

PREMIER AUTOMOTIVE SERVICES PTE LTD

23 CHANGI SOUTH AVE 2 #01-02
SINGAPORE 486443
TEL:65446671 FAX:62141511
CO. REG:200707743D GST REG:200707743D

Our Ref: SHB8344A/SR

WITHOUT PREJUDICE

29 September 2021

(By Email)

Attn: The Motor Claims Department

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Dear Sir/Madam

ACCIDENT INVOLVING SHB8344A AND SKW8355Y ALONG BEDOK NORTH AVE 3 – INFRONT OF RED SWASTIKA SCHOOL ON 01/09/2021

We have been authorized by Premier Taxis Pte Ltd, the owner of Taxi vehicle number: **SHB8344A**, to claim against the party/parties responsible for the damages arising from the above-mentioned accident.

Our records show that you are the insurers of vehicle number: **SKW8355Y** at the material time of the accident with the driver of our client's vehicle, **Ms. Teo Siew Giok**.

As a result of the accident caused by your Insured Driver's negligent driving and/or management of your insured's Vehicle Number: **SKW8355Y**, our client's vehicle was damaged and we have been put to loss and damage as follows:

(1) Cost of Repairs (Incl. GST)	\$ 2,033.00
(2) Loss of Rental – 4 Days @\$62.06 per day	\$ 248.24
(3) Loss of Income – 4 Days @\$100.00 per day	\$ 400.00
(4) GIA Search	\$ 2.00
	<u>\$ 2,683.24</u>

A copy of each of the following supporting documents is enclosed:

- (1) GIA report & sketch plan of **SHB8344A**
- (2) Final repair bill
- (3) Vehicle Registration card, Certificate of Insurance, Certificate Letter
- (4) Check In/Out Voucher
- (5) GIA search

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SINGAPORE 486443
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Our Ref: SHB8344A/SR

We would appreciate if you could look into the subject matter and let us have your favorable offer within 14 days. If you are agreeable to the settlement of the above said claims, please forward us your discharge voucher as for our client's signature and payment made to "Premier Automotive Services Pte Ltd".

Please note that if we do not hear from you within the stipulated 14 days, we will have no alternative but to appoint our solicitor to act on our behalf to commence proceedings against you without further notice to you.

Yours faithfully,

Claims Department – Shafawati Md Rabu

Email: shafawati.rabu@premierauto.com.sg

DID: 64100946

NB: We encourage all parties to liaise with us via email to expedite all matters

PS: Please quote our reference no when replying

c.c. Client – Premier Taxis Pte Ltd

This is a computer-generated letter. No signature is required.

WITHOUT PREJUDICE

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way
#08-16
Singapore 079120

Attn: The Motor Claims Department

Dear Sir/Madam,

**ACCIDENT INVOLVING SHB8344A AND SKW8355Y ALONG BEDOK NORTH
AVE 3 – INFRONT OF RED SWASTIKA SCHOOL ON 01/09/2021**

We, Premier Taxis Pte Ltd, the registered owner of vehicle No: **SHB8344A**. We, hereby authorize the said workshop, M/s Premier Automotive Services Pte Ltd to execute sign discharge voucher/Indemnity forms and all necessary documents in connection with and arising out of the above claim, and collect all compensation monies due to us from you or any other party, regarding the said accident.

Thank You.



Premier Taxis Pte Ltd
Authorized Signatory

Date 27/10/21

LETTER OF AUTHORITY

To: Premier Taxis Pte Ltd
23 Changi South Avenue 2
#03-02
Singapore 486443

And

Premier Automotive Services Pte Ltd
23 Changi South Avenue 2
#01-02
Singapore 486443


ACCIDENT INVOLVING SHB 8344A & SKW 8355Y
ON 01/09/2021 AT/ALONG Bedok North Avenue 3

1. I, TED SIEW G10K, NRIC No. S1539475G

am the registered Hirer / Relief Driver of motor taxi No. SHB8344A at the time of the above accident.

