

Our Ref: CT0821/SHD4799L/CK(st)
Date: 10.09.2021

CHINA TAIPING INSURANCE CO (S)PTE L
3 ANSON ROAD #16-00
Singapore 079909

Attn : Motor Claims Department

Dear Sir/Madam

Without Prejudice

ComfortDelGro Engineering Pte Ltd
205 Braddell Road Singapore 579701

Mainline +65 6383 6280
Facsimile +65 6280 9755

www.cdge.com.sg

Company Registration No: 199506048W

ACCIDENT ON 28.08.2021 INVOLVING SHD4799L & SGU5874T ALONG PIE TWDS BEFORE THOMSON EXIT

We are the authorised repair workshop for Comfort Transportation Pte Ltd, the owner of vehicle No SHD4799L, which was involved in the captioned accident with your insured vehicle No SGU5874T.

The vehicle owner and the taxi hirer/driver concerned have requested and authorised us to assist them in presenting their claims against the party responsible for all applicable matters arising from the damage of the vehicle.

As the accident was caused by the negligent act of your insured driver, we are submitting these claims for your consideration on behalf of the claimants:

Taxi Owner's Claim :

1. Cost of Repairs		S\$	1,563.40
2. Loss of Rental	3 days x S\$ 125.19	S\$	375.57
3. Survey Report Fee		S\$	0.00
4. LTA Search Fee		S\$	0.00
5. GIA / Police Report Fee		S\$	2.00
6. Others		S\$	0.00

Hirer's Claim :

1. Loss of Income	3 days x S\$ 80.00	S\$	240.00
2. Others		S\$	0.00

[E&OE] **Total Claims** S\$ **2,180.97**

A copy each of the following supporting documents marked [X] is enclosed:

[X] Original Repair Bill	[X] Letter of Authority from Owner/Hirer/Operator
[X] GIA/Police Report(s)	[X] Rental Rate Letter
[X] LTA/GIA Search Slip(s)	[X] Downtime/Mileage Record
[] Survey Report / Bill	[] Witness Statement / Accident Scene Photo(s)
[] Driver's IC/DL/VL / Road Tax / Log Card / Certificate of Insurance	
[] Tow Chit / PIR / Hirer's IRAS / Others :	

Kindly look into the matter and let us hear from you on the settlement of our clients' claims as soon as possible.

Please note that it is a condition of any settlement reached that it shall be without prejudice to any personal injury claim (if any) of the taxi driver.

Yours sincerely

Catherine Koh

CDGE Claims Department

DID: 62148733

FAX: 62141843

Email: catherinekoh@cdge.com.sg

This is a computer-generated letter. No signature is required.

A member of

Workshops

Braddell
205 Braddell Road
Singapore 579701

Loyang
59 Loyang Drive
Singapore 508969

Sin Ming
383 Sin Ming Drive
Singapore 575717

Pandan
45 Pandan Road
Singapore 609286

Ubi
320 Ubi Road 3
Singapore 408649

Sungei Kadut
7 Sungei Kadut Way
Singapore 728791

LETTER OF AUTHORISATION

(NAF / PAF)

**ACCIDENT INVOLVING
ALONG****Hyundai Ioniq SHD4799L , SGU5874T
PTE TWDS BEFORE THOMSON EXIT****ON 28-Aug-21 11:35****I / We****LEE YUAN QING**(Hirer) NRIC No.: **SXXXX360G****and/or**(Relief) NRIC No.: **SXXXX360G****Taxi Number****SHD4799L**

hereby authorise ComfortDelGro Engineering Pte Ltd(CDGE):

1. To submit my/our claims for damages, costs and expense, including loss of earning (Pending successful recovery), loss of rental, medical fee and legal costs.
2. To have absolute discretion to agree to any settlement or compensation amount in respect of my/our claim against third party (except personal injuries and medical claims).
3. To sign Discharge Voucher on my/our behalf.
4. To accept any payment (claim proceeds) in respect of the claim against third party and payment by cheque shall be forward directly to CDGE in accordance with CDGE's instruction and made in favour of **"ComfortDelGro Engineering Pte Ltd"**.

