

Hsiao Tong (LKKAuto)

From: Hsiao Tong (LKKAuto)
Sent: Tuesday, 4 January 2022 10:36 AM
To: Rachel Wu
Cc: Admin A; Mei Kwan (LKKAuto)
Subject: RE: SURVEY ASSESSMENT - D21002454MFBP/1/GA *** LKK REF: CC4/FCI21009333/Gpa3 // ACC INV SG5097B AND SMH3775G ON 27.08.2021

Hi Rachel,

We will submit our report by this week.

Thank you.

Best Regards,

Hsiao Tong, Chew (Ms) | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6742-3197 | Email: chewht@lkkauto.com | Fax: 6741 4108

HQ : Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 |

S(408933)

From: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Sent: Tuesday, 4 January 2022 10:08 AM
To: Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT - D21002454MFBP/1/GA *** LKK REF: CC4/FCI21009333/Gpa3 // ACC INV SG5097B AND SMH3775G ON 27.08.2021

Dear Hsiao Tong,

Please let us have the survey report and invoice for the above matter.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 | DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
A Member of  Insurance Group

Personal Data Protection Act 2012 ("PDPA"):

Under the PDPA, there are various requirements that regulate the processing of your personal data. Please refer to <http://www.msfirstcapital.com.sg> for details of PDPA Personal Data Collection Statement.

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From: Rachel Wu
Sent: Friday, December 24, 2021 2:57 PM
To: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>
Cc: Admin A <admin-a@lkkauto.com>; 'Mei Kwan (LKKAUTO)' <Meikwan@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT – D21002454MFBP/1/GA *** LKK REF: CC4/FCI21009333/Gpa3 // ACC INV SG5097B AND SMH3775G ON 27.08.2021


Dear Hsiao Tong,

Please let us have the survey report and invoice for the above matter.

Thank you

Best Regards

Rachel Wu
Motor Claims Dept

MS First Capital Insurance Ltd | 36 Robinson Road, City House #16-01 Singapore 068877 | Tel: 6507 3848 |
DID : 6507 3862
| Fax No. : 6507 3849 | Email: rachelwu@msfirstcapital.com.sg | Company Regn. No. 195000106C
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From: Mei Kwan (LKKAUTO) <Meikwan@lkkauto.com>
Sent: Sunday, 19 September 2021 11:39 pm
To: Rachel Wu <RachelWu@msfirstcapital.com.sg>
Cc: Hsiao Tong (LKKAUTO) <chewht@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: RE: SURVEY ASSESSMENT – D21002454MFBP/1 *** LKK REF: CC4/FCI21009333/Gpa3 // ACC INV SG5097B AND SMH3775G ON 27.08.2021

Dear Rachel,

We refer to the above matter.

Enclosed for your perusal is:

- TP estimated cost of repair
- Preliminary advice
- Photographs of TP vehicle in its damaged condition

Kindly take note that the case handler in-charge is Hsiao Tong.

To check availability of the case handler, you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108
Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Admin-D (LKKAuto)
Sent: Monday, September 6, 2021 9:57 AM
To: 'Claim Workflow System' <cwsmotorclaims@msfirstcapital.com.sg>; assignments <assignments@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: RE: SURVEY ASSESSMENT – D21002454MFBP/1

Dear Sir / Mdm,

Thank you for your assignment.

Please be informed that vehicle not in the workshop, repairer will arrange.

Best Regards,
Summer Lee | Admin
LKK Auto Consultants Pte Ltd
Phone: 6741-8434 | email: assignments@lkkauto.com | fax: 6256-4315 Blk 51, Paya Ubi Industrial Park,
Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Claim Workflow System <cwsmotorclaims@msfirstcapital.com.sg>
Sent: Monday, 6 September, 2021 9:20 AM
To: ASSIGNMENTS@LKKAUTO.COM
Cc: CWSMOTORCLAIMS@MSFIRSTCAPITAL.COM.SG; RACHELWU@MSFIRSTCAPITAL.COM.SG
Subject: PRI: SURVEY ASSESSMENT – D21002454MFBP/1

Dear Sir/Mdm,

We refer to the above reference.

Please find attached the necessary documents for survey.

Kindly submit your report via CWS within the next 14 days.

Note: All the accident reports are uploaded into CWS for your perusal.

Best Regards,
Admin Team
Claim Workflow System
Motor Claims Department
MS First Capital Insurance Limited
Tel : 6507 3848
Fax : 6507 3849

PS: This is a system generated mail. Please do not reply to this mail.