2. Hereby you have my authority to:

- (a) send a letter of demand on my behalf;
- (b) negotiate a settlement on my behalf;
- (c) confirm a settlement / accept any offer on my behalf;
- (d) sign any Discharge Voucher (if necessary) on my behalf;
- (e) receive payment of the settlement sum / compensation monies on my behalf including to request that the cheque for the settlement sum be made payable to you.

 S1539475G
Signature with NRIC No.

1/09/2021
Date

Name : _____

Address _____

Contact No. : _____

Email : _____

This Settlement excludes any bodily injuries arising out of the above said accident and pertains to property damage only

RELEASE VOUCHER
(AIG Asia Pacific - Express Third Party Claim)

"We/I, PREMIER AUTOMOTIVE SERVICES PTE LTD ("the workshop") hereby confirm that we/I have reached an agreement with the appointed surveyor of AIG Asia Pacific Insurance Pte Ltd LKK AUTO CONSULTANTS PTE LTD (name of surveyor) with respect to the amount claimed for S\$2,033.00 (Repair Cost), S\$ 392.21 (Loss of Use/Rental), S\$ 2.00 (Disbursement) for vehicle no. SHB 8344A that was damaged pursuant to the accident which occurred on 01/09/2021 (date) along BEDOK NORTH AVE 3 - INFRONT OF RED SWASTIKA SCHOOL (location) involving vehicle no/s SKW 8355Y. This is pursuant to the inspection conducted on 06/09/2021 (date) at "the workshop"

We/I confirm that we/I are/am authorized by the owner PREMIER TAXIS PTE LTD ("the third party claimant") of vehicle no. SHB 8344A make the claim as set out in the above paragraph and we/I have full authority to settle the matter on his/her behalf in a manner that we/I deem fit. We/I enclose herein the letter of authority given by "the third-party claimant".

We/I further confirm that we/I will indemnify AIG Asia Pacific Insurance Pte Ltd for all damages, loss and/or expense that they will or have already incurred in the event that "the third party claimant" after the above said agreement lodges a further claim against the former for any loss and expenses suffered pertaining to costs of repairs and/or rental and/or loss of use pursuant to the damage to SHB 8344A (vehicle no.) as a result of the accident.

We/I confirm that the agreement reached above is in full and final settlement of any claim of "the third party claimant" pursuant to the accident and that further this settlement is reached on a without prejudice and without admission of liability basis.

This agreement is subject to the application of Singapore law and the Singapore Courts have exclusive jurisdiction over any dispute arising out of the same.

Dated this 27 (day) of OCTOBER (month) 2021 (year)



Theran

Signed by appointed surveyor



Signed by "the workshop" (with chop)



PREMIER AUTOMOTIVE SERVICES PTE LTD
OFFICE: 23 Changi South Avenue 2 #01-02 S(486443)
TEL: 65436676 / 65436689 FAX: 62141511
CO. REG NO.: 200707743D GST. REG. NO.: 200707743D

AIG Asia Pacific Insurance Pte Ltd
78 Shenton Way #08-16
Singapore 079120

TAX INVOICE

DATE 22-Sep-2021
PAGE 1 OF 1

ITEM	Description	QTY	U.PRICE	AMOUNT
	FINAL REPAIR BILL FOR HYUNDAI I30 REGN NO: SHB8344A			\$ 1,900.00
TOTAL LUMP SUM REPAIR COSTS AS RECOMMENDED BY SURVEYOR				\$ 1,900.00
GST @ 7%				\$ 133.00
GRAND TOTAL				\$ 2,033.00



for Premier Automotive Services Pte Ltd

(ALL THE REPAIR COSTS ARE SUBJECTED TO GST)



22 September 2021

To Whom It May Concern

Dear Sir/Madam

CERTIFICATION LETTER

This letter serves to inform that Teo Siew Giok of NRIC Number S1539475G is a registered driver of SHB8344A. Teo Siew Giok is paying a discounted daily rental rate of \$62.06 (Inclusive of GST) on 01 Sep 2021.