Date**30-Aug-2021****Name of Hirer****LEE YUAN QING****Hirer NRIC****SXXXX360G****Signature :****Address****512C YISHUN STREET 51 #13 -469
763512****Contact No.****81895529**

MOTOR CLAIMS DISCHARGE VOUCHER

Policy No : DMPCSNW00085862100 Claim No : SNM21D204869/LKKDS

Claimant : COMFORT TRANSPORTATION PTE LTD

Amount : S\$ 2,090.97
SINGAPORE DOLLARS TWO THOUSAND NINETY AND CENTS NINETY
SEVEN ONLY

I/We agree to accept the above mentioned amount to be paid to me/us in full & final settlement of all claims, costs & disbursements for injuries / damages sustained by me/us through an accident involving

Claimant Vehicle No. : SHD 4799L
Insured Vehicle No. : SGU 5874T

Date of Loss : 28/08/2021
Place of Accident : PIE

IN CONSIDERATION of the payment made to me/us of the aforementioned sum by CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD., I/We agree absolutely to discharge CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD. and/or

Insured Name : Y-TECH ELECTRICAL ENGINEERING
Driver Name : CHEONG CHOONG SOONG

from all claims, present or future in respect of all loss, injury or damage sustained by me/us arising out of the said accident.

I acknowledge that this payment is made without admission of liability on the part of CHINA TAIPING INSURANCE (SINGAPORE) PTE. LTD.

(1) General Damages	S\$	
(2) Cost of Repair/ Excess	S\$	1,563.40
(3) Loss of Use /Rental/Earning	S\$	525.57
(4) GIA/Police Reports/ Investigation Results /Search Fees	S\$	7.45
(5) Medical Reports/Expenses	S\$	
(6) Survey Fees/P.T. Fees	S\$	
(7) Cost including Disbursement	S\$	
	=====	
TOTAL	S\$	2,090.97
	=====	

Claimant Name : COMFORT TRANSPORTATION PTE LTD

NRIC No : 1XXXXX821R

Signature : 

Date : 3.1.2022

CLAIMS DEPARTMENT
COMFORTDELGRO ENGINEERING PTE LTD
59 LOYANG DRIVE
SINGAPORE 508969

Please forward your payment to
COMFORTDELGRO ENGINEERING PTE LTD

"The contents of this document apply to
vehicle damages only. All personal injuries
and damages arising therefrom are excluded
from the ambit and application of this document"

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 1

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHD4799L
INV. NO/DATE
91594091 09.09.2021
MAKE
HYUNDAI
JOB NO.
305484703
MODEL
IONIQ(G3)
ODOMETER READING
DATE OF REG
16.01.2020
DATE/TIME IN
30.08.2021 09:50
CHASSIS CODE
KMHC851CVLU190026
Description : 3P 28.08.2021

S/No	Part No.		Qty	Unit Price	%Disc	Net
PART REQUISITION						
0001	04-01-0104-2533	MOULDING ASSY-RR BUMPER CTR	1	451.25	20.00	361.00
0002	04-01-0101-0111	BUMPER COVER CLIP REAR	10	2.20	20.00	17.60
0003	28-01-0104-2029	VEHICLE NUMBER PLATE REAR	1	55.00	0.00	55.00
0004	04-01-0104-2282	COVER-RR BUMPER#	1	459.40	20.00	367.52
SUB-TOTAL				:		801.12

JOB NATURE

0001	PB	PANEL BEATING-SHD4799L		350.00		350.00
0002	SP	SPRAYPAINT CHARGE		250.00		250.00
0003	20-00	TUFF COAT ON AFFECTED PARTS.		30.00		30.00

WHILST TAKING ALL REASONABLE PRE CAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS WHO VEHICLES ARE PARKED AND KEPT IN THE COMPANY'S RISK.

CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SHALL WITHIN 7 DAYS FROM SUCH DELIVERY, ADVISE THE COMPANY IN WRITING OF ANY COMPLAINTS. OTHERWISE, THE VEHICLES WILL BE DEEMED TO HAVE BEEN ACCEPTED IN GOOD ORDER.

INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND OUTSTANDING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT (ILL APPLICABLE TO THE CUSTOMER'S PERIOD OF DEFAULT).

PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY SHORTCOMINGS OR DEFECTS WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, ITS TENDERS WILL BE DEEMED TO BE CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701
Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91594091	1,563.40	

GST REG. NO. M2-8921817-3
TAX INVOICE
COMPANY REG. NO.: 199506048W
Page: 2

8010012

CHINA TAIPING INSURANCE CO (S)PTE LTD
SPRINGLEAF TOWER
3 ANSON ROAD #16-00
SINGAPORE SG 079909
CONTACT NO: 62222366
VEHICLE NO
SHD4799L
MAKE
HYUNDAI
MODEL
IONIQ(G3)
DATE OF REG
16.01.2020
CHASSIS CODE
KMHC851CVLU190026
INV. NO/DATE
91594091 09.09.2021
JOB NO.
305484703
ODOMETER READING
DATE/TIME IN
30.08.2021 09:50

S/No	Part No.	Qty	Unit Price	%Disc	Net
0004	20-22 REMOVE/REFIX REVERSE SENSOR		30.00		30.00
SUB-TOTAL :					660.00

Items total 1,461.12
Add GST @ 7.000 % 102.28
Invoice amount 1,563.40

Issued by : KATHERINETAN 09.09.2021 12:55:06
Repair type : CLSO/57/57
Payment Type/Term: /Credit 30 days

WHILST TAKING ALL REASONABLE PRECAUTIONS AGAINST FIRE, THEFT OR ACCIDENTAL DAMAGE, THE COMPANY ACCEPTS NO RESPONSIBILITY FOR CARS OR OTHER PROPERTIES BELONGING TO CUSTOMERS AND VEHICLES ARE KEPT UNDER THE OWNERS' RISK. CUSTOMERS SHALL INSPECT THEIR VEHICLES IMMEDIATELY UPON DELIVERY AND SIGNA WITHIN SEVEN DAYS OF DELIVERY. NOTICE IN WRITING TO THE COMPANY OF ANY COMPANY'S DAMAGE TO THE VEHICLE WILL BE REQUIRED TO HAVE THE VEHICLE IN GOOD ORDER. INTEREST OF 1% PER MONTH WILL BE CHARGED ON A DAY TO DAY BASIS IN RESPECT OF ANY AMOUNT DUE AND REMAINING TO THE COMPANY BY THE CUSTOMER AND NOT PAID ON THE DUE DATE OF PAYMENT. THE CUSTOMER WILL BE RESPONSIBLE FOR THE PERIOD OF DEFAULT. PLEASE EXAMINE THIS INVOICE IMMEDIATELY UPON RECEIPT AND ADVISE THE COMPANY OF ANY ERROR OR DISCREPANCY WITHIN 14 DAYS OF RECEIPT. IF THE COMPANY DOES NOT HEAR FROM THE CUSTOMER, THE COMPANY WILL TAKE THIS AS CORRECT AND BINDING.

ComfortDelGro Engineering Pte Ltd
Head Office:
205 Braddell Road
Singapore 579701
Kindly note that no receipt shall be issued unless requested.
CUSTOMER'S COPY

ACCOUNT No.	INVOICE No.	AMOUNT	BANK/CHQ No.
8010012	91594091	1,563.40	

Our Ref: CT21080444

Date: 09 September 2021



TO WHOM IT MAY CONCERN

Dear Sir/Madam

ACCIDENT ON 28/08/2021 @ 11:35 hrs
ALONG PIE
INVOLVING SGU5874T

We refer to the above-mentioned accident and wish to inform that **Comfort Transportation Pte Ltd** is the registered owner of the taxi bearing vehicle registration number **SHD4799L** (the "Taxi"). The Taxi was hired to **LEE YUAN QING IC NO SXXXX360G** a registered hirer-operator of **Comfort Transportation Pte Ltd** at the time of occurrence of the aforementioned accident at a rental rate **\$125.19** per day (inclusive of GST).

