

Mei Kwan (LKKAuto)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>
Sent: Monday, 28 March, 2022 9:40 AM
To: Mei Kwan (LKKAuto); Admin A
Cc: Alfred Toh; Claims Dept of CTI; Hsiao Tong (LKKAuto)
Subject: Direct Settlement - Accident Involving SGU5874T
(SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021
Attachments: Dv - amended.pdf
Categories: HMK

LKK REF - CC3/CTI21009303/Vba3
CRI REF - SNM21D204869/C02/SGU5874T/TOHHS

Dear Mei Kwan

Contents of your email duly noted.

We shall process the payment.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平獅城 TaipingSG

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>
Sent: Monday, 28 March 2022 9:34 am
To: Alfred Toh <alfred.toh@sg.cntaiping.com>; Admin A <admin-a@lkkauto.com>
Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Hsiao Tong (LKKAuto) <chewht@lkkauto.com>
Subject: RE: Direct Settlement - Accident Involving SGU5874T
(SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3)
on 28/08/2021

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Dear Alfred,

Please see enclosed DV amended.

The search fee should be \$2.00.

Apologies for the mistake made.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Note: We are on work from home arrangement. All correspondence should be made via email. Submission of claim related documents will be in softcopy. Any inconvenience caused is much regretted.

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Saturday, 26 March, 2022 11:17 AM

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;

Hsiao Tong (LKKAuto) <chewht@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGU5874T (SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

LKK REF - CC3/CTI21009303/Vba3

CRI REF - SNM21D204869/C02/SGU5874T/TOHHS

Dear Sirs

We refer to our email of 1 March 2022.

Please let us have your clarification prior to our processing of payment. (\$2,096.42 (breakdown)/\$2,090.97 (total) - difference of \$5.45)

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Tuesday, 1 March 2022 5:42 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>;

Hsiao Tong <chewht@lkkauto.com>

Subject: RE: Direct Settlement - Accident Involving SGU5874T

(SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

LKK REF - CC3/CTI21009303/Vba3

CRI REF - **SNM21D204869/C02/SGU5874T/TOHHS**

Dear Sirs

We refer to the Discharge Voucher for the amount of \$2,090.97 duly stamped and signed by M/S COMFORTDEGLRO ENGINEERING PTE LTD band noted that the breakdown does not tally (\$1,563.40 + \$525.57 + \$7.45 = \$2,096.42)

Please assist to look into the matter prior to our processing of payment of \$2,090.97.

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

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From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Friday, 31 December 2021 4:36 pm

To: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGU5874T

(SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3)
on 28/08/2021

LKK REF - CC3/CTI21009303/Vba3

CRI REF - **SNM21D204869/C02/SGU5874T/TOHHS**

Dear Sirs

Please proceed to resolve the claim up to \$2,090.97. (all in)

Best Regards

Alfred Toh
Senior Executive
Claims Department
China Taiping Insurance (Singapore) Pte. Ltd.
3 Anson Road #15-00 Springleaf Tower Singapore 079909
Email: claimsdept@sg.cntaiping.com
alfred.toh@sg.cntaiping.com

W: www.sg.cntaiping.com | FB: www.facebook.com/chinataipingsg/ | WeChat: 太平狮城 TaipingSG

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From: Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Sent: Thursday, 30 December 2021 10:29 am

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGU5874T (SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

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Dear Alfred,

We refer to our mandate request on 18/11/2021.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Jaslin Kok (LKK Auto)

Sent: Thursday, 18 November 2021 12:56 PM

To: Alfred Toh <alfred.toh@sg.cntaiping.com>

Cc: Admin A <admin-a@lkkauto.com>; Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGU5874T (SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

Dear Sirs/Mdm,

ACCIDENT INVOLVING SGU 5874T (CTI) AND SHD 4799L (TP) ON 28/08/2021

We refer to the above matter.

We seek your approval to offer repairer "**COMFORTDELGRO ENGINEERING PTE LTD**" at **\$ 2,090.97 (all-in).**

The summary is as follows: -

	Amount Claimed	Amount Revised
1. Cost of Repair	\$ 1,461.12	\$ 1,563.40 (\$1,461.12 + 7% GST)
2. Loss of Rental (3 days x \$125.19)	\$ 375.57	\$ 375.57 (3 days x \$125.19)
3. Loss of Income (3 days x \$80.00)	\$ 240.00	\$ 150.00 (3 days x \$50.00)
3. LTA / GIA Search Fee	\$ 2.00	\$ 2.00

Surveyor recommended 2 days for repair + 1 PRS =3 DAYS

Enclosed here with all the relevant documents for your perusal.

Kindly let us have your approval / instruction.

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

From: Alfred Toh <alfred.toh@sg.cntaiping.com>

Sent: Sunday, 5 September 2021 2:35 PM

To: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>; Jasper Chua (LKK Auto)

<jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Cc: Claims Dept of CTI <claimsdept@sg.cntaiping.com>; Alfred Toh <alfred.toh@sg.cntaiping.com>

Subject: RE: Direct Settlement - Accident Involving SGU5874T

(SNM21D204869/C02/SGU5874T/TOHHS) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3)
on 28/08/2021

Dear Sirs

We refer to the above matter.

Attach herewith Insured's SAS report for your attention and further assistance.

NOTICE :

In response to the escalating Covid-19 cases, please refrain from sending hardcopy documents to us as delay is to be expected for handling hardcopy documents. All correspondence should be made via email claimsdept@sg.cntaiping.com. Any inconvenience caused is much regretted.

Best Regards

Alfred Toh

Senior Executive

Claims Department

China Taiping Insurance (Singapore) Pte. Ltd.

3 Anson Road #15-00 Springleaf Tower Singapore 079909

DID: 65 6389 6183

Email: claimsdept@sg.cntaiping.com

alfred.toh@sg.cntaiping.com

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From: Mei Kwan (LKKAuto) <Meikwan@lkkauto.com>

Sent: Friday, September 3, 2021 6:02 PM

To: Claims Dept of CTI <claimsdept@sg.cntaiping.com>

Cc: Jasper Chua (LKK Auto) <jasperchua@lkkauto.com>; Admin A <admin-a@lkkauto.com>

Subject: Direct Settlement - Accident Involving SGU5874T (OI : CTI - TBA) and SHD4799L (TP : LKK REF - CC3/CTI21009303/Vba3) on 28/08/2021

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Dear Sirs/ Madam,

We refer to the above matter.

We have inspected TP vehicle SHD 4799L at M/s ComfortDelGro Engineering Pte Ltd (Loyang) on a WP basis and TP repairer proposed for a direct settlement

Enclosed for your perusal is:

- TP GIA report
- TP estimated cost of repair
- Preliminary advice

Meanwhile, kindly let us have a copy of your insured's GIA report for our necessary action.

Kindly take note that the case handler in-charge is Jasper.

To check availability of the case handler , you may contact the undersigned.

Thank you.

Best Regards,

Mei Kwan | Admin

LKK Auto Consultants Pte Ltd

Phone: 6366 0055 | email: MeiKwan@lkkauto.com | fax: 67414108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

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