

Summer (LKK Auto)

From: Motor Claim - III <motorclaim@iii.com.sg>
Sent: Friday, 3 September, 2021 11:38 AM
To: Kitty Tan; 'SUR'; Summer (LKK Auto); Admin A
Cc: Natalie Ng; Lua Siew Hui; Motor Survey; Derrick Tan
Subject: RE: [EXTERNAL] - RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJF1474J AND SLS2588R (GRAB) ON 2ND SEPTEMBER 2021 AT ABOUT 0645HRS [2109-7214 (FIX)(PIPD)]
Attachments: 2021.9.3-PRI letter for SJF1474J to MSIG & III.pdf; GIA report of SJF1474J.pdf

Dear Sir / Mdm

This Pre-Repair Survey is on Without Prejudice Basis.

THIRD PARTY VEHICLE NO. : SJF1474J
III INSURED VEHICLE NO. : SLS2588R
DATE OF LOSS : 02.09.21

We acknowledge receipt of your email.

In compliance to Pre-Action Protocol for NIMA cases, we note that

We disagree to the list of motor surveyors that you have proposed.

Therefore, we have appointed our surveyor **LKK AUTO CONSULTANTS PTE LTD** to conduct the pre-repair survey.

This claim is handled by **Mr Derrick**.

Please let us have your client's [accident report and repair estimate](#) for our appointed surveyor to conclude his report.

****We would like to conduct a re-survey after spray painting. Please contact our surveyor to arrange.**

****Surveyor kindly upload this assignment to Merimen.**

Thank You.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Friday, 3 September 2021 11:32 am
To: Motor Claim - III <motorclaim@iii.com.sg>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>; Motor Survey <motorsurvey@sg.msiga.com>

Subject: RE: [EXTERNAL] - RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJF1474J AND SLS2588R (GRAB) ON 2ND SEPTEMBER 2021 AT ABOUT 0645HRS [2109-7214 (FIX)(PIPD)]

Dear Sirs,

We refer to your email of even date.

We write to inform that our client will be appointing her Own Surveyors.

In this respect, please arrange your surveyors to contact Ms. Irene Lee of Fix Auto Pte Ltd at Office No. 67104077 and Mobile No. 91002311 for a pre-repair survey of our client's vehicle located at 5 Soon Lee Street #01-61 Pioneer Point Singapore 627607.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

From: Motor Claim - III <motorclaim@iii.com.sg>

Sent: 3 September, 2021 11:26 AM

To: Kitty Tan <kitty_tan@rssolomon.com>; Motor Survey <motorsurvey@sg.msig-asia.com>

Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>

Subject: RE: [EXTERNAL] - RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJF1474J AND SLS2588R (GRAB) ON 2ND SEPTEMBER 2021 AT ABOUT 0645HRS [2109-7214 (FIX)(PIPD)]

Dear Sir / Mdm,

We acknowledge receipt of your email.

We propose using the following motor surveyor:

- LKK Auto Consultants Pte Ltd

Please notify us within 02 days of receipt of this letter for surveyor agreed on or if you have any objections to the above list.

Bhuvaneswari
Motor & Work Injury Claims Department
India International Insurance Pte Ltd
64 Cecil Street #04-02 IOB Building
Singapore 049711
Tel: 6347 6100 Ext 231 Fax: 6224 4174



From: Kitty Tan <kitty_tan@rssolomon.com>
Sent: Friday, 3 September 2021 11:22 am
To: Motor Survey <motorsurvey@sg.msig-asia.com>; Motor Claim - III <motorclaim@iii.com.sg>
Cc: Natalie Ng <natalie_ng@rssolomon.com>; Lua Siew Hui <lua_siewhui@rssolomon.com>
Subject: [EXTERNAL] - RE: PRE-REPAIR SURVEY TRAFFIC ACCIDENT INVOLVING SJF1474J AND SLS2588R ON 2ND SEPTEMBER 2021 AT ABOUT 0645HRS [2109-7214 (FIX)(PIPD)]

Dear Sirs,

We act for the owner ('our Client') of vehicle no. SJF1474J.

Our Client's vehicle was involved in the aforesaid accident with your insured's vehicle no. SLS2588R at the material time. As a result, our Client's vehicle was damaged and before our Client proceeds to repair her vehicle, please let us know within 2 working days upon receipt of this notice whether you intend to conduct a pre-repair survey of our Client's vehicle within the stipulated timeline, our Client will proceed to repair the vehicle without further reference to you.

Please see below, the following documents for your necessary action:-

1. Our letter of even date; and
2. GIA Report lodged by our Client.

Please be informed that the said vehicle can be inspected at:

Name of workshop: **Fix Auto Pte Ltd**

Address : 5 Soon Lee Street #01-61 Pioneer Point Singapore 627607

Contact : Ms. Irene Lee at Office No. 67104077 and Mobile No. 91002311

Kindly let us hear from you soonest.

Thank you and best regards,

Kitty Tan | Legal Secretary



R. S. SOLOMON LLC
ADVOCATES & SOLICITORS

R. S. Solomon LLC | 正氣律師事務所

300 Beach Road The Concourse #12-02/03/04 Singapore 199555

t +65 6817 7498 | f +65 6292 2665 | e kitty_tan@rssolomon.com | w www.rssolomon.com

The contents of this email (including any attachment) are strictly confidential and may contain privileged information. If you are not the intended recipient, please notify us IMMEDIATELY and delete this email (including attachment) from your computer system. Thank you.

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution, transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email has been scanned by the Symantec Email Security.cloud service.
For more information please visit <http://www.symanteccloud.com>

This email is intended solely for the person to whom it has been addressed. It may contain confidential and/or legally privileged information. If you are not the person for whom this e-mail was intended, or if this e-mail has reached you by mistake, please delete it immediately and inform us of the error and also be hereby notified that any use, distribution,

transmission, printing, copying or dissemination of this information in any way or in any manner is strictly prohibited and may be unlawful. Internet communications may not be entirely secure or accurate as information could be intercepted, corrupted, lost, delayed or contain viruses. Therefore, we do not accept liability for any errors or omissions in the content of this message or any delay in delivery which may arise as a result of Internet transmission or any modification. If you have sent or are sending personal data, you undertake that the personal data being sent is current, complete and accurate. You understand and consent that the personal data may be processed and retained by India International Insurance Pte Ltd ("III") in line with the purposes in III's Personal Data Policy (<https://www.iii.com.sg/privacy-policy>). For third party's personal data, you undertake that you have obtained the consent from the third party and made the party aware of all matters listed in this policy by referring them to III's website. This message may contain confidential information intended only for the individual named. If you are not the named addressee, do not disseminate, distribute or copy this email. Please notify the sender immediately and delete this email from your system. Any views expressed in the email are those of the individual sender, except where the sender specifically states them to be the view of III. The information and/or comments provided or expressed in this message are not to be construed as legal advice and are not intended to replace legal advice. You should not rely on any information and/or comments provided or expressed in this message/research memorandum as legal advice. III shall not be responsible for any loss or damage arising from your reliance on any information and/or comments provided or expressed in this message."