Please be advised that the Taxi was insured with **AXA Insurance Pte Ltd** on a third party basis at the material time of the accident.

We wish to confirm that the aforesaid hirer-operator had obtained our permission to undertake repairs for damage on the Taxi arising from the said accident with a motor workshop of his choice.

Please liaise with the said hirer-operator or his authorized workshop directly for settlement of claims with third party's insurance company in respect of the said accident.

Yours faithfully

Philip Chia
Manager, Fleet Safety

This is a computer generated letter. No signature is required.

INSURER ENQUIRY

Find insurer

Vehicle reg. no.

SGU5874T

Date of Accident

28/08/2021



Reset

% RESULT & RECEIPT

TP Insurer Enquiry

Insurance **China Taiping Insurance (Sing...**

Period of Insurance **28/05/2021 - 27/05/2022**

Requested By **Huang Xiao Yan (COMFORTDEL...**

Requested Date **30/08/2021 10:59**

Payment details

Request Amount: **\$S\$1.87**

GST Amount: **\$S\$0.13**

Total Amount Due (GST Inclusive): **\$S\$2**

General Insurance Association

Records Management Centre

GST Registration No: **M400017735**

Jasper Chua (LKK Auto)

From: Jasper Chua (LKK Auto)
Sent: Tuesday, 21 September 2021 4:38 PM
To: sammi@enquiry.com.sg
Subject: ACCIDENT INVOLVING SHD 4799L AND SGU 5874T ON THE 28/08/2021

Our Ref: CC3/CTI21009303/Vba3

21 SEPTEMBER 2021

**Vehicle Registered Owner : Y-Tech Electrical Engineering
Driver : Cheong Choong Soong**

Dear Sir/Madam,

ACCIDENT INVOLVING SHD 4799L AND SGU 5874T ON THE 28/08/2021

We refer to the above accident where we are acting for China Taiping Insurance (Singapore) Pte Ltd to resolve the claim against you and/or your authorized driver under the Auto Insurance policy taken up with them.

We have received a claim from Body Repairer/Workshop acting on behalf of the owner of SHD 4799L against your motor insurance policy.

Based on the accident report, accident scenario and evidence at hand, liability is down against us. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 10 days from the date of this letter.

Please call us if you have further queries.

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

Best Regards,

Jasper Chua | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841-2928 | email: jasperchua@lkkauto.com | fax: 6741-4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)



Save the Earth. Print only when necessary.

Jaslin Kok (LKK Auto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Friday, 31 December 2021 4:36 PM
To: Jaslin Kok (LKK Auto); Admin A
Cc: Claims Dept of CTI; Alfred Toh
Subject: RE: Direct Settlement - Accident Involving SGU5874T (SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

LKK REF - CC3/CTI21009303/Vba3
CRI REF - SNM21D204869/C02/SGU5874T/TOHHS

Dear Sirs

Please proceed to resolve the claim up to \$2,090.97. (all in)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>
Sent: Thursday, 30 December 2021 10:29 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>
Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SGU5874T (SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

CAUTION: This email originated from outside the organization. Do not click links or open attachments unless you recognize the sender and know the content is safe.

Dear Alfred,

We refer to our mandate request on 18/11/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Thursday, 18 November 2021 12:56 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGU5874T (SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGU 5874T (CTI) AND SHD 4799L (TP) ON 28/08/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 2,090.97 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,461.12	\$ 1,563.40 (\$1,461.12 + 7% GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (3 days x \$80.00)	\$ 240.00	\$ 150.00 (3 days x \$50.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 2 days for repair + 1 PRS =3 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Sunday, 5 September 2021 2:35 PM
To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>
Subject: RE: Direct Settlement - Accident Involving SGU5874T (SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and further assistance.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
DID: 65 6389 6183
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Friday, September 3, 2021 6:02 PM
To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>
Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>
Subject: Direct Settlement - Accident Involving SGU5874T (OI : CTI - TBA) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4799L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.