Should you require further information, please contact us at 6214 8880.

Thank you.

Yours sincerely

A handwritten signature in black ink, appearing to be "Chin Bee Lian", written over a circular stamp.



Chin Bee Lian (Ms)

Assistant Vice President

Taxis Administration

Prepared by: Hasnah

PREMIER TAXIS PTE LTD
23 Changi South Avenue 2
#03-02
Singapore 486443
Telephone: +65 6214 8880 Fax: +65 6214 0330
www.premiertaxi.com.sg
Co. Reg. No. 200304975H

CHECK IN / OUT VOUCHER

DRIVER'S NAME **TEO SIEW GIOK** (HIRE)

NRIC **S** HANDPHONE **98181809**

VEH. REGN NO. **SHB8344A** MAKE / MODEL **I30CA**

DATE IN **060921** TIME IN **1050** DATE OUT **090921** TIME OUT **1225**

KILOMETRES IN FUEL IN KILOMETRES OUT FUEL OUT
E 1/4 1/2 3/4 F E 1/4 1/2 3/4 F

CURRENT LOCATION

DATE / TIME TOWED IN TO WORKSHOP

DATE / TIME CALL TO DRIVER FOR VEHICLE COLLECTION

I ACKNOWLEDGE AND CONFIRM THAT I HAVE EXAMINED THE ABOVE SAID VEHICLE AND THAT THE SAME IS IN GOOD CONDITION AND TO MY SATISFACTION IN EVERY RESPECT TOGETHER WITH THE ACCESSORIES / ITEMS LIST ABOVE. THIS VOUCHER IS USED IN CONJUNCTION WITH THE TERM RENTAL AGREEMENT.

CHECK IN

TEO SIEW GIOK X

DRIVER'S NAME

TEO SIEW GIOK X

DRIVER'S SIGNATURE / DATE / TIME

TEO SIEW GIOK

CHECKED IN BY
(PREMIER'S AUTHORISED WORKSHOP)

CHECK OUT

TEO SIEW GIOK X

DRIVER'S NAME

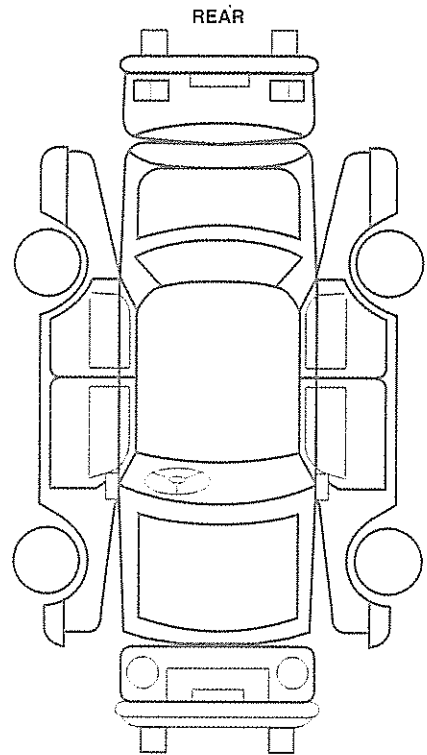
TEO SIEW GIOK X

DRIVER'S SIGNATURE / DATE / TIME

TEO SIEW GIOK

CHECKED OUT BY
(PREMIER'S AUTHORISED WORKSHOP)

INDICATE AREA OF DAMAGE HERE:



FRONT

BODY MARKINGS

- 1 - Light Dent
- 2 - Serious Dent
- 3 - Light Scratch
- 4 - Serious Scratch
- 5 - Damaged
- 6 - Chip
- 7 - Crack
- 8 - Peeling

