENG 08.10.2021 10:59:15
Repair Type : CLSO/57/57
Payment Type/Term : /Credit 30 days

1) WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE DRIVEN AND TESTED AT OWNERS RISK.
2) CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY ON NOTICE IN WRITING TO THE COMPANY OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.
3) INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OWING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (I.E. AFTER 30 DAYS FROM THE INVOICE) FOR THE PERIOD OF DEFAULT.
4) PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERRORS OR DISCREPANCIES WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TREAT THIS INVOICE AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd

Head Office:
205 Braddell Road
Singapore 579701

ACCOUNT No.

INVOICE No.

AMOUNT

BANK/CHQ No.

Kindly note that no receipt shall be issued unless requested.

CUSTOMER'S COPY

Our Ref: CT21090034

Date: 08 October 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 03/09/2021 @ 22:00 hrs
ALONG WEST COAST VALE
INVOLVING SML5983M

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHA5727D** (the "Taxi"). The Taxi was hired to **CHOO HUNG LENG IC NO SXXXX032E** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$110.67** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.


INSURER ENQUIRY

Find
insurer

Vehicle reg. no.

SML5983M

Date of Accident

03/09/2021 

Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **AIG Asia Pacific Insurance Pte....**

Period of Insurance **28/05/2021 - 27/05/2022**

Requested By **Janet Lim Siang Gek (COMFOR...**

Requested Date **04/09/2021 09:54**

Payment details

Request Amount: **S\$1.87**

GST Amount: **S\$0.13**

Total Amount Due (GST Inclusive): **S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**



ACCIDENT INVOLVING SML 5983M & SHA 5727D ALONG/AT WEST COAST VALE CONDO COMPOUND ON 03/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Mon 11/29/2021 6:49 PM

To: jay_khgui@yahoo.com.sg <jay_khgui@yahoo.com.sg>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21009342/Vrs3

GUI KAH HOCK – BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SML 5983M & SHA 5727D ALONG/AT WEST COAST VALE CONDO COMPOUND ON 03/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third party claim against your policy.

We have received a claim from SHA 5727D against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your favor as your vehicle was moving and collided with Third Party who was stationary. Moving / Reversing vehicles should exercise greater care. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	06 Sep 2021 16:13	Clm Dtl Modified	Claimant's Name: -> COMFORT TRANSPORTATION PTE LTD. Claimant's ID: -> 199303821R.	[A] Lee Su Li
2	06 Sep 2021 16:13	Clm Veh Model Changed	(205325) HYUNDAI I40 1.7 L CRDI AT ABS AIRBAG 4DR (A).	[A] Lee Su Li
3	06 Sep 2021 16:13	Clm Created	Reg No: SHA5727D. Acct Date: 2021/09/03. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: ComfortDelGro Engineering Pte Ltd (Loyang)	[A] Lee Su Li
4	06 Sep 2021 16:13	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	06 Sep 2021 16:13	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/15	[A] Lee Su Li
6	06 Sep 2021 16:13	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	06 Sep 2021 16:13	Clm Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	06 Sep 2021 16:13	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	06 Sep 2021 16:13	Label Added	(23):Express.	[A] Lee Su Li
10	06 Sep 2021 16:13	Adj Adjuster Assigned	[None] -> Thevan Thomas Karthikesavan	[A] Lee Su Li
11	19 Oct 2021 19:11	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
12	19 Oct 2021 19:11	Clm Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
13	19 Oct 2021 19:11	Clm Dtl Modified	JPJ Reg. Date: -> 2016/11/24.	[A] JOANNE LEE KHANG MIN
14	19 Oct 2021 19:11	Clm Details Notified		[A] JOANNE LEE KHANG MIN
15	29 Nov 2021 09:48	Clm Registration Modified	Acct Time:22:00:00->20:30:00.	[I] AIG OneClaim Integration User
16	17 Dec 2021 17:40	Adj Mandate Request	Cur.Req:2196.18:Lia:100%*Quantum:(a)CORw/GST:\$1,551.50+(b)LOR(4days x \$110.67):\$442.68 +(c)LOI(4days x \$50): \$200 +(d)LTA search fee:\$7.45=Total:\$2,196.18 *Recommended 3 repair da	[A] Jaslin Kok Chin Yi
17	20 Dec 2021 11:05	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/15	[I] Yong, Joanne
18	20 Dec 2021 11:05	Adj Mandate Set	Approved:2196.18.	[I] Yong, Joanne

Date From Date To Audit Type

ACTIVITY

[18/11/2021 14:21] Jaslin Kok Chin Yi:
NR LETTER_1st Registered Letter sent
[16/09/2021 00:12] Lee Su Li:
OINR *** SENT OUT FIRST NON-REPORTING LETTER

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2722731	06 Sep 2021 16:18:00	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHA5727D	SML5983M	11.00
2734359	19 Oct 2021 19:11:19	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHA5727D	SML5983M	11.00