SERVICE / REPAIRS DONE

- ☒ SERVICING
- ☒ T / BELT
- ☒ AIRCON SYSTEM
- ☒ TURBO
- ☒ BRAKE SYSTEM
- ☒ CLUTCH SYSTEM
- ☒ BULB
- ☒ UNDER CARRIAGE
- ☒ CPF
- ☒ BATTERY
- ☐ OTHERS:

ACCIDENT: DATE / TIME of ACCIDENT:
010921 1310

TP/V

DRIVER'S REMARKS


INSURER ENQUIRY

**Find
insurer**

Vehicle reg. no.

SKW8355Y

Date of Accident

01/09/2021 

Reset

% RESULT & RECEIPT**TP Insurer Enquiry**Insurance **AIG Asia Pacific Insurance Pte....**Period of Insurance **18/11/2020 - 17/11/2021**Requested By **VINCENT CHUA WEE AN (PREM...**Requested Date **01/09/2021 18:11****Payment details**Request Amount: **S\$1.87**GST Amount: **S\$0.13**Total Amount Due (GST Inclusive): **S\$2****General Insurance Association**

Records Management Centre

GST Registration No: **M400017735**

ACCIDENT INVOLVING SKW 8355Y & SHB 8344A ALONG/AT BEDOK NORTH AVE 3 ON 01/09/2021

Jaslin Kok (LKK Auto) <jaslinkok@lkkauto.com>

Thu 9/9/2021 3:34 PM

To: primary.mailbox135@gmail.com <primary.mailbox135@gmail.com>

Cc: Admin A <admin-a@lkkauto.com>

Our Ref: CC4/AIG21009297/rs3

TAN TZE KAN - BY EMAIL ONLY
[POLICY HOLDER]

Dear Sir/Madam,

ACCIDENT INVOLVING SKW 8355Y & SHB 8344A ALONG/AT BEDOK NORTH AVE 3 ON 01/09/2021

We refer to the above subject matter. We write to inform you that we are the loss adjuster appointed by your motor insurer, AIG Asia Pacific Insurance Pte Ltd to deal with the third-party claim against your policy.

We have received a claim from SHB 8344A against your motor insurance policy.

Based on the accident report and accident scenario, we are of the view that liability is not in your driver's favor as it is head-to-rear collision. We will therefore proceed to negotiate for an amicable settlement with the Third Party.

Should you however wish to further discuss on the matter prior to our negotiations and settlement, please contact us within 7 days from the date of this letter.

Please note that your No-Claim Discount (NCD) (if any) will be affected and reduced by 30% (20% for commercial vehicles) upon next renewal due to this Third-Party claim. However, if your policy has a NCD protector feature, it will be deemed utilized for this claim and your NCD will be protected.

Please call us if you have further queries.

c.c. AIG Asia Pacific Insurance Pte Ltd
(Motor Claims Dept)

Thank you.

Best Regards,

Jaslin Kok | Case Handler

LKK Auto Consultants Pte Ltd

Phone: 6841 2157 | email: JaslinKok@lkkauto.com | fax: 6741 4108

Blk 51, Paya Ubi Industrial Park, Ubi Avenue 1, #02-25 | S(408933)

Claim Audit

AUDIT TRAIL				
No.	On	Audit	Remarks	By
1	03 Sep 2021 16:50	Clim Dtl Modified	Claimant's Name: -> -.	[A] Lee Su Li
2	03 Sep 2021 16:50	Clim Veh Model Changed	(206086) ADIVA AD1 200 190cc 3W.	[A] Lee Su Li
3	03 Sep 2021 16:50	Clim Created	Reg No: SHB8344A. Acct Date: 2021/09/01. Claim Type: TP. Insurer: AIG Asia Pacific Insurance Pte. Ltd. (SG). Workshop: Premier Automotive Services Pte Ltd (HQ)	[A] Lee Su Li
4	03 Sep 2021 16:50	Adj Co Assigned	LKK Auto Consultants Pte Ltd (HQ):	[A] Lee Su Li
5	03 Sep 2021 16:50	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/14	[A] Lee Su Li
6	03 Sep 2021 16:50	Adj Mandate Set	Approved:0.00.Reinsp:Adj decides.	[A] Lee Su Li
7	03 Sep 2021 16:50	Clim Ins Co Changed	[200005] AIG Asia Pacific Insurance Pte. Ltd. (SG) -> [203630] AIG Asia Pacific Insurance Pte. Ltd. (Express)	[A] Merimen Administrator
8	03 Sep 2021 16:50	Label Added	(20224):Field Survey.	[A] Merimen Administrator
9	03 Sep 2021 16:50	Label Added	(23):Express.	[A] Lee Su Li
10	03 Sep 2021 16:50	Adj Adjuster Assigned	[None] -> ACCUSER4	[A] Lee Su Li
11	03 Sep 2021 17:37	Clim Dtl Modified	Claimant's Name: - -> PREMIER TAXIS PTE LTD.	[A] Lee Su Li
12	03 Sep 2021 17:37	Clim Veh Model Changed	(206086) -> (201170) HYUNDAI I30 1.6 (A).	[A] Lee Su Li
13	21 Sep 2021 12:55	Adj Adjuster Assigned	ACCUSER4 -> Thevan Thomas Karthikesavan	[A] Lee Su Li
14	19 Oct 2021 16:57	Adj Rpt Initiated		[A] JOANNE LEE KHANG MIN
15	19 Oct 2021 16:57	Clim Dtl Modified	Insured ID: -> -. Claim Conclusion: -> 3.	[A] JOANNE LEE KHANG MIN
16	19 Oct 2021 16:57	Clim Dtl Modified	JPJ Reg. Date: -> 2017/08/16.	[A] JOANNE LEE KHANG MIN
17	19 Oct 2021 16:57	Clim Details Notified		[A] JOANNE LEE KHANG MIN
18	25 Oct 2021 18:07	Adj Mandate Request	Cur.Req:2483.24:Lia:100%(OI REAR-ENDED TP)*Quantum:(a)CORw/GST:\$2,033+(b)LOR(4days x \$62.06):\$248.24+(c)LOI (4days x \$50):\$200+(d)GIA search fee:\$2=Total:\$2,483.24**Recommended 3 repair days +1 PRS= 4 Days	[A] Jaslin Kok Chin Yi
19	26 Oct 2021 08:55	Adj Next Rpt Changed	Next Rpt:Final Rpt.Due Date:2021/09/14. Mandate Remarks: COR \$2,033.00 rental \$217.21 (up to 3.5 days x \$62.06) LOE \$175.00 (up to 3.5 days x \$50) GIA fee \$2.00	[I] Loh, Chee-Heng
20	26 Oct 2021 08:55	Adj Mandate Set	Approved:2427.21:COR \$2,033.00 rental \$217.21 (up to 3.5 days x \$62.06) LOE \$175.00 (up to 3.5 days x \$50) GIA fee \$2.00	[I] Loh, Chee-Heng

Date From  Date To  Audit Type

ACTIVITY

No record

Merimen Billing for this case - Transaction History

Bill Ref No	Bill Date	Bill Type	Acc Type	Acc Name	Co Name (Branch)	Ref 1	Ref 2	Amount
2722569	06 Sep 2021 11:34:07	TP Case (Insurer)	Motor	LKK Auto Consultants Pte Ltd	AIG Asia Pacific Insurance Pte. Ltd. (Express)	SHB8344A	SKW8355Y	11.00
2734301	19 Oct 2021 16:57:35	OD/TP Case (Adjuster)	Motor	LKK Auto Consultants Pte Ltd	LKK Auto Consultants Pte Ltd (HQ)	SHB8344A	SKW8355Y	11.00

